

## Board of Directors Regular Meeting, & Executive Session, and Budget Hearing Southern Coos Hospital & Health Center June 26, 2025 - 6:00 p.m.

## **AGENDA**

I.	Call to Order 6:00 p.m.	
	1. Agenda Corrections or Additions	(action)
	2. Public Input	
II.	Consent Agenda	
	1. Open Session Meeting Minutes	
	a. Regular Meeting-05/22/25	<u>1</u>
	b. Budget Committee–06/12/25	
	Motion to Approve Consent Agenda	(action)
III.	New Business	
	1. ACO Education and Compliance Presentation, Self-Test & Attestation	10
	2. New CAH Requirement for Emergency Services for Obstetrics Patients	
IV.	Old Business	
	1. Facility Master Plan Architect Recommendation	<u>(action) 36</u>
V.	Open Budget Hearing	
	1. 2026 Budget Contingency Plan (under se	parate cover)
	2. FY26 Proposed Budget Resolution 2025-01 – Adoption of Budget	
	3. Close Budget Hearing	
VI.	Staff Reports-Discussion	
	1. CEO Report	
	2. CMO Report	
	3. CNO Report	<u>45</u>
	4. CFO Report	
	5. CIO Report	
	6. Multi-Specialty Clinic Report	
	7. SCHD Foundation Report	
	8. Strategic Plan Update (under se	eparate cover)
VIII.	Monthly Financial Statements: Review & Discussion	
	1. CFO Month-End Financial Summary	
	2. Month-End Statements for Period Ending May 31, 2025	
IX	Open Discussion	

#### X. Executive Session

Executive Session Under ORS 192.660(2)(c) to consider matters pertaining to the function of the medical staff of a public hospital licensed pursuant to ORS 441.015 Licensing of facilities and health maintenance organizations, under ORS 162.660(2)(i), and 192.660(2)(h) to consult with counsel concerning the legal rights and duties of a public body with regard to current litigation or litigation likely to be filed. No decisions will be made in Executive Session.

- Review of Executive Session Minutes for Consideration in Open Session

   Executive Session Minutes 05/22/25
- 2. Review of Monthly Reports for Consideration in Open Session:
  - a. Quality, Risk & Compliance Report
  - b. Medical Staff Committee Report

#### XI. Return to Open Session

1.	Consideration of Executive Session Minutes from 05/22/25	(action)
2.	Consideration of Reports from Executive Session	. ,
	a. Quality, Risk & Compliance Report	(action)
	b. Medical Staff Report	(action)
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#### XII. Adjournment

#### Southern Coos Health District Board of Directors Meeting Open Session Minutes Bandon Professional Center May 22, 2025

#### I. Open Session Call to Order at 6:00 p.m.

**Roll Call – Quorum established;** Thomas Bedell, Chairman; Mary Schamehorn, Secretary; Pamela Hansen, Treasurer/Foundation Liaison, Kay Hardin, and Robert Pickel, Directors. **Administration:** Raymond Hino, CEO; Cori Valet, CNO; Scott McEachern, CIO; Alden Forrester, MD; Philip J. Keizer, Chief of Staff. CMO. **Others present:** Robert S. Miller, Counsel; David Serle, Clinic Director; Stacy Nelson, HR Director; Brenda Sund, Controller; Colene Hickman, Revenue Cycle Director; Kim Russell, Executive Assistant. **Via Remote Link:** Antone Eek, CFO; Amanda Bemetz, Quality/Risk/Compliance Director; Alix McGinley, SCH Foundation Executive Director. **Press:** None.

#### 1. Agenda - Corrections or Additions

#### 2. Public Input – None.

Mary Schamehorn **moved** to approve the agenda as presented. Bob Pickel **seconded** the motion. **All in favor. Motion passed.** 

#### II. Consent Agenda

## 1. Open Session Meeting Minutes (Executive Session Minutes are Reviewed in Executive Session):

a. Regular Meeting-04/24/25

Mary Schamehorn **moved** to approve the Consent Agenda. Robert Pickel **seconded** the motion. **All in favor. Motion passed.** 

#### III. New Business – None.

#### IV. Old Business

#### 1. Audit Selection Committee Recommendation

Pam Hansen presented on behalf of the Audit Committee, formed from members of the Finance and Budget Committee, including Pam Hansen, Treasurer SCHD Board of Directors and Board Liaison to Southern Coos Health Foundation, Anne McCaleb, CPA, and Jack Sahl. Ms. Hansen reviewed the evaluation criteria, including Experience and Specialization, Technology and Security, and Engagement Team and Communication, and included hospital-client interviews. Also included in the report were the audit timeline, audit fee transparency and contractual terms, process improvements and best practices. In conclusion, the committee recommendation of CliftonLarsenAllen LLP (CLA), was determined following a thorough review of four initial proposals, with selection from 2 finalists. Ms. Hansen noted special recognition of Brenda Sund, SCHD Corporate Controller, for the excellent preparation of materials and invaluable support to the Audit Selection Committee. Members of the Board thanked Ms. Hansen and the Committee for their work.

Mary Schamehorn **moved** to accept the recommendation to award the audit business for FY26 to Clinton Larsen Allen, LLC. Bob Pickel **seconded** the motion. Thank you to Pam Hansen, Anee McCaleb, and Jack Sahl, and Brenda Sund, Controller. **All in favor. Motion passed.** 

#### V. Staff Reports

#### 1. CEO Report

Mr. Hino provided a summary of his written report, providing provider staffing updates, noting a new offer made to a Nurse Practitioner, Felicia Miller, to start this fall, while also noting the resignations of Dr. Bonnie Wong, DO and Dr. Veronica Simmonds, MD. Dr. Simmonds will remain until August. The Coast Community Health Center transition to Adapt, LLC will occur July 1 with the current acting CEO, Kendra Newbold, moving into the Chief Operations Officer role. Southern Coos looks forward to continuing to work with Adapt, confirming a laboratory services contract and an interface for laboratory communications to be completed in the next year. Another laboratory agreement, with the Waterfall Clinic, is in legal review now. Mr. Hino expressed gratitude for the support received by Senator David Brock Smith wo provided assistance with the expedition of a timely pharmacy inspection required to proceed with licensing of the Southern Coos Retail Pharmacy. Staff, systems, payer contracts all in place while awaiting final payer approval from Regence Blue Cross Blue Shield, who insures Southern Coos employees. We will have a Bandon Chamber of Commerce ribbon cutting on June 18. Thank you to Jeremy Brown, the Director of Pharmacy and his team for their efforts. Hours of operation are anticipated to be 7 days a week with limited weekend hours. In closing, Mr. Hino indicated that he had no official notification yet regarding funding from Senate Bill 1050, requesting \$2.2 million in support for Southern Coos Hospital to expand primary care services and to open a new pharmacy, introduced by Senator Smith in March.

## 2. CMO Report

Dr. Forrester provided additional physician recruitment updates, noting that contracts are out to three hospitalist physicians to provide occasional back up coverage the current team and efforts to recruit a general surgeon to work 5 days per month. This would allow us to begin the development of a general surgery program at a level of expense significantly lower than some of the other opportunities we have investigated. If successful, there could be consideration to expand the program. Work continues collaboratively across all SCHHC departments in preparation for the DNV accreditation survey, anticipated to occur in August, this year to also include ISO 9001 certification, additional quality

management principles with a strong customer focus, motivation and implication of top management, the process approach, and continual improvement. Medical Staff Bylaws and Medical Staff Rules and Regulations are presently undergoing a comprehensive review to bring both documents in line with current processes of the medical staff and to comply with current regulatory guidelines. Once approved by the Medical Staff, these documents will be brought to the Board for final review and approval. OHSU telemedicine collaboration agreement is in legal review by both parties. Rural medicine collaboration with Sky Lakes is in process with letter of intent from Cascade East in Klamath Falls and a rotation anticipated to be hosted at Southern Coos in October.

#### 3. CNO Report

Ms. Valet reviewed her report for the previous month, opening with a clinical staffing update. The Medical Imaging department remains dependent on contracted technologists. Open positions include MRI tech, Ultrasound tech, and two CT techs. Several staff technologists are out on scheduled time off. Most services have remained available with the exception of general ultrasound services being unavailable May 6-13. In the Laboratory, the Siemens Dimension analyzer has been suffering frequent failures, resulting in down-time, with the emergency department placed on partial diversion for cardiac patients. This action was required on four (4) occasions between 04/01/2025 and 05/15/2025. Each incident of partial diversion lasted approximately 2 hours. At this time the issues appear to be resolved. Dr. Forrester added kudos to Lab Manager, Cyndy Kessler for negotiating reimbursement for the testing reagents required during servicing. Emergency Department transfers in April increased with thirty eight total, and 7 transfers due to no bed availability at SCHHC (Unable to obtain additional staff to accommodate additional patients).

## 4. CFO Report

Mr. Eek reviewed activities from prior month in Accounting and Finance, Revenue Cycle, Materials Management, Retail Pharmacy, and Engineering. The Accounting and Finance team has been focused on the annual Budget process. The Revenue Cycle team has been working through Epic conversion challenges. The Retail Pharmacy is progressing with regulatory inspections and insurance payer contracts. Strategies to balance expenses and revenue include moving forward with the Geri-Psych program and opening of the retail pharmacy; reduction of expenses is also anticipated. It was noted that the Sterile Processing upgrade of \$800,000 was paid from cash, and clinic profitability improvement is anticipated. Additionally, as of May 1, \$100,000 per month to CPSI will be off the books. Additionally, we are committed to bringing up Surgical Services. Board members requested a return of several previously provided financial reports that were helpful in reviewing trend lines. The 2<sup>nd</sup> Street building is nearly ready for occupancy with security system in place. Business office staff will move in phases, opening the current business office building for clinical use.

## 5. CIO Report

Mr. McEachern opened with a review of the variety of software installations currently supported by the Information Systems team, including initial onboarding and setup of a new contract management system, a new AI phone agent system, and new internal IT service desk. Southern Coos has formed a new AI Strategic Council to develop AI policies. The team has been focused on Clinic support. Mr. Bedell requested an email for all board members that would include links to various resources including the Strategic Plan Action Strategy login, MCN Policy and Contract Manager.

## 6. Clinic Report

David Serle, Clinic Director, provided a summary of his report for the month of April, reviewing visit statistics, and noting that total clinic visits were up 11% from previous month. As reported by the CEO, with the departure of Dr. Wong and Dr. Simmonds, 2 FNPs are expected to onboard in the coming months. The clinic will have available a list of osteopathic providers for patient inquiries. Chronic Care Management enrollments were lower than previous month, but year-to-date are up 43%. Patient engagement reporting was requested to be presented quarterly rather than monthly.

## 7. SCHD Foundation Report

Alix McGinley, Foundation Executive Director, provided highlights from the Foundation report for the month of April, reviewing events and fundraising plans through 2025, including Living and Aging Well in Bandon event May 24, to be handed off to Older Adult Behavioral Health Initiative of Coos & Curry; Golf for Health Classic on September 19-20 with fundraising goal of \$125,000, and \$46,300 in commitments, so far. The current Quarterly Art Show, entitled Roads Less Traveled, features artist Michael William Ousley, who is donating 50% of his sales. New initiatives include the Grateful Patient kick off with a candidate onboard for being the face of program rollout in 3Q25. Employee Annual Giving program and Capital Campaign initiatives to follow. Two grants applications submitted, 1) to the Three Rivers Foundation and 2) Judith Ann Mogan Foundation (JAMF) for our Bandon School Nurse program. The goals of the school nurse program is to provide 2 RNs fulltime in the next school year. Women's Health Day will continue to also support this program. And last but not least, Southern Coos will be sponsoring a Bandon Chamber of Commerce "After Hours" event on June 18 to include a ribbon cutting ceremony for our new retail pharmacy; all are welcome.

## 8. Strategic Plan

Mr. Hino provided a update of the Strategic Plan as of April 2025. Board members have access to the working document to view at their convenience. The comments field in the printed report is at times abbreviated for printing purposes. Mr. Bedell suggested that key strategic areas should also include financial or financial benchmarks. The full printed strategic plan, initiated in 2022, includes the following strategic pillars with goal dates varying through 2027: 1) People: Be the Employer

of Choice and a Chartis top 100 Rural Hospital; 2) Service: What Are We Doing for our Customer; 3) Quality: Services and Internal Operations; 4) Growth; 5) Finance: Self Sustainable; 6) Accreditation and Regulatory Compliance; and 7) General SCHHC Projects. The strategic plan is updated regularly and printed monthly for reporting purposes. A copy of the strategic plan may be found on the Southern Coos Hospital website or is available by request from the Administration office.

## VI. Monthly Financial Statements Review & Discussion

## 1. CEO Executive Summary

Mr. Hino provided an executive summary of the financial report to acknowledge and address several variances that contributed to the unfavorable change in net position, including a summary of the factors from the first ten months of the year, of one-time start-up costs for the Epic Electronic Health Record (EHR) and the Sage Intaact Enterprise Resource Platform (ERP) systems. Also, yet to be recognized is the decommissioning of legacy software systems, now rendered unnecessary to conclude by contract on April 30, 2025. Mr. Hino reviewed how these were funded and those items recorded as capital expenses, rather than as expenses on the Income Statement, but are recorded under Depreciation and Amortization, noting the projected depreciation of \$500,000 over prior year. In the new Operating Budget to be presented to the Budget Committee on June 12, the budget to be presented that will return SCHHC to profitability in Fiscal Year 2025-26. The EHR/ERP implementation project will then be in a maintenance phase. the sterile processing remodel, retail pharmacy construction and Second Street building acquisition projects will all be complete in the new budget year and focus will remain on continued improvement in profitability. Discussion: It was noted that the payer mix is approximately 20% Medicaid and 60% Medicare and that Days of Cash on Hand is still down from benchmark. Mr. Hino provided a Cash to Net Ratio handout for review and discussion of options for debt payoff. Mr. Bedell requested an additional column be added to the Balance Sheet Summary, for comparative purposes, to show a positive reference.

## 2. CFO Month-End Summary

Mr. Eek, attending remotely, previewed the CFO summary, noting that the patient census has increased since the EMR/ERP "go-live." Also noted was an introductory review of the new law in Oregon regarding patient charity care information requirements and Medicare reimbursement for Critical Access Hospitals. Mr. Hino will forward a copy of the new law to board members.

## 3. Month-End Financial Statements for period-ending April 30, 2025

Mr. Eek provided a high-level overview of the financial statements, noting increased swing bed revenue and year-to-date labor expense under budget. Revenue deduction percentage was discussed as not controllable; where control resides is in expense management. The number of ER visits are projected or speculative. Discussion included surgical services and other short term or start-up expenses with request to focus on expense management. Along with several

challenges from implementation, charge capture has increased with the new EMR. Mr. Eek gave kudos to the finance team for their efforts through the EMR/ERP transition and budget cycle.

#### VII. Executive Session

At 8:02 p.m. the board moved into Executive Session under 192.660(2)(c) to consider matters pertaining to the function of the medical staff of a public hospital licensed pursuant to ORS 441.015 Licensing of facilities and health maintenance organizations, and under ORS 162.660(2)(i) and 196.660(8) to review and evaluate the performance of an officer, employee or staff member if the person does not request an open meeting. Attendees not staying for Executive Session were excused at this time. Remaining in attendance were Thomas Bedell, Chairman; Mary Schamehorn, Secretary; Pamela Hansen, Treasurer/Foundation Liaison, Kay Hardin, Director/Quality Committee Liaison, and Robert Pickel, Director. Administration: Raymond Hino, CEO; P.J. Keizer, Medical Staff Chief of Staff, and Alden Forrester, MD, Chief Medical Officer. Others present: Amanda Bemetz, Director Quality Risk & Compliance (via remote link); Robert S. Miller, Counsel; Kim Russell, Executive Assistant.

#### VIII. Return to Open Session

At 9:08 p.m. the meeting returned to Open Session.

- 1. Consideration of Executive Session Minutes
  - a. Regular Meeting Executive Session 04/24/25

Bob Pickel **moved** to accept Executive Session Minutes as presented. Mary Schamehorn **seconded** the motion. **All in favor. Motion passed.** 

#### 2. Consideration of Monthly Reports

## a. Quality, Risk & Compliance Report

Mary Schamehorn **moved** to accept the Quality, Risk & Compliance Report as presented. Kay Hardin **seconded** the motion. All in favor. **Motion passed**.

#### b. Medical Staff Report

#### 2-Year Privileges - New - None

2-Year Privileges – Reappointments
Henry Holmes, MD – Reappointment (Family Med)
Nikolas Jones, MD – Reappointment (Emergency Med)
Philip Keizer, MD – Reappointment (Radiology)
Shane Matsui, LCSW – Reappointment
Steven Shimotakahara, MD – Reappointment (Otolaryngology)

## Direct Radiology Appointments & Reappoint – After Hours Radiology

Kimberly Taylor, DO -Courtesy- Resigned Anthony Willis, MD – Courtesy – Resigned

#### Medical Staff Status Change

Jennifer Webster, MD – Additional Privileges - Family Medicine Annaleigh Boggess, MD – Emergency Med. – Provisional to Courtesy Katherine Ready, MD – Emergency Med. – Provisional to Courtesy Colette Khan, DO – Emergency Med. – Provisional to Courtesy Daniel Horrell, DO – Emergency Med. – Provisional to Courtesy Bianca Jacobs, MD – Emergency Med. – Provisional to Courtesy Kathleen Edmunds, MD – Emergency Med. – Provisional to Courtesy Connor Hambelton, MD – Emergency Med. – Provisional to Courtesy Ginger Vaughn, MD – Emergency Med. – Provisional to Courtesy Reetinder Virk, MD – Emergency Med. – Provisional to Courtesy Adam Mankowski, MD – Emergency Med. – Active to Courtesy

Mary Schamehorn **moved** to accept the Medical Staff Report as presented. Bob Pickel **seconded** the motion. **All in favor. Motion passed.** 

#### 3. CEO Evaluation

Information only. No action taken.

## 4. Legal Advisement: CPSI Trubridge Contract Termination

Pam Hansen **moved** to accept the proposed termination settlement of \$300,497.29 as reviewed in Executive Session. Bob Pickel **seconded** the motion. **All in favor. Motion passed.** 

## IX. Open Discussion

Prior to Executive Session, it was discussed to place Open Discussion for future meetings ahead of the Executive Session and to return the monthly meeting location to Southern Coos Hospital. At that time the board presented Dr. Keizer with a commemorative leaf in memory of his wife for the Southern Coos Hospital Foundation Tree of Giving memorial located in the hospital lobby.

X. Adjournment. The meeting adjourned at 9:10 p.m. The next regular meeting and Budget Hearing will be held on June 26, 2025 at 6:00 p.m. at the Southern Coos Hospital & Health Center main conference room.

Thomas Bedell, Chairman 06-27-2025 Mary Schamehorn, Secretary 06-27-25

#### Southern Coos Health District Annual Budget Committee Meeting June 12, 2025 - 4:00 p.m. Minutes

**Budget Committee Members:** Thomas Bedell, District Board Budget & Finance Committee Liaison/Board Chairman; Anne McCaleb, Jack Sahl, Mary Wilson, Charis McGaughy. **Absent:** Sean Suppes. **District Board Members:** Mary Schamehorn, Secretary; Pam Hansen, Treasurer; Kay Hardin, and, **Via Remote Link:** Bob Pickel. **Hospital Administration:** Raymond T. Hino, CEO; Brenda Sund, Controller; Katelin Wirth, Financial Analyst; Alden Forrester, MD, CMO; Scott McEachern, CIO. **Via Remote Link:** Antone Eek, CFO & Budget Officer. Also in attendance: Kim Russell, Executive Assistant.

#### I. Call to Order

Mr. Bedell, District Board Chairman & Liaison to the Budget Committee, called the meeting to order at 4:00 p.m. At this time Mr. Bedell introduced Charis McGaughy, to be considered as a new committee member.

#### a. Approval of Minutes – June 6, 2024 Annual Budget Committee Minutes

Mary Schamehorn **moved** to approve. Jack Sahl **seconded** the motion. **All in favor. Motion passed.** 

## b. Budget Officer Confirmation – Antone Eek, CFO

Mary Schamehorn **moved** to confirm Antone Eek, CFO, as the FY26 Budget Officer. Kay Hardin **seconded** the motion. **All in favor. Motion passed.** 

## c. Consideration of New Committee Member Charis McGaughy.

Committee members had the opportunity to review Ms. McGaughy's resume in advance. Mary Schamehorn **moved** to appoint Charis McGaughy to the Finance Committee. The Finance Committee combined with the District Board of Directors comprises the annual Budget Committee, per Oregon Budget Law. Kay Hardin **seconded** the motion. **All in favor. Motion passed.** 

#### II. FY26 Budget Message

Antone Eek, Chief Financial Officer, asked Katelin Wirth to review the budget message and financial narrative on his behalf due still recovering from recent surgery. The FY26 budget focus is on stabilizing and optimizing existing workflows, strengthening operational efficiency, and ensuring sustainability of current gains.

#### III. 2024-2025 Proposed Budget

Ms. Wirth proceeded to review the budget process timeline, Operating Budget Assumptions, Capital Budget, and Cash Flows.

Discussion included questions and answers following a review of operating budget assumptions, financial improvement initiatives, and projected volumes. There is anticipation that surgery volume will resume and ramp up as projected by July 1. The FY25 projected growth in Laboratory and Medical Imaging was negatively impacted by reduction in local referrals anticipated to resume with local FQHC now under new ownership and with whom Administration has been working closely through their transition. The projected Geri-Psych program was delayed in FY25 due to vendor contractual limitations that have recently resolved.

In summary, total budgeted appropriated funds are \$45,067,868 plus \$100,000 for contingencies and unappropriated/reserve funds of \$4,821,781, combined for a total proposed budget for fiscal year 2025-26 of \$49,989,649.

## IV. FY 2025-2026 Budget Authorization

Chairman Bedell expressed support for the budget as presented if Administration could prepare for presentation a "Plan B" at the Budget Hearing for alternative action(s) if conditions occur that interfere with projected revenue. Mr. Hino agreed. The budget relies upon an increase in Net Revenues of 18%. The 18% increase is built upon a combination of volume increase, rate increases and higher charge capture than in previous years. The expectation of higher volume of inpatient services is based upon performance for the first 6 months of calendar year 2025. At this time Mr. Bedell requested a motion to approve the FY2026 budget as presented for District Board review at the Budget Hearing on June 26 with the understanding that Administration will provide the "Plan B" document for Board review. Note: Authorization by the Budget Committee will generate Form LB-1, Notice of Budget Hearing, to be published in The Sentinel Newspaper and on the Health District website, <u>www.southerncoos.org</u>, on or before June 20 for the Budget Hearing to be held June 26 at 6:00 p.m. at Southern Coos Hospital, 900 11<sup>th</sup> Street SE, Bandon, Oregon.

Mary Schamehorn **moved** that the committee approve the budget to forward for adoption by the Southern Coos Health District Board of Directors at the June 26 Budget Hearing & Regular Meeting. Kay Hardin **seconded** the motion. Bob Pickel opposed, stating that he believes the proposed budget may be too optimistic. **9 in favor; 1 opposed. Motion passed.** 

#### Adjournment

At 5:23 p.m. the meeting was adjourned.

Thomas Bedell, SCHD Board Chairman and Budget Committee Liaison

Mary Schamehorn, SCHD Board Secretary



DATE:June 20, 2025TO:Board of DirectorsFROM:Raymond T. Hino, CEOSUBJECT:Accountable Care Organization Compliance Training

#### Recommended Action

I am asking our Board of Directors to please read this memorandum and the attached pages on ACO Compliance Training, and to take the ACO Self-Test. The answers are provided for each of the questions. After you have completed the Self-Test, please sign and date the ACO attestation form and return it to me.

#### Executive Summary

Since January 1, 2024, Southern Coos Hospital & Health Center (SCHHC) has been a member of an Accountable Care Organization (ACO), that was originally called Caravan Health. Caravan Health (now named Wellvana) was originally created in 2014 as the National Rural Accountable Care Organization. It was 1 of the first ACOs to accept rural hospitals and critical access hospitals. This ACO has been extremely successful over the years, generating Medicare savings of \$585 million in 10 years and having a record of success with 100% of ACOs meeting quality metrics thresholds to earn shared savings.

Accountable Care Organizations were originally created as a part of the Affordable Care Act (also known as Obamacare). They are a mechanism whereby hospitals and healthcare providers contract with CMS to implement programs designed to reduce the cost of healthcare for the Medicare program. Hospitals and systems that create ACOs are committed to reduce Medicare costs in their hospitals. Medicare, in return, will share a percentage of those savings back with the hospital.

For a small hospital, like Southern Coos Hospital, the only realistic path to participating in an ACO was to join an ACO, like Wellvana that combines dozens of hospitals and clinics together to meet the savings goals. In fact, Wellvana has hundreds of participating hospitals and providers, and many ACO options. Success in an ACO is based upon actively participating in quality initiatives designed to result in preventative care and thereby create savings by avoiding expensive care such as admissions to a hospital.

Those quality initiatives include (1) annual wellness visits by clinic providers, (2) quality data submissions, and (3) chronic care management. <u>The ACO only measures these initiatives for original program</u> <u>Medicare patients.</u> <u>Medicare Advantage plans and other types of insurance do not count for ACO compliance.</u>

#### Summary

We completed our first year as an ACO participating hospital from January 1 to December 31, 2024. We should know by September of this year if we are going to be eligible for a Medicare Savings payment this year. I am optimistic that we will receive a payment since the Wellvana ACO has a 100% history of success.



## **Compliance training for executives & board members**

ACO compliance training

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## What is an ACO?



- ACO stands for Accountable Care Organization
- ACOs are groups of doctors, hospitals, and other health care providers who voluntarily come together to coordinate care for the Medicare patients.
- Southern Coos Health District is participating in the Medicare Shared Savings Program as an ACO

## What are the benefits of ACO participation?



Share in savings that result from providing high quality, coordinated care to your Medicare patients. CMS scoring benefits that will yield higher Medicare rates in subsequent years. Access CMS data to better manage the care of your patients and identify patients for care management. Access ACO Waivers for patient incentives, financial arrangements, and other Medicare rules.

## ACOs provide opportunities to improve care management but are **not**...



## A closed network, health insurance, or Medicare Advantage plan

- All Medicare patient protections remain in place
- Providers participate in the ACO and must follow additional ACO rules and measures

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## **ACO** marketing and promotion

Update: marketing or promotional materials that reference ACOs or your participation in an ACO no longer require CMS approval.

CMS may request the submission of marketing materials and issue notice of disapproval/ discontinuation at any time.



## Marketing materials must still:

- Use template language developed by CMS, if available;
- Not to be used in a discriminatory manner or for discriminatory purposes;

- Comply with prohibitions on beneficiary inducements; and
- Not be materially inaccurate or misleading



## **Beneficiary inducements prohibited**

## Do not provide gifts or free services to Medicare patients!

- Any item of value that could be perceived as influencing health care choices is suspect under federal fraud and abuse laws.
- NEVER offer patients cash, cash equivalents, or waivers of costsharing as routine waiver.
- Limited exceptions exist around certain very low-cost items (nominal gifts) or items/services necessary for medical care when part of a valid program (ACO patient incentive).





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## **Non-compliance hurts everyone**



## Your ACO partners

- Termination of ACO contract with CMS.
- Loss of shared savings



## Your organization

- Financial penalties
- Termination from the ACO
- Onerous corrective action plan



## You!

 Personal liability (criminal and civil) for decision-making individuals

## **Questions or concerns regarding the ACO**





## Contact your organization's Compliance Officer Amanda Bemetz, RN, MSN, BSN, NPD-BC, PCCN-K, 541-347-0512



## Contact the ACO Compliance Team

aco-compliance@signifyhealth.com



Phone 877-287-2040

## Email

ethicsbusinessconduct@cvshealth.com

Website

http://www.cvshealth.com/ethicsline



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## **Compliance training for providers**

## Thank you!

For questions, information, or feedback please email **aco-compliance@signifyhealth.com** 





## **Test Yourself**

Self-Test ACO Compliance Training for Executives

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## **Self test: Question 1**



## What is an ACO?

a. A health insurance plan that offer managed care plans.

- b. A closed provider network that is contracted to provide medical care to its members
- c. Groups of doctors, hospitals, and other health care providers who come together to coordinate care for their patients.
- d. Part of Medicare Advantage



## **Answer: Question 1**



## What is an ACO?

a. A health insurance plan that offer managed care plans.

- b. A closed provider network that is contracted to provide medical care to its members
- c. Groups of doctors, hospitals, and other health care providers who come together to coordinate care for their patients.

d. Part of Medicare Advantage

ACOs are groups of providers that come together to coordinate and improve patient care. They are not managed care organizations or closed provider networks. 42 CFR 425.20



## **Self test: Question 2**

<b>_</b>	

## What are the benefits to participating in an ACO? (Select all that apply)

- a. Eligibility for automatic benefits in MIPS scoring and higher payment rates in subsequent years.
- b. Changes to how we bill for services.
- c. Options of using special ACO Waivers.
- d. Access to CMS data that can help you better manage your care.



## **Answer: Question 2**



## What are the benefits to participating in an ACO? (Select all that apply)

- a. Eligibility for automatic benefits in MIPS scoring and higher payment rates in subsequent years.
- b. Changes to how we bill for services.
- c. Options of using special ACO Waivers.
- d. Access to CMS data that can help you better manage your care.

Participation in an ACO offers many benefits to health care entities and individual health care practitioners. It does not change how you bill for services.

## **Self test: Question 3**



# Which of the following require pre-approval from CMS before placing on marketing or promotional materials?

- a. Schedule your Annual Wellness visit today.
- b. Proud to bring our community high value, patient centered care.
- c. Health is more than healthcare.
- d. None of the above.



## **Answer: Question 3**



# Which of the following require pre-approval from CMS before placing on marketing or promotional materials?

- a. Schedule your Annual Wellness visit today.
- b. Proud to bring our community high value, patient centered care.
- c. Health is more than healthcare.

d. None of the above.

Beginning on January 1, 2023, CMS pre-approval is no longer needed for marketing materials. However, CMS can request submission of marketing material and issue disapproval/discontinuance at any time. Marketing material must still include template language developed by CMS.

## **Self test: Question 4**

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## Select the incorrect statement from the following:

- a. ACO patient incentive waivers can be used to provide patients with certain items or services that are reasonably related to their medical care.
- b. Any item of value that could be perceived as influencing health care choices is suspect under federal fraud and abuse laws.
- c. You can never offer patients cash or cash equivalents.
- d. Routinely waiving patient cost-sharing is allowable in the ACO.



## **Answer: Question 4**



## Select the incorrect statement from the following:

a. ACO patient incentive waivers can be used to provide patients with certain items or services that are reasonably related to their medical care.

b. Any item of value that could be perceived as influencing health care choices is suspect under federal fraud and abuse laws.

c. You can never offer patients cash or cash equivalents.

d. Routinely waiving patient cost-sharing is allowable in the ACO.

Routine waivers of patient cost-sharing are in violation of federal fraud and abuse laws. ACO participation allows providers to offer certain medically related items and services, but such items and services must be provided in-kind and may not be cash, cash equivalents, or reductions to patient cost-sharing obligations. 42 CFR 425.304



## **Self test: Question 5**

## ACO non-compliance can result in... (Select all that apply)

- a. Termination of your organization's participation in the ACO.
- b. Financial penalties.
- c. Personal liability for decision-making individuals.
- d. Onerous requirements under a corrective action plan.

## **Answer: Question 5**



## ACO non-compliance can result in... (Select all that apply)

a. Termination of your organization's participation in the ACO.

- b. Financial penalties.
- c. Personal liability for decision-making individuals.
- d. Onerous requirements under a corrective action plan.

Non-compliance can result in many detrimental outcomes.

Serious non-compliance can result in sanctions not only for your organization, but individually for key decision-makers as well. For more information reach out to your Compliance Officer and request a copy of your latest ACO compliance self-assessment. 42 CFR 425.304



## **Self test: Question 6**

## What should you do if you suspect noncompliance? (Select all that apply)

- a. Ignore the problem
- b. Contact your organization's Compliance Officer
- c. Ask a friend what to do
- d. Contact the ACO Compliance Officer



## **Answer: Question 6**



## What should you do if you suspect noncompliance? (Select all that apply)

- a. Ignore the problem
- b. Contact your organization's Compliance Officer
- c. Ask a friend what to do
- d. Contact the ACO Compliance Officer

If you suspect non-compliance or have a question regarding the ACO, you may contact your organization's Compliance Officer. In addition, you may report potential ACO Compliance issues via the anonymous compliance hotline at 877.287.2040, ethicsbusinessconduct@cvshealth.com, or http://www.cvshealth.com/ethicsline.

## ACO Compliance Training Completion PY2025 Executive Attestation Form

Southern Coos Hospital & Health Center requires its executive decision-makers to complete training regarding Medicare Shared Savings Program compliance every year. By signing and returning this Attestation you are confirming that:

- I have reviewed the required training materials regarding compliance in the Shared Savings Program for the current performance year.
- I understand and agree to abide by all regulatory laws and procedures as outlined in these materials.
- I understand my obligation to report suspected compliance violations to the Compliance Officer.

Thank you for your active participation in this important requirement!

PRINT NAME	 	 
SIGNATURE	 	 
DATE	 	 

\*\* Please return this signed document to Raymond Hino, CEO \*\*



DATE: June 20, 2025 TO: Board of Directors FROM: Raymond T. Hino, CEO SUBJECT: New Critical Access Hospital Requirement for Emergency Services for Obstetrics Patients

#### Recommended Action

I am requesting Board approval of the following list of Southern Coos Hospital & Health Center clinical staff members who are required to receive training in protocols to meet the needs of patients with obstetrical emergencies, complications and immediate post-delivery care.

#### Executive Summary

The CMS Conditions of Participation for Critical Access Hospitals have recently been changed to add new requirements for Emergency services readiness, which go into effect on July 1, 2025. Specifically, CMS now requires that critical access hospitals be prepared to provide care for obstetrics patients that arrive at in CAH emergency rooms, even if the hospital is not licensed for and does not routinely provide obstetrics and maternity care services. The reason for this new requirement is that CMS recognizes that obstetrical emergencies can happen, regardless of whether the hospital is a licensed obstetrical provider or not. Here is the text of the new requirements:

CRITICAL ACCESS HOSPITALS

§ 485.618 Emergency Services.

**Standard: Emergency services readiness.** Effective July 1, 2025, in accordance with the complexity and scope of services offered, there must be adequate provisions (as required under paragraphs (b) and (c) of this section) and protocols to meet the emergency needs of patients.

(1) **Protocols.** Protocols must be consistent with nationally recognized and evidence-based guidelines for the care of patients with emergency conditions, including but not limited to patients with obstetrical emergencies, complications, and immediate post-delivery care.

(2) **Staff training.** Applicable staff, as identified by the CAH, must be trained annually on the protocols and provisions implemented pursuant to this section.

(i) The governing body must identify and document which staff must complete such training.

(ii) The CAH must document in the staff personnel records that the training was successfully completed.

(iii) The CAH must be able to demonstrate staff knowledge on such training.

(iv) The CAH must use findings from its QAPI program, as required at § 485.641, to inform staff

training needs and any additions, revisions, or updates to training topics on an ongoing basis.
#### Summary

Due to the fact that the new standard specifically states in section (2)(i) that the governing body must identify and document which staff must complete such training, our management team is presenting the following list for the approval of the Board of Directors regarding the required training.

#### List of Staff Required to Be Trained for Obstetrical Emergencies, Complications and Post-Delivery Care

- RN, Emergency Department
- LPN, Emergency Department
- Emergency Department Physicians
- Emergency Department Nurse Practitioners
- Nurse Manager, Emergency Department
- Charge Nurse, Med-Surg
- Float Nurse, Med-Surg
- Ultrasonographer, Medical Imaging
- CT Technician, Medical Imaging
- X-Ray Technician, Medical Imaging
- Medical Imaging Manager
- Medical Laboratory Assistant I, Laboratory
- Medical Laboratory Assistant II, Laboratory
- Medical Lab Scientist, Laboratory
- Medical Lab Technician, Laboratory
- Laboratory Manager, Laboratory



DATE:June 20, 2025TO:Board of DirectorsFROM:Raymond T. Hino, CEOSUBJECT:Award of Architecture & Engineering Contract for Master Facility Plan

#### Recommended Action

I recommend that the Board of Directors award the contract for Architectural and Engineering Services for the Southern Coos Hospital & Health Center Master Facility Plan to the architectural firm of Davis Partnership of Denver, Colorado at a contracted price of \$112,000.

#### Executive Summary

At the December 19, 2024 SCHHC Board of Directors meeting, the Board voted unanimously to award a contract to the Healthcare Collaborative Group for the creation of a Master Facility Plan. The new Master Facility Plan will guide building expansion and replacement decisions, intended to meet the growing needs of Southern Coos Hospital for the next 15 to 20 years. In the motion of approval the Board stipulated that the total cost of the Master Facility Plan will not exceed \$171,000 "unless additional Board approval is given for additional costs."

Our Project Manager, Joe Kunkel, organized a competitive bidding process for architectural and engineering firm bids for our project. The deadline for the submittal of bids was April 11, 2025. We received 3 bids. The 3 bids included firms from Portland, Seattle and Denver. All 3 firms were determined to be qualified to do the work. 1 of the 3 firms was extremely high on pricing, at a cost 3 X the price of the 2 other firms. We invited the 2 finalist firms for an on-site presentation at SCHHC on June 2, 2025. The Davis Partnership presentation was well organized with drawings of potential expansion opportunities, based on what the firm had been able to gain intelligence on in their research of Southern Coos Hospital. 2 Board members attended both presentations. A 3<sup>rd</sup> Board member attended 1 of the 2 presentations.

The unanimous recommendation of the management team for SCHHC was to engage with Davis Partnership. However, there was a problem. The Davis Partnership bid exceeded our budget for architecture and engineering fees. We had budgeted \$75,000 for Architects & Engineering firms and \$70,000 for Project Management. The Davis Partnership bid was \$145,000.

Joe Kunkel, in his role as Project Manager, collaborated with the Davis Partnership team to see if there were opportunities to reduce their bid. They ended up reducing their bid by \$33,000 (from \$145,000 down to \$112,000). Joe Kunkel also reduced his Project Management fees down by \$20,000 (from \$70,000 down to \$50,000). The result was a reduction in project cost from \$241,000 down to \$194,000.

#### Summary

We now find ourselves in a situation where we need to ask the Board of Directors for approval to exceed the original budget of \$171,000 and to approve a new budget of \$194,000. The way that I look at this is that we are extremely fortunate that the Bandon Dunes Charitable Foundation agreed to pay the entire original budget of \$171,000. When we submitted our grant application last November, we did not anticipate that the Bandon Dunes Charitable Foundation would consider funding the entire project. I

always thought that there was going to be a cost contribution by SCHHC. With the Bandon Dunes grant, our contribution is fairly small for a huge project and the defining work that will serve this community for the next 15 to 20 years, or more.

We could consider rebidding and seeing if the other finalist firm could reduce their price to be within our budget range. Their bid, received on April 11, also exceeded our budget for architecture and engineering.

I realize that we are in a time period where we need to be cautious on spending money, but I strongly recommend that the Board of Directors grant approval to increase our budget by \$23,000 and to award the architectural and engineering firm contract to Davis Partnership. The quality of their presentation on June 2 showed the quality of the work provided by their firm and it was truly impressive.

We are talking about the future of Southern Coos Hospital & Health Center for generations to come. I feel that this is an excellent investment and a small contribution on the part of Southern Coos Hospital, in comparison to contribution and commitment by Bandon Dunes Resort.

June 10, 2025

Mr. Joe Kunkel President The Healthcare Collaborative Group 1430 SE 3<sup>rd</sup> Avenue, Suite 211 Portland, OR 97214

RE: Southern Coos Hospital & Health Center – Master Facility Plan Fee Proposal Architect's Project 25304.00

Dear Mr. Kunkel:

We propose to provide the following professional Architectural, Civil, Landscape, Structural, Mechanical, Electrical, and Plumbing Design services for this Master Facility Planning Effort. Our understanding for this work is as follows:

#### 1. Scope:

 Master Facility Planning of the Hospital campus and other associated properties including assessment of all existing systems and creation of appropriate solutions. Goal and vision setting, community engagement, tours, focus groups, programming. Concept diagrams are included. See proposal response to RFP for comprehensive description of scope.

#### 2. Project Team Organization is to be as follows:

Architect:	Davis Partnership Architects (DPA)
Civil:	KPFF Consulting Engineers (KPFF)
Landscape Architect:	Davis Partnership Architects (DPA)
MEP Engineer:	PAE Consulting Engineers (PAE)
Structural:	PCS Structural Solutions (PCS)

#### 3. Fee Proposal:

Architectural	\$ 62,000
Civil	\$ 7,000
Landscape	\$ 15,000
Structural	\$ 8,000
Mechanical, Electrical and Plumbing	\$ 20,000
Total Fees	\$112,000

Reimbursable Expense (at cost, no markup)

#### 4. Overall Schedule:

Project Orientation & Goal Setting	1 – 2 DAYS
Session 1: Assessment Phase	2 - 3 WEEKS
Session 2: Assessment Phase	2 – 3 WEEKS



#### **DENVER OFFICE**

2901 Blake Street, Suite 100 Denver, CO 80205-2303 T 303.861.8555 F 303.861.3027

www.davispartnership.com

Session 3: Assessment Phase	2 – 3 WEEKS
Session 4: Assessment Phase	2 – 3 WEEKS
Session 5: Solutions Phase	3 – 4 WEEKS
Session 6: Solutions Phase	3 – 4 WEEKS
Session 7: Solutions Phase	3 – 4 WEEKS
Session 8: Final Master Plan Presentation	1 DAY

We understand that the above proposed schedule is shown over a six months period, but can be flexed at your discretion to the 10 - 12 months indicated in the RFP.

#### 5. Exclusions:

- a. Furniture, artwork and signage
- b. Medical equipment planning
- c. Low voltage beyond back-box and pathway
- d. Acoustical design services
- e. LEED Certification
- f. Cost estimating
- g. Surveys and testing

#### 6. Anticipations:

- a. Coordination with SCHHC's equipment planner and medical equipment vendors.
- b. Coordination with SCHHC's IT, Biomed, Security and other clinical support representatives.
- c. Incorporation of SCHHC's clinical, infection control, patient safety, and staff safety requirements.

Thank you for requesting our fee proposal for this project. Please let us know if you would like any additional information or to discuss in further detail.

Sincerely,

J.D. Dreyer, AIA, ACHA Principal

Approved by

Date

\\prj0\2025\25304.00.000 - S. Coos Hospital - Masterplan\01 Proposals & Agreements\02 DPA-Client\Proposals\2025\_06\_10 Master Facility Plan - Fee Proposal.docx

## Resolution 2025-01 ADOPTING THE BUDGET

BE IT RESOLVED that the Board of Directors of the Southern Coos Health District hereby adopts the budget for fiscal year 2025-2026 in the total amount of \$49,989,649 as is now on file at the Southern Coos Hospital and Health Center's administrative offices.

## MAKING APPROPRIATIONS

BE IT RESOLVED that the amounts for the fiscal year beginning July 1, 2025 and for the purposes shown below are hereby appropriated:

Hospital Fund	
Personal Services	\$ 28,307,777
Materials & Services	12,364,235
Capital Outlay	3,300,000
Debt Services	1,095,856
Contingencies	100,000
Total Appropriations	\$45,167,868
Unappropriated / Reserve Funds	\$ 4,821,781
TOTAL BUDGET	<u>\$49,989,649</u>

## **IMPOSING THE TAX**

**BE IT RESOLVED** that the Board of Directors of the Southern Coos Health District hereby imposes the taxes provided for in the adopted budget for operations at the rate of \$0.8892 per \$1,000 of assessed value and that these taxes are hereby imposed for the tax year 2025-2026 upon the assessed value of all taxable property within the district and categorized as follows:

## CATEGORIZING THE TAX

### **General Government Limitation**

General Fund

\$0.8892/\$1,000

The above resolution statements were approved and declared adopted by the Board of Directors for the Southern Coos Health District on the 26th day of June 2025.

AYES\_\_\_\_\_ NAYS\_\_\_\_\_

**ATTEST:** 

Thomas Bedell, Chairman

Pamela Hansen, Treasurer

Southern Coos Health District

Resolution 2025-01 Adoption of Budget June 26, 2025



To: Southern Coos Health District Board of DirectorsFrom: Raymond T. Hino, MPA, FACHE, CEORe: CEO Report for SCHD Board of Directors, June 2025

### Providers:

- With Dr. Wong's departure this month, we are bringing onboard a temporary Nurse Practitioner, Kim Bagby, to pick up Dr. Wong's patient population. She will start on July 7. Kim is a traveler, who comes with excellent reviews and previously worked for Coast Community Health in 2024. She will be here for 2 months.
- We have hired a full time Family Nurse Practitioner, Felisha Miller, who lives in the Coos Bay/North Bend area and currently works for Bay Area Hospital as a Nurse Practitioner in their Cancer Center. She previously worked at Lower Umpqua Hospital and had her own private practice in Coos Bay. She comes highly recommended by Dr. Webster and the 2 of them are looking forward to working together. Felisha is available to start sometime between the middle of August and the start of September.
- Earlier this week, Dr. Paul Preslar signed a new 2-year contract to continue working as a Family Physician in our Hospital Clinic. The new contract is in effect from June 1, 2025 to May 31, 2027. We are very happy that we will continue to be able to offer the services of this very popular Bandon physician.

### DNV Survey:

• I was pleased to hear in this month's Quality & Patient Safety Committee meeting that the Internal Audits program that we started 2 months ago is going extremely well. 8 internal audits have been completed so far and the departments are very engaged with this process. This was a big area of concern during our last DNV survey.

### Coast Community Health Center:

• Coast Community Health Center's new corporate partner, Adapt Integrated Healthcare has approved a one-year laboratory services contract with SCHHC. All that is left now is to complete the approval of a signed contract.

### Bay Area Hospital

• I had an initial meeting with 2 of the newly elected Board members for Bay Area Hospital, earlier this month. The newly elected Board members are Brandon Saada and Simon Alonzo. I talked to them about ways that Bay Area Hospital and Southern Coos Hospital can work together to

help each other. Some possibilities are contracting with BAH for services rather than using outside resources, and transferring swing bed patients to SCHHC.

### Pharmacy:

• The new SCHHC Retail Pharmacy opened to the public on June 18. This is the same day that we had a Ribbon Cutting Ceremony, courtesy of the Bandon Chamber of Commerce, and a Chamber Mixer event in the hospital. We have now "in network" with over 100 insurance plans, including Regence Blue Cross – Blue Shield. Today we became in-network with Humana. The public response has been excellent to our new pharmacy.



## **Chief Medical Officer Report**

To: Southern Coos Health District Board of DirectorsFrom: Alden Forrester, MD, Chief Medical OfficerRe: CMO Report for SCHD Board of Directors, June 2025

### Medical Staff Bylaws and Rules and Regulations:

An extensive review and update of the Medical Staff Bylaws and Rules and Regulations has been completed. Special thanks to all who assisted with this project. The drafts of these revisions were sent to members of the medical staff as part of the 21-day review period required by the Bylaws before any significant changes can be voted on. This sets up a planned vote during the July Medical Staff meeting. If approved, the revised documents will then come to the board for approval during the July Board Meeting.

### New CMS ED Regulations:

CMS instituted a requirement on very short notice that protocols be in place by July first for the care of obstetrical emergencies in the emergency department. We are required to institute these protocols even though we do not provide obstetrical services. As part of this requirement, CMS requires that the board approve a list of individuals who will be trained on these protocols.

### OHSU Telemedicine Collaboration for Treatment of Pediatric and Neurology Emergencies:

We hope to have an agreement signed very soon, perhaps within a few days. The draft of the agreement is in final revision stages. Once signed it is estimated that it will take 60-90 days for implementation and first use including time required to purchase and install equipment, training, and preparations on OHSU's end to implement support for our site. This will be a huge step forward in our ability to care for severely ill pediatric patients in our ED and provide state of the art care for neurological emergencies.

#### 125<sup>th</sup> US Women's Amateur Championship:

Work continues on the logistics of providing medical support for the 125<sup>th</sup> US Women's Amateur Championship this August. Thank you to the multiple individuals and departments that are assisting with this project including Materials, Plant Operations, ED, Nursing, Pharmacy, Finance, and IT.



# **Chief Nursing Officer Report**

To: Southern Coos Health District Board of Directors and Southern Coos Management From: Cori Valet, RN, BSN, Chief Nursing Officer Re: CNO Report for SCHD Board of Directors Meeting – June 26, 2025

### <u>Clinical Department Staffing</u> -

- Medical-Surgical department One night shift registered nurse has requested to stepdown to a per diem position from full-time, creating one new night shift vacancy. Total Full-time RN positions vacant = 6. Currently utilizing 5 contract nurses.
- Emergency department One per diem registered nurse has accepted a full-time day shift position. Contract RN usage in the emergency department should be only for planned vacation at this time. Due to nurse educator vacancy, the FTE in the emergency department has been increased by 0.6 which is typically covered by a 1.0 FTE budgeted for the Nursing Administration department. Nick Lucas, ED Manager, is taking on Nursing Education management with the assistance of two ED registered nurses to assist one day each week.
- Medical Imaging New full-time MRI technologist recruited from a healthcare staffing company. The current MRI travel contract will be maintained to provide appropriate orientation and training.

### **Emergency Department Statistics** -

ED Census Tracking 2023-2025





• May 2025 Transfers – Total Transfers = 42. Thirty-seven (37) transfers required for higher level of care and/or services not offered at SCHHC. Five (5) transfers due to no bed availability at SCHHC.





# **Chief Financial Officer Report**

To: Board of Directors and Southern Coos Management
From: Antone Eek, CFO
Re: CFO Report for Board of Directors Meeting – June 26, 2025

### May 2025 Department Achievements/Activities

## Accounting and Finance Update:

**Team Relocation:** The entire Finance/Accounting team successfully relocated to the 2nd Street building. Thanks to the coordination and support from Scott and the IT team, and Jason and his Engineering team, the move caused only one day of downtime, after which operations resumed seamlessly in our new space.

The Finance and Accounting team has been actively supporting operations across the organization while advancing several key initiatives:

- **FY2026 Budget:** Completed the Fiscal Year 2026 District Budget, in collaboration with department leaders and executive staff.
- Southern Coos Health Foundation Support: The Finance Department is assisting with the development of the Foundation's FY2026 Budget. Additionally, Brenda Sund, Controller, prepared and filed the Foundation's FY2024 IRS Form 990 tax return. Now that it is publicly available, this filing serves as a valuable resource for board members, executive leadership, and potential donors offering transparency and insight into the Foundation's operations, mission alignment, and financial stewardship.
- **Policy Development:** Drafted a new Investment Policy to support responsible stewardship of public funds. Developed a policy and procedures document to guide future audit firm selection processes, reflecting the successful RFP conducted this year, and recommending that it be mandatory to go out to bid every three years.
- Internal Controls: Focused on strengthening internal control procedures organization wide. Special attention was given to the Retail Pharmacy and Foundation Gift Shop to ensure consistent cash handling, accountability, and documentation practices.
- **Retail Pharmacy Operations:** Partnered with Jeremy Brown, Director of Pharmacy, to implement robust procedures for cash handling, drawer reconciliation, daily banking, and reporting for the new Retail Pharmacy location.
- Audit and Year-End Close Preparation: Preparing for the FY2025 year-end close, the upcoming financial statement audit, and Medicare cost report preparation cycle.
- Sage Intacct Process Improvements: Materials Management is engaged with CLA to implement "GoLive, Part Two" for improved inventory tracking, requisitioning workflows, and approval routing advancing our operational efficiency. In parallel, Jenny Pearcy, Senior Staff Accountant, has been self-teaching and refining our Sage Intacct procedures as time allows in her already demanding schedule. Her efforts continue to fill in critical knowledge gaps left by the original Wipfli-led implementation and are strengthening the reliability and efficiency of our financial processes.

We continue to prioritize system improvements, compliance, and collaboration across departments to ensure strong financial health and accountability throughout Southern Coos.

## Engineering / EVS Update:

- Retail Pharmacy completion
- Business Office Conversion Subcontractor meetings
- Department moves to 2<sup>nd</sup> Street Building

## Materials Management / Supply Chain Update:

- We were able to upload a purchase order from Sage to Medline directly, for the first time. It is a huge development and eliminates a tremendous amount of manual work to place orders with our primary vendor. We have been following this since August, more or less beginning with the pre-implementation discussions. It is a big victory. More wins are coming in the near future.
- We have made great strides in getting Sage Intact to fulfil its potential. Kristin Derby has been making corrections or is about to make corrections for our next go live. She is incredibly adept at understanding the software, how it functions, and ways to bend it to your will.
- CLA was successful in getting Sage Intact to upload orders to Medline. Prior to this, Andrew was rebuilding the order in CPSI and uploading from there or manually recreating the 50–60-line order on Medline website twice a week.
- With help from ScanForce we are now able to print the yellow billable labels from the scanner that identify those items to be billed to the patient. Until the end of last week we were only able to print those from CPSI.
- Received training to correct unit costs so we can accurately bill out to departments thousands of dollars that have been in draft format since December.
- July 1 we will be kick starting Sage Intact again following physical inventory conducted on June 30. End users will need a short training on the new module that will make ordering from Materials even simpler.
- Earlier we identified that when the dept sent us requisition, and we fulfilled that, the transaction ended there never billing the dept or reducing MM inventory because of the transaction definitions Wipfli left incomplete.
- Last week we identified that items on a purchase order that were assigned to a dept had the value assigned to the department but not the quantity. The quantity stays in Materials inventory never decreasing it. This means those items continually build quantity in MM inventory and using cost averaging with the next receipt means the cost and quantity on hand would never be correct. This is the implementation Wipfli gave us. This will be corrected in our go live July 1.

## **Revenue Cycle Update:**

• Accounts Receivable (AR) Days

AR Days remained relatively stable in May, slightly improving to 50.1 days, just 0.7 days above the Top 25% benchmark. This slight change reflects the ongoing workload management, including high inpatient activity, and is not currently a cause for concern.

• Discharged Not Final Billed (DNFB)

DNFB showed a concerning increase from 10.5 days in April to 14.3 days in May. This variance can primarily be attributed to issues caused by a system update during the last week of the month, which caused delays in coding and increased claim edits. This issue has since been resolved, and the DNFB is actively being addressed. We have worked these areas down

to 10.6 days, reflecting progress in improving discharge-to-bill workflows. Due to the timely response to this in May, this delay should not affect collections for the month of June.

### • Candidate for Billing (CFB)

CFB days increased from 7.5 days in April to 12.5 days in May. Similar to the DNFB metric, this uptick is due to the system update causing coding access issues and increased claim edits. As with DNFB, the issue has been resolved, and CFB is being actively managed down to 7.4 days, reflecting improvement in charge posting accuracy.

### • Coding Days

Coding days decreased from 2.89 in April to 1.96 in May, a significant improvement. While still above the Top 25% benchmark of 0.94 days, this represents notable gains in coding throughput and workflow efficiency.

## • Claim Error Days

Claim Error Days saw a significant increase from 2.10 in April to 4.46 in May, primarily due to the same system update issues affecting coding and claim edits. This increase also contributed to downstream delays. These errors are being actively addressed with a focus on regulatory compliance and payment integrity. The system issues have since been resolved, and we expect a return to more stable performance in the coming months.

## • Claims & Billing Activity

Total Claims Billed (May): 5,861,758 († from 5,789,196 in April, indicating continued billing activity despite earlier delays).

Average Claim Payment Turnaround\*\*: Increased slightly to 18.5 days from 18.9 days in April. While this is a slight uptick, it remains within acceptable performance ranges. A modest increase is expected due to rising payer diversity and the increased volume of secondary claims.

### • Payment Collections

April: \$2,602,439 May: \$3,242,863 (↑ from April, reflecting strong performance in collections).

## Revenue Cycle: Focus Areas Moving Forward

### Medication Charge Capture in Pain Management

Challenges with medication charge capture in the Pain Management department are actively being addressed. A disciplinary workgroup is reviewing the issue, identifying areas of opportunity, and working on resolutions while optimizing workflows to reduce missing revenue and prevent claim denials.

### **Denial Management (Deductions)**

A thorough review of all received denials is underway. We are validating them to ensure there are no system errors, billing errors, or contractual concerns that need to be addressed. This process will help ensure that no avoidable claim denials occur in the future.

### **Other Items:**

- Pharmacy Update IT'S OPEN!
  - OP Retail Pharmacy
    - Contractor: Inline
    - Cardinal Contracted Services
  - NPI: Complete
  - NCPDP: Complete
  - Board of Pharmacy: Complete
  - **DEA:** Complete
  - Pharmacy IS System: Liberty
    - Pharmacy IS System Install: Complete

#### • Personnel

- Director of Pharmacy: Hired
- Pharmacists: Complete
- Pharmacy Techs: Hired
- **Construction Status**: Completed
  - Inline Completion: 4/7/25
  - UniWeb Completion: 4/3/25
- **Insurance Contracting:** In Process 70% Completed and In-Network
- Regulatory Inspections
  - OHA Complete
  - City of Bandon: Complete



To: Southern Coos Health District Board of Directors and Southern Coos Management From: Scott McEachern, Chief Information Officer Re: CIO Report for SCHD Board of Directors, June 26, 2025

The Information Systems team is working on the following items:

- 1. We selected a new Help Desk solution called ServiceDesk. We are working on configuring the application and will perform a modified roll out by the end of June 2025.
- 2. We have begun training on the new contract management system, Cobblestone. This initiative is driven by a DNV requirement to easily access SCHHC's contracts and provide a list on demand to surveyors. We are entering into implementation the week of June 23<sup>rd</sup> and will tentatively go live by August 1 with limited capabilities.
- 3. In May 2025, our held desk analysts, led by Chris Cox, Jeff Weymouth, and Kyle Gonzales, fielded 186 tickets.
- 4. Our new phone agent has been live for two weeks 24/7. We are still refining the routing protocols but overall the system has stabilized.
  - a. Average calls per day: 147.8
  - b. Average Negative sentiment (based on analysis of the text of the phone calls): 2.2 %
  - c. Transferred calls (higher percentage is better): Average of 62%

### SCHHC AI Strategic Council

As reported at last month's board meeting, we have convened a SCHHC AI Strategic Council. We have had three meetings. At the third meeting, we discussed two AI policies that we hope to bring to the policy committee in June. We will begin meeting each month.

### Data Governance

SCH is also developing a data governance structure. As a first step, I have convened a data analytics workgroup comprised of members of the quality, clinical informatics, information systems, and finance departments. The workgroup is engaged with training on data analytics fundamentals such as SQL database training.

### **Clinical Informatics Projects by Department**



#### **CI** Tickets Summary

Month	Open	Waiting	Closed	Total
March 2025	0	1	36	37
April 2025	0	0	33	33
May 2025	3	1	81	85
June 2025	8	3	55	66

#### **Clinical Informatics**

- EMR Workflow Videos In Progress
- Data Extraction Archive Setup/Validation In Progress
- Facility Data Request *Conplete*
- S Ticketing System Clinical Informatics Ticket Revisions In Progress

#### **Emergency Department**

- Z ED Divert Designations *Complete*
- Provider EPIC Onboarding 5/23 Complete

#### **HC** Primary Care

- Epic Build for New Service OB/GYN *Complete*
- Provider Onboarding Support Dr. Simmonds *Complete*
- Canning Workflow for External Results EducationMonitoring
- S Ambulatory EKG Workflow for Interpretation Documentation In Progress
- Internal and External Referral Order Entry Process Education/Monitoring
- **V** Provider Template Modifications *Complete*
- S Telehealth Video Visit Workflow In Progress
- Care Gaps Documentation In Progress
- **Q** New Provider Onboarding Epic Onboarding 7/7 Reviewing

#### Pain Management

- 🧣 Medication Administration Workflow Reviewing
- Setamine Flowsheet Documentation In Progress

#### HIM

- Care Everywhere ID Access for Transfers *Complete*
- **Q** Misfile Queue Routing Reviewing

#### Laboratory / Ambulatory Clinic

- C Ambulatory Preappointment Lab Testing Scheduling Reviewing
- **Q** Lab Pathology Ordering Workflow Reviewing

### Med Surg

- Patient Status Transition Process (IP to Swing, DCRA One Way) Monitoring
- **Q** Returning Provider Epic Onboarding 6/24
- 🔍 Returning Provider Epic Onboarding 7/1
- Q New Provider Onboarding Epic Onboarding 7/30 Reviewing
- 🔍 New Provider Onboarding Epic Onboarding 7/31 Reveiwing

#### **OP** Nursing

- [Internal and External Therapy Plan Workflow Education/Monitoring
- Wound Care Acute/Ambulatory Workflow Education/Monitoring
- C Blood Transfusion Type and Screen OP Nursing Workflow Reviewing

#### Pharmacy

Medication Waste Documentation/Settings – Monitoring

### Quality

- Clinical Documentation Review In Progress
- 🕒 Medici AUR reporting In Progress
- Quality Measures Clinical Documentation In Progress
- 🔍 Promoting Interoperability Reviewing

## Radiology

• — Internal Imaging Ordering Process – Education/Monitoring

### **Respiratory Therapy**

• S Internal Order Routing to Workqueue for RT Orders – In Progress

### **Revenue Cycle**

• O Authorization and Referral Workqueue Routing – Education/Monitoring

### **Surgical Services**

- S Anesthesia Workflow Review Personalization Setup In Progress
- Surgical Case Referral/Scheduling Workflow *In Progress*



## **Multi-Specialty Clinic Report**

To: Southern Coos Health District Board of Directors and Southern Coos Management
From: David M Serle – Director Medical Group Operations
Re: Multi-Specialty Clinic Report for SCHD Board of Directors Meeting – June 26, 2025

## Provider Recruiting/Onboarding: As of 6/20/25

Hiring/Onboarding Status: FNP's

- Felisha Miller 6/20/25
  - Anticipated start date mid-August
- Kim Bagby Traveling FNP.
  - Scheduled to start July 7, 2025
- Full time Physician.
  - Recruiting is starting

Year: 2025 Month: May	Clinic	PT's		No	Total			Cancel		-		Jan	Feb	Mar	Apr	May	June Proj
Provider	Days	Sched	Cancel	Show	Seen	Seen	Rate	Rate	HLIH	PT's							
Bonnie Wong, DO	11	143	15	1	127	12	1%	10%	4	1	5	33	118	109	48	127	102
Paul Preslar, DO	10	131	13	3	115	12	2%	10%	0	22	1	60	143	133	129	115	138
Shane Matsui, LCSW	21	94	6	4	84	4	4%	6%	9	3	8	34	66	40	85	84	81
Victoria Schmelzer, CRNA	9	70	9	1	60	7	1%	13%	0	2	e	53	60	60	60	60	70
Tami Marriott, MD	5	66	4	5	57	11	8%	6%	0	0	2	25	32	35	23	57	94
Jennifer Webster, MD	12	159	10	2	147	12	1%	6%	5	17	2	24	152	133	149	147	175
Henry Holmes, MD	5	62	9	2	51	10	3%	15%	0	1		0	0	60	85	51	0
Veronica Simmonds, MD	12	74	2	1	71	6	1%	3%	0	32		0	0	0	34	71	72
Outpatient Services	21	211	20	2	189	9	1%	9%	0	0	1	90	183	201	243	189	208
Totals	106	1010	88	21	901	#	2.1%	8.7%	18	78	7	16	754	771	856	901	940
Totals Visits Minus OP	85	799	68	19	712	8.4	2.4%	8.5%	18	78	5	26	571	570	613	712	732

## **Clinic Visits:**

- Total clinic visits are up 5.25% from the previous month (+45)
- Provider visits minus OP services are up 16% (+99)
- Total clinic visits for June are projected to be 4.3% higher than May (+39)
- Provider visits minus OP services are projected to be up 2.8% (+20)
- Dr. Simmonds:
  - 71 visits included for May
  - 72 visits projected for June

## First 5 Months of 2025 Jan - May

## Clinic Provider Income Summary

## All Providers

For The Budget Year 2025 Provider Productivity Metrics Clinic Days Total Visits Visits/Day Total RVU RVU/Visit	ACT JAN 73 526 7.3 1,189 2.26 16.40	BUD JAN 120 1,251 10.4 2,616	ACT FEB 67 581 8.7	BUD FEB 115 1,357	ACT MAR 59	BUD MAR	ACT APR	BUD APR	ACT MAY	BUD MAY	Current Bu FY25 Budget	Variance
Clinic Days Total Visits Visits/Day Total RVU	JAN 73 526 7.3 1,189 2.26	JAN 120 1,251 10.4 2,616	FEB 67 581 8.7	FEB 115 1,357	MAR							Varianœ
Clinic Days Total Visits Visits/Day Total RVU	73 526 7.3 1,189 2.26	1,251 10.4 2,616	581 8.7	1,357	59							
Clinic Days Total Visits Visits/Day Total RVU	526 7.3 1,189 2.26	1,251 10.4 2,616	581 8.7	1,357	59						U	
Visits/Day Total RVU	7.3 1,189 2.26	10.4 2,616	8.7			115	74	119	85	108	1168	(378)
Visits/Day Total RVU	1,189 2.26	10.4 2,616			570	1,527	613	1,648	712	1,472	12,200	(5,602)
Total RVU	2.26	,		11.9	9.7	13.3	8.3	13.8	8.4	13.7	10.4	
DVII/Vicit		, i i i i i i i i i i i i i i i i i i i	1,327	2,727	1,224	2,991	1,461	3,245	1,488	3,025	25,762	(10,793)
IX V U / V 1810	16.40	2.09	2.28	2.01	2.15	1.96	2.38	1.97	2.09	2.05	2.11	0.10
RVU/Clinic Day		21.80	19.80	23.81	20.75	26.01	19.75	27.27	17.50	28.14	22.07	(3.11
Gross Revenue/Visit	693	380	629	370	692	358	617	365	625	376	383	155
Gross Revenue/RVU	307	182	276	184	322	183	259	186	299	183	181	50
Net Rev/RVU	130	79	116	79	136	78	110	79	127	78	79	22
Expense/RVU	106	81	96	71	139	70	153	63	138	67	93	31
Diff	24	(2)	20	8	(3)	8	(43)	16	(11)	11	(14)	(9)
Net Rev/Day	2,135	1,713	2,305	1,886	2,827	2,039	2,174	2,160	2,216	2,208	1,738	168
Expense/Day	1,737	1,758	1,899	1,691	2,882	1,833	3,028	1,727	2,412	1,895	2,043	299
Diff	398	(45)	406	195	(55)	206	(854)	433	(196)	312	(304)	(130)
Patient Revenue												
Outpatient												
Total Patient Revenue	364,678	475,000	365,686	502,517	394,363	546,731	377,962	602,298	444,952	553,491	4,674,550	(1,126,285)
	,	,	,	,	,	,		,	,	,	, ,	
Deductions From Revenue	200.022	0.00.40.4	211.220	2011 510	005 554	212 100	015.070	2.45.200	254 502	24 ( 170	0 (11 0 (0	((00.0.10)
Total Deductions From Revenue (Note A	209,923	269,404	211,239	286,569	227,551	312,190	217,069	345,208	256,592	316,179	2,644,960	(602,042)
Net Patient Revenue	154,755	205,596	154,447	215,947	166,812	234,540	160,893	257,090	188,360	237,312	2,029,590	(524,243)
Total Operating Revenue	154,755	205,596	154,447	215,947	166,812	234,540	160,893	257,090	188,360	237,312	2,029,590	(524,243)
Operating Expenses												
Salaries & Wages	72,413	106,550	75,807	98,454	98,153	106,550	143,756	103,852	131,089	106,550	1,297,990	(191,447
Benefits	3,654	14,847	4,645	13,410	5,301	14,847	7,250	14,368	9,448	14,847	145,392	(59,911)
Medical Supplies	(163)	875	4,045	875	(202)	875	8,327	875	8,904	875	9,304	10,383
Other Supplies	317	610	0	610	(202)	610	0,527	610	2,842	610	6,708	(2,919
Maintenance and Repairs	0	21	0	21	0	21	0	21	2,042	21	233	(233)
Other Expenses	70	3,292	0	3,292	0	3,292	0	3,292	0	3,292	36,208	(25,302
Allocation Expense	49,615	3,292 84,801	46,805	76,984	66,789	84,603	64,751	82,504	52,772	77,566	889,036	(266,952
Total Operating Expenses	125,906	210,996	127,257	193,646	170,041	210,799	224,084	205,521	205,055	203,761	2,384,871	(536,381
our openning Enpenses	120,700	210,770	121,201	175,010	110,011	210,777	221,001	200,021	200,000	200,701	2,001,011	(000,001
Excess of Operating Rev Over Exp	28,849	(5,400)	27,190	22,301	(3,229)	23,742	(63,191)	51,569	(16,695)	33,551	(355,281)	12,139
Total Non-Operating Income	150	394	(450)	394	(2,854)	394	0	394	0	394	4,331	(4,631
Excess of Revenue Over Expenses	28,999	(5,006)	26,740	22,694	(6,083)	24,135	(63,191)	51,963	(16,695)	33,945	(350,950)	7,507

Note A - Average Collection Rate =41% of Gross Charges, therefore the Deduction Rate is 59% of Gross Charges

0

## Chronic Care Management:

	Chronic Care Management Program (CCM)											
Year: 2025	Enrolled	99490	99439	99487	99489	99484	99495	99496	Total			
Month: May	Eligible		Additional		Additional				Services Eligible			
CCM Patients	Billed PT's	CCM	20 Mins	Complex	30 Mins	BHI	TCM	TCM	To be Billed			
1/30/2025	39	39	7	0	0	0	0	0	85			
2/28/2025	41	38	23	0	0	2	1	0	105			
3/30/2025	65	53	26	0	0	0	1	1	146			
4/30/2025	56	52	10	0	0	1	0	3	122			
5/30/2025	78	64	21	1	2	7	1	5	179			
Totals	279	246	87	1	2	10	3	9	637			

## Enrolled Eligible Billed PTs are down:

- 39% from the previous month (+22)
- YTD January 200% (+39)



# Southern Coos Health Foundation Report

To: Southern Coos Health District Board of Directors and Southern Coos Health FoundationFrom: Alix McGinley, Executive Director, SCHFRe: SCH Foundation Report for SCHD/SCHF Board of Directors, June 2025

**Living & Aging Well (L&AW)-** Our 2<sup>nd</sup> annual Living & Aging Well event on Saturday, May 24<sup>th</sup> was a success. We had about 70 attendees, the program was well received, and surveys were very positive. Again, this was our last year hosting this program which will be handed over to the capable hands of Lualhati Anderson of Older Adult Behavioral Health Initiative of Coos Health and Wellness. Along with sponsorships and the \$1,000 from SCHHC & SCHF after expenses we will be giving \$1,600 to CHW to work toward funding next year's event. Lualhati is adding new L&AW workshops in between annual events. SCHHC and SCHF will continue as event sponsors going forward to keep us connected to the program.

**Golf for Health Classic (GFHC)-** The 18<sup>th</sup> anniversary 2025 Golf for Health Classic is September 19<sup>th</sup> and 20<sup>th</sup>. Our goal for this year's signature event is \$125,000.00. To date we have received or have promises for \$62,550 for this year's tournament, just over halfway there! New sponsors this year include Table Rock Motel, Hennick's Home Center, Colene Hickman Photography, and CDW. The majority of returning Sponsors are upping their game. If you have a personal connection with any community partners, please encourage them to support our biggest fundraiser of the year. This event helps fund most of the SCHF expenses throughout the year.

### Meet & Greet-SCHHC & SCHF Lecture Series

SCHHC/SCHF is slotted in for the second Tuesday of each month Meet & Greet at Bandon Fisheries Warehouse. Our June 2025 presenter was Jeremy Brown our new Pharmacy Director with support from his team David and Christina. Presentation was very informative, well attended and audience was very engaged. Jeremy fielded questions like a pro and was a great representation of SCHHC.

## SCHF Quarterly Art Show & Gift Shop

Art from our local art community is a value add for our Hospital. Visiting community members, patients and their families comment nonstop about how much they love seeing our art. Also, a great backdrop for our June 18<sup>th</sup> Pharmacy Ribbon Cutting and after-hours Chamber event!

**Gift Shop** under Karen Reber's capable hands has grown and flourished. Karen is ready to retire (again) but will remain on as a volunteer. She said "The Reber's aren't going anywhere". Karen, Steve and Alix will complete the yearend inventory June 27<sup>th</sup> and 28<sup>th</sup>. SCHF is posting a new Development Coordinator to cover Gift Shop Oversite, Grants, Events and donor administration. Amy Moss Strong will continue Marketing for both SCHHC and SCHF on a fulltime basis. Art Show will also remain in Amy's capable hands.

### New/continuation of fundraising programs-

\*Grateful Patient is nearly ready for roll-out in September. Employee Giving, Annual Giving programs and Capital Campaign initiatives to follow.

\*We await word from the Judith Ann Mogan Foundation (JAMF) regarding the Bandon School Nurse (BSN) grant. Amy Moss Strong will be publishing a story about our BSN program soon and another follow-up at the beginning of '25-'26 school year where will presenting them with the \$3,900 earmarked for their 'wish list''.

**Reminder- SCHHC** will host the Bandon Chamber of Commerce "After Hours" event on June 18<sup>th</sup> which will include a ribbon cutting ceremony for our new community pharmacy. This event is open to everyone, please mark your calendars and invite our community to join in.



# **Monthly Financial Statements**

To: Board of Directors and Southern Coos Management From: Antone Eek, CFO RE: May 2025 Month End Financial Results - Presented June 2025

#### **Revenue Performance:**

• Gross Revenue: Achieved \$5,239,000, exceeding the budget of \$5,047,000.

#### **Revenue Deductions:**

- Deductions from Revenue:
  - May amounted to \$2,425,000 or 46.3%, up from March of 40.3%. YTD Deductions stand at 39.8% compared to a budget of 36.0%.
  - o Accounts receivable decreased by \$152,000 to \$9,357,000 in May.
  - Actual contractual deductions for Medicare were up in May, with lower payments received for swing bed patients, resulting in a higher contractual rate overall.
  - Actual Contractuals came in at 38.48% for the month of May. Included in that amount is \$50,000 in Charity Care (1% compared to gross charges) and a recovery of \$17,000 in bad debt payments.
  - Discounts were \$114,00 or 2.17% compared to gross charges. Included in that amount is \$28,000 in Medical Necessity Discounts and \$13,000 in Non-Authorized Discounts.
- Medicare Cost Report Settlement for FY25: The anticipated receivable was reduced in May by \$257,000 down from \$500,000 in April. This reduction is based on a significant increase in swing bed days which are paid at a lower daily rate than IP stays.

### **Operating Revenues:**

- **Total Operating Revenues**: Totaling \$2,816,000 were less than the budget of \$3,353,000 but marked an increase of \$55,000 from the same period last year.
- Total Operating Revenues YTD FY25 stand at \$31,345,000, which is a significant increase of \$2,175,000 over YTD FY24 for the same month.

### **Operating Expenses:**

- Labor Expenses totaled \$2,251,000, coming in below the budgeted \$2,328,000
   Open positions and unfilled new FTEs continue to drive YTD favorability.
- Other Operating Expenses reached \$995,000, exceeding the budget of \$149,000.

- Higher expenses in drugs & pharmaceuticals, Purchased Services, and the Trubridge Settlement drove this variance.
- o YTD operating expenses of \$33,905,000 remain well under the budget of \$35,476,000.

#### **Operating Income/Loss:**

- Operating Loss of \$(430,000) compared to a budgeted gain of \$179,000.
  - o Driven by higher revenue deductions and unrealized other operating revenue.

#### Change in Net Position:

• A loss of \$(333,000) compared to the budgeted gain of \$290,000

#### **Financial Health Indicators:**

- Days Cash on Hand: May increased to 72.8 from 71.9 in April.
- Accounts Receivable (A/R) Days Outstanding: Decreased to 56.7 days, down from 57.7 days in April.

#### Southern Coos Hospital & Health Center Statements of Revenues, Expenses, and Changes in Net Position As of May 31, 2025

			Month Endin 05/31/2025	-		Month Ending 05/31/2024	Year To Date 05/31/2025				Prior Year To Date 05/31/2024	
		Actual	A Operating Budget	Actual minus budget	Budget variance	e Actual	Actua/	I Operating Budget	Actual minus budget	Budget variance	Actual	
Total Patient Revenue			politing barger	budge.	Duugot varianse			Optioning Dataset	Dung	Dugot fundice		
Inpatient Revenue		1,011,525	1,022,751	(11,227)	(1.1) %	932,317	9,386,065	11,192,562	(1,806,497)	(16.1) %	8,792,309	
Outpatient Revenue		3,703,644	3,911,617	(207,973)	(5.3) %	3,306,888	38,704,561	40,652,717	(1,948,156)	(4.8) %	33,901,016	
Swingbed Revenue	_	524,036	113,593	410,444	361.3 %		3,922,877		2,688,931	217.9 %	3,105,692	
Total Patient Revenue	_	5,239,205	5,047,961	191,244	3.8 %	4,489,698	52,013,503	53,079,226	(1,065,722)	(2.0) %	45,799,017	
Total Deductions	_	2,425,473	1,796,769	628,703	35.0 %	1,730,085	20,707,163	19,124,051	1,583,111	8.3 %	16,687,376	
<b>Revenue Deductions %</b>	-	46.3 %	35.6 %	10.7 %	30.1 %	38.5 %	39.8 %		3.8 %	10.5 %	36.4 %	
Net Patient Revenue	_	2,813,732	3,251,192	(437,460)	(13.5) %		31,306,340		(2,648,834)	(7.8) %	29,111,640	
Other Operating Revenue	—	1,812	101,543	(99,731)	(98.2) %	1,345	39,104	1,116,974	(1,077,870)	(96.5) %	59,083	
Total Operating Revenue	_	2,815,544	3,352,735	(537,190)	(16.0) %	2,760,959	31,345,444	35,072,148	(3,726,704)	(10.6) %	29,170,723	
Total Operating Expenses Total Labor Operating Expenses Total Other Operating Expenses	_	2,250,928 994,571	2,327,976 845,593	(77,048) 148,978	17.6 %	892,467	23,821,403 10,083,939	9,522,950	(2,131,822) 560,990	5.9 %	21,756,108 8,317,869	
Total Operating Expenses	—	3,245,499	3,173,569	71,930	2.3 %	3,026,872	33,905,342	35,476,174	(1,570,832)	(4.4) %	30,073,977	
Operating Income / (Loss)	_	(429,955)	179,165	(609,120)	(340.0) %		(2,559,897)				(903,253)	
Net Non Operating Revenue	_	96,862	110,923	(14,062)	(12.7) %		1,262,985		62,683	5.2 %	1,413,408	
Change In Net Position	_	(333,093)	290,089	(623,182)	(214.8) %	(157,341)	(1,296,912)	) 796,276	(2,093,189)	(262.9) %	510,155	
Collection Rate %	53.7%	64.4%	% (16.6%)	. (*	16.6%)	61.5%	60.2%	64.0%	(5.9%)	(5.9%)	63.6%	
Compensation Ratio %	71.2%	62.6%			13.7%	67.4%	67.7%	66.8%	1.2%	1.2%	64.7%	
Operating Margin	(15.3%)	5.2%			95.5%)	(7.2%)	(8.2%)	(1.3%)	536.8%	536.8%	(2.9%)	
OP EBIDA Margin \$	(253,152)	340,585		S. 253		(94,991)		1,390,183	(2,310,354)	(166.2%)		
OP EBIDA Margin %	(9.0%)	10.2%		10 2.2.2	88.5%)	(3.4%)	(2.9%)	4.0%	(6.9%)	(174.1%)		
							<u>.</u>					
Total Margin (%)	(11.8%)	8.5%	% (20.3%)	(25	39.6%)	(3.3%)	(4.1%)	2.1%	(6.3%)	(293.2%)	2.0%	

\* Other Operating Income YTD:

- \$14k - Levy Payment from CMS

- \$13k – Advanced Health CCO (Coordinated Care Organization) Risk Share

- \$1k – SWOREIPA Quality Incentives

- \$10k – GPO Rebates



#### Southern Coos Hospital & Health Center Statements of Revenues, Expenses & Changes in Net Position

#### As of May 31, 2025

										Prior Year To
		Month E 05/31/2	-		Month Ending         Year To Date           05/31/2024         05/31/2025					
		Operating	Actual minus				Operating	Actual minus		
	Actual	Budget	budget	Budget variance	Actual	Actual	Budget	budget	Budget variance	Actual
Total Patient Revenue										
Inpatient Revenue	1,011,525	1,022,751	(11,227)	(1.1) %	932,317	9,386,065	11,192,562	(1,806,497)	(16.14)	8,792,309
Outpatient Revenue	3,703,644	3,911,617	(207,973)	(5.3) %	3,306,888	38,704,561	40,652,717	(1,948,156)	(4.79)	33,901,016
Swingbed Revenue	524,036	113,593	410,444	361.3 %	250,493	3,922,877	1,233,947	2,688,931	217.91	3,105,692
Total Patient Revenue	5,239,205	5,047,961	191,244	3.8 %	4,489,698	52,013,503	53,079,226	(1,065,722)	(2.00)	45,799,017
Total Deductions	2,425,473	1,796,769	628,703	35.0 %	1,730,085	20,707,163	19,124,051	1,583,111	8.27	16,687,376
Net Patient Revenue	2,813,732	3,251,192	(437,460)	(13.5) %	2,759,614	31,306,340	33,955,174	(2,648,834)	(7.80)	29,111,640
Other Operating Revenue	1,812	101,543	(99,731)	(98.2) %	1,345	39,104	1,116,974	(1,077,870)	(96.49)	59,083
Total Operating Revenue	2,815,544	3,352,735	(537,190)	(16.0) %	2,760,959	31,345,444	35,072,148	(3,726,704)	(10.62)	29,170,723
Total Operating Expenses										
Total Labor Expenses										
Salaries & Wages	1,492,606	1,568,875	(76,269)	(4.9) %		16,196,622	16,853,793	(657,171)	(3.89)	14,047,729
Contract Labor	469,886	341,842	128,044	37.5 %	581,021	4,929,267	4,661,846	267,420	5.73	5,365,509
Benefits	288,436	417,259	(128,823)	(30.9) %	259,317	2,695,514	4,437,585	(1,742,071)	(39.25)	2,342,870
Total Labor Expenses	2,250,928	2,327,976	(77,048)	(3.3) %	2,134,405	23,821,403	25,953,224	(2,131,822)	(8.21)	21,756,108
Purchased Services	312,561	296,650	15,911	5.4 %	316,589	3,469,680	3,263,150	206,530	6.32	3,060,608
Drugs & Pharmaceuticals	116,447	77,835	38,612	49.6 %	150,697	1,116,818	841,119	275,701	32.77	1,133,163
Medical Supplies	68,183	112,110	(43,927)	(39.2) %	96,662	1,076,267	1,215,611	(139,345)	(11.46)	921,870
Other Supplies	35,993	38,544	(2,551)		51,567	367,200	423,978	(56,778)	(13.39)	292,783
Lease & Rental Expense	-	558	(558)	(100.0) %	(5,954)	(1,912)	6,142	(8,054)	(131.14)	(11,769)
Repairs & Maintenance	21,155	27,748	(6,593)	(23.8) %	14,042	201,978	305,227	(103,248)	(33.82)	202,632
Other Expenses	211,496	74,653	136,843	183.3 %	112,425	1,648,886	1,075,271	573,615	53.34	1,060,850
Utilities	28,305	29,577	(1,272)	(4.3) %	30,829	318,261	325,351	(7,091)	(2.17)	298,722
Insurance	23,629	20,618	3,011	14.6 %	21,508	245,513	226,793	18,719	8.25	228,436
Depreciation & Amortization	176,802	167,300	9,502	5.7 %	104,102	1,641,248	1,840,308	(199,059)	(10.81)	1,130,574
Total Operating Expenses	3,245,499	3,173,569	71,930	2.3 %	3,026,872	33,905,342	35,476,174	(1,570,832)	(4.42)	30,073,977
Operating Income / (Loss)	(429,955)	179,165	(609,120)	(340.0) %	(265,913)	(2,559,897)	(404,026)	(2,155,871)	533.59	(903,253)
Net Non Operating Revenue										
Property Taxes	96,792	96,045	747	0.8 %	93,248	1,050,372	1,036,640	13,732	1.32	1,038,565
Non-Operating Revenue	9,941	19,203	(9,262)	(48.2) %	9,742	170,184	211,231	(41,047)		238,578
Interest Expense	(33,801)	(47,125)	13,324	(28.3) %		(421,253)	(518,373)	97,120	(18.73)	(269,247)
Investment Income	23,930	42,800	(18,871)	(44.1) %	28,799	463,682	470,804	(7,122)	(1.51)	458,616
Gain / Loss on Asset Disposal		-	-				-	-		(53,104)
Net Non Operating Revenue	96,862	110,923	(14,062)	(12.7) %	108,571	1,262,985	1,200,302	62,683	5.22	1,413,408
Change In Net Position	(333,093)	290,089	(623,182)	(214.8) %	(157,341)	(1,296,912)	796,276	(2,093,189)	(262.87)	510,155



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## Southern Coos Hospital & Health Center Balance Sheet Summary

	Year To Date 05/31/2025	Year Ending 06/30/2024		Year Ending 06/30/2023
	Current Year Balance	Prior Year	Current vs. Prior	Actual
Total Assets				
Total Current Assets				
Cash and Cash Equivalents	10,527,508	11,721,015	(1,193,507)	12,771,743
Net Patient Accounts Receivable	5,145,137	3,907,633	1,237,505	2,813,679
Other Assets	721,582	798,202	(76,620)	678,642
Total Current Assets	16,394,227	16,426,850	(32,622)	16,264,064
Net PP&E	8,882,362	6,423,952	2,458,409	6,677,893
Total Assets	25,276,589	22,850,802	2,425,787	22,941,957
Total Liabilities & Net Assets				
Total Liabilities				
Current Liabilities	8,294,096	4,490,006	3,804,090	4,057,278
Total Long Term Debt, Net	4,453,775	4,535,131	(81,356)	5,217,539
Total Liabilities	12,747,871	9,025,137	3,722,734	9,274,817
Total Net Assets	12,528,753	13,825,665	(1,296,912)	13,667,140
Total Liabilities & Net Assets	25,276,624	22,850,802	2,425,822	22,941,957

Cash to Debt Ratio	0.83	1.30	(0.47)	1.38
Debt Ratio	0.50	0.39	0.11	0.40
Current Ratio	1.98	3.66	(1.68)	4.01
Debt to Capitalization Ratio	0.24	0.25	(0.01)	0.29



Balance Sheet	Year To Date 05/31/2025	Year Ending 06/30/2024		Year Ending 06/30/2023
	Current Year Balance	Prior Year	Change	Actual
Total Assets	Janen isa. Lulanoo		go	
Total Current Assets				
Cash and Cash Equivalents				
Cash Operating	1,192,239	1,400,507	(208,269)	8,783,262
Investments - Unrestricted	3,415,326	4,076,428	(661,101)	829,546
Investments - Reserved Certificate of Deposit	3,186,239	3,510,375	(324,137)	-
Investments - Restricted	-	-	-	952,448
Investment - USDA Restricted	233,704	233,705	-	233,704
Investment - Board Designated	2,500,000	2,500,000	-	1,972,783
Cash and Cash Equivalents	10,527,508	11,721,015	(1,193,507)	12,771,743
Net Patient Accounts Receivable				
Patient Accounts Receivable	9,356,665	7,228,499	2,128,166	5,628,112
Allow ance for Uncollectibles	(4,211,528)	(3,320,866)	(890,661)	(2,814,433)
Net Patient Accounts Receivable	5,145,137	3,907,633	1,237,505	2,813,679
Other Assets				
Other Receivables	-	21,045	(21,045)	20,893
Inventory	300,178	230,930	69,247	262,233
Prepaid Expense	437,346	465,262	(27,916)	367,358
Property Tax Receivable	(15,942)	80,965	(96,906)	28,158
Other Assets	721,582	798,202	(76,620)	678,642
Total Current Assets	16,394,227	16,426,850	(32,622)	16,264,064
Net PP&E				
Land	461,528	461,527	-	461,527
Property and Equipment	24,092,924	20,435,404	3,657,520	20,092,235
Accumulated Depreciation	(16,044,010)	(15,194,163)	(849,847)	(13,904,245)
Construction In Progress	371,920	721,184	(349,264)	28,376
Net PP&E	8,882,362	6,423,952	2,458,409	6,677,893
Total Assets	25,276,589	22,850,802	2,425,787	22,941,957
Total Liabilities & Net Assets				
Total Liabilities				
Current Liabilities				
Accounts Payable	1,430,749	1,344,652	86,097	842,313
Accrued Payroll and Benefits	1,605,262	1,411,152	194,110	1,145,491
Line of Credit Payable	3,139,376	-	3,139,376	-
Interest and Other Payable	272,070	100,992	171,077	100,328
Estimated Third Party Payor Settlements	1,111,785	997,650	114,136	800,004
Current Portion of Long Term Debt	734,854	635,560	99,294	1,169,142
Current Liabilities	8,294,096	4,490,006	3,804,090	4,057,278
Total Long Term Debt, Net				
Long Term Debt	4,453,775	4,535,131	(81,356)	5,217,539
Total Long Term Debt, Net	4,453,775	4,535,131	(81,356)	5,217,539
Total Liabilities	12,747,871	9,025,137	3,722,734	9,274,817
Total Net Assets	12,528,753	13,825,665	(1,296,912)	13,667,140
Total Liabilities & Net Assets	25,276,624	22,850,802	2,425,822	22,941,957

## Southern Coos Hospital & Health Center

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FY24 FY25 FY25 BUD

FY24 FY25 FY25 BUD











Week #27

# SO. COOS HB STABILIZATION

HB KEY METRICS										
Metric	Status	As of (	6/13	As of	As of 6/6		Baseline	Тор	Median	Bottom
Total AR		57.9 Days*	\$9.7M	57.5 Days*	\$9.7M	$\sim$	50 Days*	50.6 Days*	53.5 Days*	58.8 Days*
Epic AR		53.6 Days*	\$9M	53.2 Days*	\$9M	$\sim$		43.2 Days*	48 Days*	51.4 Days*
Legacy AR	•	4.3 Days*	\$716.6K	4.2 Days*	\$717.7K	<u> </u>		5.2 Days*	7.3 Days*	10 Days*
Cumulative Charge Variance	•	114.1%	\$3.8M	114.7%	\$3.8M	$\frown$	\$1M/wk	\$1.8M	\$904.2K	\$192.3K
Cumulative Payment Variance	•	1.8 Weeks	\$1.1M	1.7 Weeks	\$1.1M	/	\$620.2K/wk	\$536.8K	-\$112.3K	-\$562.9K
CFB		9.5 Days	\$1.6M	11 Days	\$1.9M	$\wedge \wedge$		5.5 Days	7 Days	8.4 Days
Claim Edit		2.9 Days	\$484.4K	3.3 Days	\$566.2K	$\sim\sim$		1 Days	1.8 Days	2.8 Days
Uncoded CFB		2 Days	\$332K	3.6 Days	\$603.7K	$\frown \frown \frown$		1 Days	1.3 Days	2.1 Days
Open Denial	•	2.3 Days	\$377K	2.4 Days	\$402.4K			1.9 Days	2.6 Days	4.4 Days
Epic Payment Average	*	97.5%	\$604.7K	99.8%	\$619.1K	$\sim \sim$		106.9%	103.5%	98.4%
Primary Denial Rate		17.6%	20.5% (Curr)	17.5%	18.5% (Curr)	~		10.6%	13.2%	17.4%

\*Total, Epic, and Legacy AR Days are calculated using combined Legacy+Epic ADR and not Epic-only ADR



Total AR       Total outstanding Accounts Receivable (Epic + Legacy) / Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Epic AR       Epic outstanding Accounts Receivable / Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Legacy AR       Legacy outstanding Accounts Receivable / Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Cumulative Charge Variance       Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the w Dollar difference between the two values and percent of total expected         Cumulative Payment Variance       Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and percent of total expected         CFB       Total of all discharged but not final billed balances, minus min hold balances /							
Epic AR       Epic outstanding Accounts Receivable / Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Legacy AR       Legacy outstanding Accounts Receivable / Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Cumulative Charge Variance       Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the w Dollar difference between the two values and percent of total expected         Cumulative Payment Variance       Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and percent of total expected							
Legacy AR       Legacy outstanding Accounts Receivable /         Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Legacy outstanding Accounts Receivable /         Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Cumulative Charge Variance       Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the w         Dollar difference between the two values and percent of total expected       Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and difference divided by historical weekly payment average	Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)						
Legacy AR       Legacy outstanding Accounts Receivable /         Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Cumulative Charge Variance       Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the w         Dollar difference between the two values and percent of total expected         Cumulative Payment Variance       Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the bollar difference between the two values and difference divided by historical weekly payment average							
Cumulative Charge Variance       Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)         Cumulative Charge Variance       Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the wo         Dollar difference between the two values and percent of total expected       Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and difference divided by historical weekly payment average	Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)						
Cumulative Charge Variance         Total charges posted (Epic + Legacy) compared to the historical weekly charge average summed over the w           Dollar difference between the two values and percent of total expected         Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and difference divided by historical weekly payment average							
Cumulative Payment Variance         Dollar difference between the two values and percent of total expected           Cumulative Payment Variance         Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over the Dollar difference between the two values and difference divided by historical weekly payment average	Days calc: AR divided by combined (Epic + Legacy) average daily revenue (13 weeks)						
Cumulative Payment Variance Total payments posted (Epic + Legacy) compared to the historical weekly payment average summed over th Dollar difference between the two values and difference divided by historical weekly payment average	/eeks live /						
Dollar difference between the two values and difference divided by historical weekly payment average							
	ne weeks live /						
CFB Total of all discharged but not final billed balances, minus min hold balances /							
Days calc: amount divided by Epic average daily revenue (up to 13 weeks)							
Claim Edit Total of all billed account balances that are held for claim errors /							
Days calc: amount divided by Epic average daily revenue (up to 13 weeks)							
Uncoded CFB Total of all discharged but not final coded balances, minus min hold balances /							
Days calc: amount divided by Epic average daily revenue (up to 13 weeks)							
Open Denial Total of all account balances that have an open denial from insurance /							
Days calc: amount divided by Epic average daily revenue (up to 13 weeks)							
Epic Payment Average Average of Epic payments posted over the last 4 weeks /							
Percent of historical payment average							
Primary Denial Rate (4-Week Avg) Percent (by count) of payments received in the last 4 weeks that indicate a denial							
(Current Week) Percent (by count) of payments received this week that indicate a denial							









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Note: The initial spike in charges was adding CPSI IP/SWB accounts into EPIC so they could be billed out of the new system, the dip was when the charges were removed from CPSI.









## Note:

- Charges for the weeks of Christmas and New Year's were lower than average due to lower volumes. Overall, SCHHC has recognized an increase in charges
- Claims were temporarily held until the last week of January while staff worked through processes and workflow challenges, we continue to optimize processes.





Note:

• A significant increase in payments (cash) was seen in February due to payments 30 days following the large push in claims at the end of January





## Note:

- With a spike of cash payments in February, we also had a large number of contractuals posted, which was expected as payments catch back up
- The number of contractual adjustments out of CPSI is dropping as total AR is worked down



## Southern Coos Hospital & Health Center

Volume and Key Performance Ratios

Year to Date Month Variance Variance Variance Variance Budget Prior Year to Bud to Prior Budget Prior Year to Bud to Prior Actual Actual 76.7% 5.5% IP Days 1.396 8.0% 195 110 150 30.0% 1,473 1.364 Swing Bed Days 47.7% 1.228 7.1% 127 142 86 -10.6% 1.278 1.193 4.1% Total Inpatient Days 322 252 236 27.6% 36.4% 2,751 2,592 2,589 6.1% 6.3% Volume Summary Avg Daily Census 36.4% 6.1% 6.3% 10.4 8.1 7.6 27.6% 22.421.121.0 -3.7% Avg Length of Stay - IP 3.2 4.3 40.5% 3.4% -1.5% 4.4 3.9 4.0 4.1 Avg Length of Stay - SWB -8.1% 6.0 23.714.3 -74.4% -57.8% 11.5 12.5 12.2-5.4% ED Registrations 4,926 4,963 603 430 469 40.3% 28.6% 14.8% 13.9% 5,653 475 697 89.7% 29.3% 27.9% Clinic Registrations 901 7,407 5,131 5,792 44.4% Ancillary Registrations 1,075 1,075 48.4% 12,512 12,512 14.7% 14.7% 1,595 48.4% 14,350 38.3% Total OP Registrations 3,099 1.980 2,241 56.5% 27,410 22,569 23,267 21.5% 17.8% Gross IP Rev/IP Day 5.187 9.266 7,143 -44.0% -27.4% 8.203 7,677 -16.0% -10.3% 6.889 Key Income Statement Gross SWB Rev/SWB Day 4,126 1,295 415.8% 2,473 1,005 800 218.7% 990 146.1% 149.9% Gross OP Rev/Total OP Registrations 1,476 -39.5% -19.0% -21.6% 1.195 1,976 1.801 1.457 -3.1% 1.412 Ratios -5.9% 53.7% 61.5% -16.6% -5.3% Collection Rate 64.4% -12.6% 60.2% 64.0% 63.6% Compensation Ratio 71.2% 62.6% 67.4% 13.7% 5.6% 67.7% 66.8% 64.7% 1.2% 4.5% OP EBIDA Margin \$ 300,368 (94,991) -183.7% 164.7% (920,281) 1,245,337 220,753 -173.9% -516.9% (251, 411)OP EBIDA Margin % 159.5% -182.7% -8.9% 9.0% -3.4% -199.7% -2.9% 3.6% 0.8% -488.0% Total Margin -3.3% -261.7% 1.7% 1.7%-339.5% -339.4% -11.8% 7.3% 259.0% -4.1% Days Cash on Hand 72.8 80.0 137.0 9.0% -46.9% Key Liquidity Ratios

For The Period Ending May 2025



47.9

56.7

50

13.4%

18.4%

AR Days Outstanding

# Southern Coos Hospital & Health Center

Data Dictionary

	IP Days	Total Inpatient Days Per Midnight Census
	Swing Bed Days	Total Swing Bed Days per Midnight Census
	Total Bed Days	Total Days per Midnight Census
Δret	Avg Daily Census	Total Bed Days / # of Days in period (Mo or YTD)
a di se di s	Avg Length of Stay - IP	Total Inpatient Days / # of IP Discharges
Volume Summary	Avg Length of Stay - SWB	Total Swing Bed Days / # of SWB Discharges
Volu	ED Registrations	Number of ED patient visits
	Clinic Registrations	Number of Clinic patient visits
	Ancillary Registrations	Total number of all other OP patient visits
	Total OP Registrations	Total number of OP patient visits

		Gross IP Rev/IP Day	Avg. gross patient charges per IP patient day
nen		Gross SWB Rev/SWB Day	Avg. gross patient charges per SWB patient day
Statement		Gross OP Rev/Total OP Registrations	Avg. gross patient charges per OP visit
		Collection Rate	Net patient revenue / total patient charges
Income	Rati	Compensation Ratio	Total Labor Expenses / Total Operating Revenues
		OP EBIDA Margin \$	Operating Margin + Depreciation + Amortization
Kev		OP EBIDA Margin %	Operating EBIDA / Total Operating Revenues
124		Total Margin (%)	Total Margin / Total Operating Revenues

Key	Total unrestricted cash / Daily OP Cash requirements
AR Days Outstanding	Gross AR / Avg. Daily Revenues





Calculation:Total Unrestricted Cash on Hand Daily Operating Cash NeedsDefinition:This ratio quantifies the amount of cash on hand in terms											
Definition:	an organiz				Year	Average					
existing cash reserves.							2025	74.3			
Desired Pos	ition:		Upward t	rend, abov	e the medi	an			2024	116.3	
									2023	137.8	
									2022	113.0	
							2021	41.2			
Benchmark			80 Days								
How ratio is	used:		This ratio	is frequently used by bankers, bondholders and							
			analysts t	o gauge an	organizati	on's liquid	ityand al	bility to			
			meet sho	t term obli	igations as	they matu	re.				
Fiscal	<u>Jul</u>	Aug	<u>Sep</u>	<u>Oa</u>	Nov	Dec	<u>Jan</u>	Feb	Mar	Apr	May
2025	85.4	81.4	79.0	70.5	79.9	79.7	64.2	63.7	68.6	71.9	72.8
2024	117.7	114.5	106.8	113.1	123.1	123.3	136.1	145.3	137.0	94.5	92.8
2023	135.9	140.8	135.2	130.5	139.4	140.7	147.8	149.7	138.9	127.8	134.2
2022	67.2	66.2	56.6	128.6	136.1	127.4	132.1	125.1	124.6	131.5	132.8

61.6

38.7

2021

54.6

39.1

48.2



Jun

91.4

133.3 127.5

70.8

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34.6

34.4

33.0

37.2

19.9

21.9



Calculation: Gross Accounts Receivable

Average Daily Revenue

How ratio is used: Used to determine timing required to collect accounts. Usually,

Definition: Considered a key "liquidity ratio" that calculates how quickly

organizations below the average Days in AR are likely to have

accounts are being paid.

Desired Position: Downward trend below the median, and below average.

Benchmark 50

	0		•	•									
	higher levels of	f Days Cash on	Hand.										
	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25
A/R (Gross)	6,790,901	7,005,894	7,194,350	7,269,865	8,263,819	7,671,394	7,122,984	7,761,771	9,505,725	9,372,293	8,762,600	9,509,727	9,356,665
Days in AR	46.4	47.4	49.8	51.1	59.2	54.0	50.2	51.9	60.9	56.5	53.4	57.7	56.7
~~~	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25
A/R (Gross)	6,790,901	7,005,894	7,194,350	7,269,865	8,263,819	7,671,394	7,122,984	7,761,771	9,505,725	9,372,293	8,762,600	9,509,727	9,356,665
Days in Month	31	30	31	31	30	31	30	31	31	28	31	30	31
Monthly Revenue	4,489,698	4,299,068	4,498,717	4,289,700	4,043,588	4,728,499	4,140,953	4,891,719	5,318,712	4,720,191	4,720,191	5,229,933	5,239,205
3 Mo Avg Daily Revenue	146,357	147,763	144,429	142,255	139,478	141,976	141,902	149,578	155,993	165,896	163,990	164,835	165,101
Days in AR	46.4	47.4	49.8	51.1	59.2	54.0	50.2	51.9	60.9	56.5	53.4	57.7	56.7



#### SOUTHERN COOS HOSPITAL & HEALTH CENTER **CAPITAL PURCHASES SUMMARY FY2025**

Approved Projects: Project Name	Department	Budgeted Amount	Total Spending	Amount Remaining	Status	Notes				
Project Name	Department	Budgeted Amount	Total Spending	Amount Remaining	Status	Notes				
Budgeted Non-Threshold Capital Purchases (<\$15,000)										
Abbott ID Now Analyzer	Clinic	10,000		10,000						
50' Refrigerated Chef Base / Gas Griddle /	Chine	10,000		10,000						
Convection Oven	Dietary	18,000	16,576	1,424	Completed	Capitalized 03.31.25				
DBGN Gurney	ER	6,500	7,787	(1,287)	Completed	Capitalized 04.30.25				
New Desk/Workspace	ER	10,000		10,000						
Cast Cart	ER	5,500	5,163	337	Completed	Capitalized 08.31.24				
Vindray Monitor Upgrade	ER	6,000		6,000	Completed	Included in EPIC project				
Exam Lights	ER	13,000	1,806	11,194	In Progress					
Phone System VOIP upgrade	Information Systems	5,000	-	5,000	Expensed - Under \$5k	Project came in under \$5k - expensed per policy				
Ortho MTS Workstation (Blood Bank)	Lab	8,000		8,000						
D TipMaster	Lab	5,000		5,000						
reezer	Lab	10,000		10,000						
Centrifuges (x4)	Lab	8,000		8,000						
Reclining Chairs	Med Surg	12,000	10,808	1,192	Completed	Capitalized 01.31.25				
Suction Flow Meters	Med Surg	6,000		6,000						

#### Un-Budgeted Non-Threshold Capital Purchases (<\$15,000)

Surgery

nstrument Sets

Copier Replacement	Information Systems		12,600	(12,600)	Completed	Capitalzied 02.28.25
T - Ventiliation System	RT		7,590	(7,590)	Completed	Capitalized 01.31.25
·						
Clinic Exam Tables (2)	Clinic		8,731	(8,731)	In Progress	
Radiology Scanner	Radiology		9,000	(9,000)	Completed	Capitalized 04.30.25
Colposcope	OBGYN		6,295	(6,295)	Completed	Capitalized 04.30.25
Vaintenance Trailer	Plant Operations		5,075	(5,075)	Completed	Capitalized 04.30.25
Clinic Exam Carts (2)	Clinic		8,278	(8,278)	Completed	Capitalized 05.31.25
Totals - Non Threshold Projects		136,000	109,871	26,129		

10,162

2,838

Completed

Capitalized 04.30.25

13,000



#### SOUTHERN COOS HOSPITAL & HEALTH CENTER CAPITAL PURCHASES SUMMARY FY2025

Approved Projects:						
Project Name	Department	Budgeted Amount	Total Spending	Amount Remaining	Status	Notes
Budgeted Threshold Projects	(>\$15,000)					
Meal Carts	Dietary	18,000		18,000		
Floor Replacement for Various Departments	Engineering	36,000		36,000		
Vital Sign Machines (10 EA)	Engineering	45,000		45,000		
Building Automation (HVAC)	Engineering	95,000		95,000		
ER Signage	Engineering	25,000	14,194	10,806	Completed	Capitalized 04.30.25
Parking Lot Resurface	Engineering	30,000	53,115	(23,115)	Completed	Capitalized 04.30.25
Air Handler	Engineering	150,000		150,000		
Gurney (x3)	ER	45,000		45,000		
Storage Server Replacement	Information Systems	15,000		15,000		
DataCenter Battery Backup Replacement	Information Systems	19,000		19,000		
Blood Culture Incubator w/ Synapsys (BD FX 40)	Lab	20,500		20,500		
Bacterioscan	Lab	23,500		23,500		
Biosafety Cabinet Type II Class 2B (Hood)	Lab	25,000		25,000		
BACT Alert Combination System	Lab	35,000		35,000		
Bariatric Bed	Med Surg	31,000		31,000		
Cardiac Monitors	Med Surg	29,000		29,000		
Second Ultrasound Machine	Radiology	170,000		170,000		
Ultrasound Echo Bed	Radiology	20,000		20,000		
Vyntus PFT	Respiratory	75,000		75,000		
Liposuction Equipment	Surgery	50,000		50,000		
Sonosite Ultrasound	Surgery	25,000		25,000		
Medication Management System	Surgery	25,000		25,000		
Glide Scope	Surgery	25,000	15,544	9,456	Completed	Capitalized 08.31.24
Arthroscopy Tower Light Source	Surgery	20,000		20,000		

#### Un-Budgeted Threshold Projects (>\$15,000)

OP Pharmacy	Pharmacy		138,892	(138,892)	In Progress	
2nd Street Building Office Space	Administration		34,882	(34,882)	In Progress	
Business Building Remodel to Clinic Space	Administration		19,555	(19,555)	In Progress	
Master Facilities Plan	Administration		4,113	(4,113)	In Progress	
Clinic Exam Tables	Clinic		18,713	(18,713)	Completed	Capitalized 04.30.25
				-		
Totals - Threshold Projects		1,052,000	299,009	752,991		
	_					
Grand Total 1		1,188,000	408,879	779,121		



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