

### **Board of Directors Regular Meeting**

#### January 25, 2023 6:00 p.m.

#### AGENDA

#### I. Executive Session Call to Order 6:00 p.m.

Executive Session Under 192.660(2)(c) to consider matters pertaining to the function of the medical staff of a public hospital licensed pursuant to ORS 441.015 Licensing of facilities and health maintenance organizations and 192.660(2)(m) to discuss information about review or approval of programs relating to telecommunications systems, including cellular, wireless or radio systems. No decisions shall be made in Executive Session.

#### II. Call to Order Open Session Call to Order – To begin at approximately 6:30pm

- 1. Roll Call Is Quorum Present?
- 2. Agenda Additions or Corrections & Motion to Approve
- 3. Reports from Executive Session
  - a. Quality & Patient Safety Report
  - b. Medical Staff Report
  - c. HIPAA Risk Assessment Report

| 4. | Motion to Approve | Reports from | <b>Executive Session</b> | 1 | (action) |
|----|-------------------|--------------|--------------------------|---|----------|
|----|-------------------|--------------|--------------------------|---|----------|

5. Public Input

#### III. Consent Agenda

#### 1. Meeting Minutes

| a. | Regular Meeting-12/28/23                                   | 1 |
|----|--|---|
| b. | Executive Session–12/28/23 (provided in Executive Session) |   |

- 2. Monthly Counsel Invoice Robert S. Miller III Attorney #1444 \_\_\_\_\_5
- 3. Motion to Approve Consent Agenda (action)

#### IV. New Business

| 1. | Sterile Processing Project Review & Financial   | Proforma &                                |
|----|---|---|
|    | Motion to Approve <i>(under separate cover)</i> | (action)                                  |
| 2. | Medical Staff Provider Data for Annual OPP      | E-FPPE Policy Motion to Approve (action)6 |

#### V. Old Business - None.

#### VI. Staff Reports

|  | 0          |
|--|------------|
| CEO Report                                   | 8          |
| Multi-Specialty Clinic Report                | 11         |
|  | 14         |
| CFO Report                                   | 19         |
| CIO Report                                   | 20         |
|  | 23         |
| Strategic Plan Report (under separate cover) |            |
|  | CEO Report |

#### VII. Monthly Financial Statements: Review

| 1. | Month End Narrative                                      | 25 |
|----|--|----|
| 2. | Month End Statements for Period Ending December 31, 2023 | 26 |

VIII. Open Discussion & Adjournment

#### Southern Coos Health District Board of Directors Meeting Open Session Minutes December 28, 2023

I. Executive Session Call to Order 6:00 p.m. Executive Session Under ORS 192.660(2)(c) to consider matters pertaining to the function of the medical staff of a public hospital licensed pursuant to ORS 441.015 Licensing of facilities and health maintenance organizations. No decisions shall be made in Executive Session.

#### II. Open Session Call to Order 6:35 p.m.

 Roll Call – Quorum established; Brent Bischoff, Board Chairman; Mary Schamehorn, Secretary; Tom Bedell, Treasurer; Pam Hansen and Norbert Johnson Directors. Administration: Raymond Hino, CEO; Jeremiah Dodrill, CFO; Scott McEachern, CIO; Dawn Gray, Clinic Manager; Philip J. Keizer, MD, Chief of Staff. Absent: Cori Valet, CNO. Others present: Robert S. Miller, Legal Counsel, Kim Russell, Executive Assistant. Press: None.

#### 2. Motions from Executive Session

- a. Quality & Patient Safety Report. Presented in Executive Session by Sharon Bischoff, Quality RN.
- **b.** Risk & Compliance Report None.
- c. Medical Staff Report Physician Credentialing & Privileging Report - None.

Norbert Johnson **moved to accept** the Quality & Patient Safety Report as presented in Executive Session. Mary Schamehorn **seconded** the motion. **All in favor. Motion passed.** 

#### 3. Public Input

None.

#### 4. Agenda Additions or Corrections

Members requested that Old Business items, Rebranding and ER Physician RFP, be moved forward in tonight's agenda.

#### III. Consent Agenda

#### 1. Meeting Minutes

- a. Regular Meeting-11/30/23
- b. Executive Session-11/30/23 (provided in Executive Session)
- 2. Monthly Counsel Invoice #1419

Pam Hansen **moved** to approve the Consent Agenda. Tom Bedell **seconded** the motion. **All in favor. Motion passed.** 

At this time IV. Old Business items: 2. Rebranding Proposal and 1. Emergency Room RFP were moved forward in the agenda. Please see item IV, below.

#### IV. Staff Reports

#### 1. CEO Report

Raymond Hino, CEO, presented a summary of his report for the last month. In December the DNV Plan of Correction was submitted and accepted as presented. Thank you to Barbara Snyder, Quality Manager and Sharon Bischoff, Quality RN, for their work as well as managers and staff who worked on this submission. Ms. Snyder's last day with Southern Coos was December 15 with recruitment for a new manager in progress. Dr. Ivanitsky has begun to see patients and Dr. Monsavias is to begin February 14. Dr. El Youseff has expressed interest in returning to perform GI procedures at Southern Coos. Weekly Operating Room project meetings are occurring with the focus on completing physical plant issues by summer 2024. On January 9 we are invited to attend the Toast of the South Coast awards ceremony. **Discussion:** Tom Bedell inquired about Oregon Health Authority proposed changes to Community Benefit reporting (HB 3320) with hopes the OHA listens to our concerns. Mr. Hino has requested to participate as a member in the Rules Advisory Committee (RAC) meetings for the proposed rules changes for the Community Benefit Reporting Program scheduled in January.

#### 2. Clinic Report

Dawn Gray, Clinic Manager, provided a review of the Clinic Report from prior month. November statistics indicate an increase in patients seen and improved provider productivity. Dr. Ivanitsky has seen 21 patients already in December and is a pleasure to work with. The Roseburg Forest Products employee screening agreement is now in place. The electronic health record (EHR) SWOT analysis has been received but not yet implemented.

#### 3. CNO Report

Cori Valet, CNO, was unable to attend the meeting. There were no questions regarding her printed report.

#### 4. CFO Report

Jeremiah Dodrill, CFO, provided a summary of Finance Department operations for the month of November. The Finance team responded to the Noridian Medicare Cost Report Audit FYE 06/30/2020, with adjustments to be communicated to Southern Coos within the next 45 to 60 days; a positive Proft and Loss impact is anticipated. The retirement plan conversion was completed January 26; thank you to Human Resources and team for their efforts. Year-end tax reporting is due the end of January with goal to complete by January 22.

#### 5. CIO Report

Scott McEachern, CIO, summarized his report for the month of November, that includes Information Systems, Health Information Management, and Marketing. Highlights noted were the cyber security report indicating (1) priority alert investigation determined to not be a threat to Southern Coos though a major attack impacted 30 hospitals on Thanksgiving. The annual HIPAA Risk Assessment report is underway with results or an update to be reported to the Board in January. Advanced Health is to provide information in January regarding any potential electronic health record funding.

#### 6. SCHD Foundation Report

Mr. McEachern, SCH Foundation Executive Director, provided the monthly Health Foundation Report. We are pleased to share that the annual Year End Campaign has received gifts of \$25,000; \$10,000; \$5,000, and several \$1,000 contributions. Upcoming events include Women's Health Day to be held on February 27; Aging Well in Bandon will be held in May.

#### V. Monthly Financial Statements

Jeremiah Dodrill, CFO, provided a summary of the financial statements for the month of November, including a review of Gross Revenue and Volumes, Deductions from Revenue, Labor Expenses, Professional Fees, Purchased Services, and Supplies. Mr. Dodrill noted that volatility in revenue cycle is spread out over multiple months as the year progresses. Year to date bottom line is positive at \$188,000. Variance in ER noted due to temporary change in physician contracting; not a long term trend. **Discussion**: Several new items have been added to reports including outpatient margin and surgical services.

#### VI. Old Business

#### 1. ER Physician RFP Review & Motion to Approve

Raymond Hino, CEO, provided a review of the Emergency Department Physician Services request for proposal sent to 3 service providers to complete and return with cost proposals. Two proposals were received; one vendor declined the opportunity. Based on the two received, Mr. Hino is requesting authorization to proceed with the intent to award the contract to Rural Pacific Emergency Services. **Discussion:** The decision is based in part on favorable pricing and use of known physicians. Board members requested that Mr. Hino review vendor financial statements and to check on feasibility of a performance/protection bond to avoid vendor default. Mr. Hino is in the process of completing reference checks.

Mary Schamehorn **moved** to authorize the intent to award the Emergency Physician Services contract to Rural Pacific Emergency Services. Pam Hansen **seconded** the motion. **Discussion:** Mr. Hino to review vendor financials and pursue a protection bond if possible. **All in favor. Motion carried.** 

#### 2. Rebranding Proposal

Raymond Hino, CEO, led a review to-date on the rebranding discussion recognizing that the Board of Directors represents the community. The "name" of the hospital is more than a name it is a "brand" of a \$30 million organization of which \$1 million is publicly funded. \$29 million is earned by the facility in competition with other service providers. Administration is recommending that the hospital and clinic capitalize on the name of "Bandon" to clearly identify physical location. \$50,000 is budgeted for professional consultant services includes a case study Washington State and breakeven analysis. It is critical that we name the clinic, currently known as the Southern Coos Hospital Multi-Specialty Clinic. 2024 is the 25<sup>th</sup> anniversary of the current hospital location and a noteworthy time to launch a rebrand. Discussion: The proposed name of Bandon Health Center or Bandon Clinic could conflict with the legal name of Coast Community Health Center. Board members requested details regarding surveys conducted and suggested a broader rebranding survey be completed. Mr. Hino noted that rebranding will assist with re-introduction of the hospital and clinic now with DNV accreditation and other new business services. It was noted that many well-known brands have logos that offer immediate brand recognition without being an industry-specific element, such as the Nike swoosh. Mr. Hino has been notified that Southern Coos will be the recipient of several Bi-Coastal Media Toast of the South Coast awards to be publicly announced in January. The Board requested more time to consider information and requested that broader survey be conducted. Discussion to be continued in January.

#### VII. New Business

None.

#### VIII. Open Discussion and Adjournment

The monthly public agenda will be reformatted to move old and new business to before staff reports. Mr. Bischoff, Chairman, thanked staff for great work in 2023 and wished everyone a happy new year.

#### At 8:02 p.m. the meeting was adjourned.

Brent Bischoff, Chairman 01-25-2024

Mary Schamehorn, Secretary 01-25-2024

### INVOICE

Robert S. Miller III Attorney (CY2022+)robertstevensmilleriii@gmail.com 1010 First Street SE, Suite 210 +1 (541) 347-6075 Bandon, OR 97411

#### Southern Coos Hospital & Health Center

#### Bill to

Southern Coos Hospital & Health Center 900 11th Street SE Bandon, OR 97411 USA

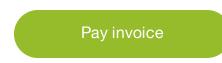
#### Ship to

Southern Coos Hospital & Health Center 900 11th Street SE Bandon, OR 97411 USA

#### Invoice details

Invoice no.: 1444 Terms: Net 60 Invoice date: 01/01/2024 Due date: 03/01/2024

| #  | Date        | Product or service  | SKU               | Qty | Rate     | Amount     |
|----|-------------|---|-------------------|-----|----------|------------|
| 1. | 12/28/2023  | Attorney<br>Board Executive Session and General Meeting; Intellectual | property matters. | 4   | \$250.00 | \$1,000.00 |
|    | Ways to j   | bay   | Total             |     | \$       | 1,000.00   |
|    | éPay VISA 🌒 | DISCOVER BANK   |                   |     |          |            |





| DEPARTMENT: Medical Staff Services  | NUMBER: 163.004                 |
|---|---------------------------------|
| SUBJECT: Provider Data for Annual OPPE/FPPE   | PAGE: 1 of 2                    |
| EFFECTIVE DATE: January 9, 2024   | REPLACES POLICY DATED: N/A      |
| APPROVED BY: Policy & Procedure Committee, Quality and Patient<br>Safety Committee, Medical Staff, Board of Directors | DISTRIBUTION: Organization wide |

#### PURPOSE:

To establish an internal healthcare provider data process for assessment, analysis, and improvement of quality patient care. The provider data process should improve patient safety, and reduction of medical errors, adverse events, hospital acquired conditions, and improve health outcomes.

### POLICY:

There shall be an ongoing program of provider specific performance data for any provider granted clinical privileges. The data must be used in OPPE (Ongoing Professional Performance Evaluation), FPPE (Focused Professional Performance Evaluation), and External peer reviews. It may also be utilized with peer reviews internally. The data will be evaluated, analyzed, and appropriate action taken by the credentialing committee as necessary when variation is present and or standard of care has not been met as defined by medical staff policy and bylaws. This data will also be made available to the Medical Staff Committee and Board of Directors at the time of recredentialing, or credentialing if data is available.

#### PROCEDURE:

- 1. The Collection of the Provider performance Data will be called the Provider Data.
- 2. Performance Data will be collected:
  - a. Periodically within the reappointment period or on recredentialling.
    - i. Data collected by Southern Coos Hospital & Health Center Departments will be forwarded to the Quality Department and kept for each provider.
  - b. Data will be updated by the Quality Department and the Medical Staff Service Departments.
  - c. Provider Data will be protected and not discoverable according to ORS 41 675 Oregon State law.
  - d. Will be used in connection with OPPE, FPPE, and Peer Reviews.
  - e. Providers may access their data but may not change data recorded.
    - i. Providers may request data updates and changes to the Quality Department or Medical Staff Services.
      - 1. Data will be reviewed by the quality department. If there is an error, the data will be updated and changed. If the data is correct, it will remain as reported.
- 3. Performance Data to be collected will include but not limited to:
  - a. Utilization Data,
  - b. Timely and legible completion of patient's medical records,
  - c. Prescribing of medications,
    - i. prescribing patterns,
    - ii. prescribing trends,
    - iii. prescribing errors and
    - iv. appropriateness of prescribing for Drug use Evaluations,



| DEPARTMENT: Medical Staff Services  | NUMBER: 163.004                 |
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| EFFECTIVE DATE: January 9, 2024   | REPLACES POLICY DATED: N/A      |
| APPROVED BY: Policy & Procedure Committee, Quality and Patient<br>Safety Committee, Medical Staff, Board of Directors | DISTRIBUTION: Organization wide |

- d. Blood use,
- e. Readmissions/ unplanned returns to surgery
- f. Appropriateness of care for non-invasive procedures/interventions.
- g. Surgical Case Review:
  - i. Appropriateness and outcomes for procedures as defined by the medical staff,
  - ii. Post-surgical infection rates
  - iii. Surgical complications,
- h. Anesthesia and moderate Sedation Adverse Events
- i. Mortalities and Morbidity,
- j. Specific department indicators that have been defined by the medical staff,
- k. Significant deviations from nationally recognized standards of practice and guidelines,
- 1. Any variation that shall be analyzed for statistical significance.
- m. Provider Report from Patient Surveys.
- n. Specific data for specialty will also be collected.
- 4. Performance Data shall include comparative and or national data when available.
  - a. In the absence of available comparative data, the medical staff shall determine the appropriate thresholds which would indicate the need for further analysis.

#### References:

DNV standards: https://www.dnv.us/Publications/niaho-r-accreditation-requirements-cah-82608

MCN Focused Professional Performance Evaluation Policy Library Template. <u>file:///C:/Users/sbischoff/OneDrive%20-</u> <u>%20Southern%20Coos%20Hospital%20&%20Health%20Center/Desktop/FPPE%20MCN.pdf</u>

Wallowa OPPE Policy. Used with permission.

The Joint Commission OPPE. <u>https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000001500/</u>

The Joint Commission FPPE. <u>https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000001485/#:~:text=Intent,(s)%20at%20the%20organization</u>.



### **CEO** Report

To: Southern Coos Health District Board of DirectorsFrom: Raymond T. Hino, MPA, FACHE, CEORe: CEO Report for SCHD Board of Directors, January 25, 2024

#### COVID Update

The SCHHC Covid-19 Committee no longer meets every 2 weeks, and now meets on an as-needed basis. Here is the latest updates on our COVID activities.

• As reported last month, we have agreed to provide Flu and Covid vaccine shots for the Confederated Tribes of Coos, Lower Umpqua and Siuslaw Indians. 3 vaccine clinics will be provided for the tribes during the month of January 2024.

#### <u>DNV</u>

• We have begun to orient our staff that the next DNV survey will include an assessment of SCHHC's compliance with the International Standardization Organization (ISO) 9001 Quality Management System as it applies to the DNV accreditation requirements. This means that we will need to implement a Plan, Do, Check, Act methodology for continuous improvement, and create an Internal Audit system, among other key elements of our quality management program.

#### **Quality Director**

• We have made 2 employment offers to excellent Quality Director candidates that were both accepted by Quality Director applicants. Twice we have had an acceptance that turned into a declination of our offer after acceptance. Neither instance was related to difficulty with housing in our area (although 1 of the 2 candidates did report difficulty in obtaining housing). 1 candidate chose to remain in his current position after having been offered a pay increase by his current employer. The other candidate had a very unfortunate family medical condition that made it impossible for her to make a job change at this time. We have struck out on other candidates that initially expressed interest in the Quality Director position. I have received resumes for qualified individuals that are interested in an Interim Quality Director position. I am going to concentrate on getting an Interim Quality Director in place as soon as possible. My hope is to have an Interim in place within 30 days.

#### Surgery

• As reported last month, Dr. Michael Ivanitsky is now here and Dr. Sharon Monsivais will be starting on February 14. Dr. Ivanitsky is constrained, at present, due to the limitations of our current sterile processing department (which is discussed under new business in this month's Board agenda). So, Dr. Ivanitsky is starting with smaller orthopedic cases. Dr. Monsivais, on the other hand, mostly performs smaller procedures that are not impacted by the limitations of our

sterile processing department. She has already scheduled several dozen surgeries on patients that are following her from North Bend Medical Center to Southern Coos Hospital.

• North Bend Medical Center has offered to bring physicians to Southern Coos Hospital to begin performing GI procedures in the coming months. They plan to include referring providers from North Bend Medical Center, Coast Community Health Center and our Southern Coos Hospital Clinic, who will refer patients to have their GI procedures performed at SCHHC.

#### **Emergency Physician Coverage**

• At last month's Board Meeting, the Board approved the CEO to enter into a contract with Rural Pacific Emergency Services (RPES) for coverage of our Emergency Department with approved physicians and Advanced Practice Providers. Since last month's Board meeting, I have checked references on RPES and reviewed their financial statements. After review, I have determined that RPES has the resources and the capability to take on our contract. I have requested a contract, which was received earlier this week. When the contract was received, the Physician Provider entity is shown as Bandon Emergency Physicians, LLC (BEP). It is common for Emergency Physician groups serving multiple locations to create individual corporate entities for each location. The contract is currently being reviewed and should be ready for signature before the end of this month. It has been great to work with Dr. Rob Evans and BEP. They have already brought on board 10 new excellent emergency physicians. Most of the new physicians are coming from Eugene, Oregon.

#### **Emergency Preparedness Training**

• Plans are continuing for a Oregon Rural Coastal Hospitals simulated Cybersecurity/ Ransomware attack event on February 22, 2024. Plans are also continuing for a simulated Active Shooter Drill in the first quarter of 2024.

#### Meetings with Area Representatives and Administrators

On January 18, I attended a Meet and Greet event that was hosted by Perk Development. They are the developers who are proposing the creation of a 110-unit hotel complex, 2 new restaurants and workforce housing in the City of Bandon. The development will be called Gravel Point. The location of the new development is on the Southwest side of town in the undeveloped area, commonly referred in Bandon as the "doughnut hole." The developers explained that the hotel development and the workforce housing project are separate projects with separate timeframes. The total development is planned to employ approximately 125 people. However, the developers were quick to explain that does not mean 125 people reporting to work each day. That would include landscaping maintenance workers, as well as hotel and restaurant workers and others. The workforce housing would not be exclusively for Gravel Point employees. It is intended that the housing will help to alleviate housing shortages for other workers in Bandon. Although, again, the developers pointed out that it is not their goal or intention to solve the workforce housing shortage issue in Bandon. I stayed after the meeting to introduce myself as the Hospital CEO for the hospital in Bandon. I was pleased to hear that, at least 1 of the team already knew about me and has been asking for an introduction to me. I explained to the development team that our hospital is supportive of growth and is excited to be working with the Gravel Point team in the future.

#### **Recognitions**

• As the Board knows, I am very proud to announce that Southern Coos Hospital & Health Center received 6 recognitions at the recent "Toast of the South Coast" awards event. "Toast of the South Coast," is presented by Bicoastal Media, a radio broadcasting network serving 13 distinct markets in Northern California, Oregon and Washington. The competition was for businesses on the Southern Oregon Coast, including the range from Florence (the furthest market in the north) to Langlois (the furthest market in the south). Businesses included restaurants, professional offices (CPAs, attorneys, insurance, etc), grocery stores and markets, among many other categories. Hospitals and healthcare was 1 of the categories.

Southern Coos Hospital & Health Center won more awards than any other single business or organization. Our 6 awards were as follows:

Gold Medal Award Winner

Hospital Medical Facility Community Partner Place to Work

Silver Medal Award Winner

Emergency Services Behavioral Health Services

We appreciate the wonderful community support for voting for Southern Coos Hospital & Health Center. Our fabulous staff is very deserving of these honors.



## **Multi-Specialty Clinic Report**

#### To: Southern Coos Health District Board of Directors and Southern Coos Management From: Dawn Gray, Clinic Manager Re: Multi-Specialty Clinic Report for SCHD Board of Directors Meeting – January 25, 2024

#### Provider News

In December, we experienced another strong month, even amidst the holiday season. The rise in Salaries & Wages, coupled with a reduction in encounters, resulted in a net income deficit higher than initially anticipated. It is noteworthy that the clinic's Year to Date net income surpasses expectations, as does the Total Visits and Visits/Day.

For the past four weeks, Dr. Ivanitsky has seen 37 patients and conducted 15 joint injections, performed one wrist fracture surgery, and applied a hard cast. He has proven to be a delight to work with and expresses eagerness to expand the volume of patients he serves, consequently increasing the number of surgeries he undertakes.

Regrettably, Amy Hinshaw has submitted her resignation, effective February 9, 2024, with only a 30-day notice. In accordance with her contract, which stipulates a required notice period of 90 days, we will be invoking the clause that mandates NP (Nurse Practitioner) to either pay or forfeit to the District an amount equivalent to one month's base salary. Concurrently, we are actively engaged in the recruitment process to fill her position promptly. Additionally, we are seeking a temporary NP to assume responsibilities immediately and aid in the transition. The temporary NP will have a profile similar to Vincent Tyson, FNP, and will be contracted for a period of 3-6 months. Our HR department is collaborating with two agencies specializing in temporary NP placements, and as of the time of drafting this report, we have identified three potential candidates.

| December 2023 Cl         | inic Stats     |           |       |         |       |            |             |             |            |         |
|--------------------------|----------------|-----------|-------|---------|-------|------------|-------------|-------------|------------|---------|
|                          | Days in Clinic | Patients  |       |         | Total | Average    | No Show     | Cancelation | Total      | Total   |
| Provider                 | Clinic         | Scheduled | CXL'D | No Show | Seen  | Seen       | Rate        | Rate        | Telehealth | New Pts |
| Amy Hinshaw, FNP         | 9              | 121       | 8     | 7       | 106   | 11.8       | 6%          | 7%          | 0          | 65      |
| Bonnie Wong, DO          | 8              | 93        | 18    | 1       | 74    | 9.3        | 1%          | 19%         | 0          | 15      |
| Noel Pense, DO           | 1              | 15        | 0     | 0       | 15    | 15.0       | 0%          | 0%          | 1          | 0       |
| Olixn Adams, DO          | 3              | 37        | 2     | 1       | 34    | 11.3       | 3%          | 5%          | 2          | 0       |
| Paul Preslar, DO         | 11             | 157       | 27    | 4       | 126   | 11.5       | 3%          | 17%         | 0          | 43      |
| Shane Matsui, LCSW       | 18             | 94        | 18    | 4       | 72    | 4.0        | 4%          | 19%         | 18         | 0       |
| Victoria Schmelzer, CRNA | 2              | 17        | 6     | 0       | 11    | 5.5        | 0%          | 35%         | 0          | 0       |
| Michael Ivanitsky, MD    | 5              | 24        | 3     | 0       | 21    | 4.2        | 0%          | 13%         | 0          | 0       |
| Outpatient Services      | 20             | 249       | 29    | 5       | 215   | 10.8       | 2%          | 12%         | 0          | 0       |
| Totals                   | 77             | 807       | 111   | 22      | 674   | 8.8        | 3%          | 14%         | 21         | 123     |
|                          |                |           |       |         |       |            |             |             |            |         |
| Total telehealth         | 21             |           |       |         | 459   | Clinic Reg | gistrations |             |            |         |

In addition to the provider stats provided above, the specialist stats are:

- Dr. Qadir, Nephrology, was in clinic one day and saw 9 patients.
- Dr. Webster, ENT/Dermatology, was in clinic one day and saw 16 patients.

#### Clinic Report

• We conducted a kickoff call with Roseburg Forest Products to outline the process for overseeing preemployment physicals for candidates who have submitted applications to their organization. They informed us of a current workforce shortage of around 50 employees and anticipate an upcoming hiring event. As part of this event, candidates will be directed to the clinic for the required pre-employment physicals.

- The No Show rate for December decreased to 3%.
- For the month of December, NRC continues to administer the CAHPS (Consumer Assessment of Healthcare Providers and Systems) survey to our patients. Our numbers have only fluctuated slightly, and our Net Promoter Score remains high at 84.3.

| December 2023 CAHPS<br>Survey Results | care  |        | CG6:Clerks<br>courtesy/respect |        | CG6:Clerks/<br>recept. helpful |        | CG6:Followed<br>up with results |        | CG6:Got<br>answer same<br>day |        | CG6:Got<br>routine appt as<br>needed |        | CG6:Got urgent<br>care appt |        |
|---------------------------------------|-------|--------|--------------------------------|--------|--------------------------------|--------|---------------------------------|--------|-------------------------------|--------|--------------------------------------|--------|-----------------------------|--------|
| Provider Name                         | Score | n-size | Score                          | n-size | Score                          | n-size | Score                           | n-size | Score                         | n-size | Score                                | n-size | Score                       | n-size |
|                                       |       |        |                                |        |                                |        |                                 |        |                               |        |                                      |        |                             |        |
| Preslar, Paul                         | 56    | 25     | 92.3                           | 26     | 88.5                           | 26     | 76.5                            | 17     | 33.3                          | 12     | 75                                   | 16     | 61.5                        | 13     |
| Wong, Bonnie                          | 57.1  | 7      | 100                            | 7      | 100                            | 6      | 100                             | 2      | 0                             | 3      | 28.6                                 | 7      | 0                           | 2      |
| Hinshaw, Amy                          | 53.8  | 13     | 76.9                           | 13     | 75                             | 12     | 33.3                            | 3      | 20                            | 5      | 63.6                                 | 11     | 50                          | 4      |
| Pense, Noel                           | 50    | 4      | 75                             | 4      | 50                             | 4      | 0                               | 1      | 33.3                          | 3      | 50                                   | 4      | 100                         | 1      |
| Adams, Olixn                          | 25    | 4      | 75                             | 4      | 50                             | 4      | 50                              | 2      | 50                            | 2      | 0                                    | 4      | 0                           | 1      |
| Grand Total                           | 52.8  | 53     | 87                             | 54     | 80.8                           | 52     | 68                              | 25     | 28                            | 25     | 54.8                                 | 42     | 52.4                        | 21     |
|                                       |       |        |                                |        |                                |        |                                 |        |                               |        |                                      |        |                             |        |

| December 2023 CAHPS<br>Survey Results | CG6:Pro<br>explai<br>thin | ned    | CG6:Pr<br>knew<br>hist | med    |          | CG6:Provider<br>CG6:Provider<br>listened respect |          | CG6:Provider<br>spent enough<br>time |       | CG6:Talked<br>about meds |       | Discussed<br>caring for<br>health |       |        |
|---------------------------------------|---------------------------|--------|------------------------|--------|----------|--|----------|--------------------------------------|-------|--------------------------|-------|-----------------------------------|-------|--------|
| Provider Name                         | Score                     | n-size | Score                  | n-size | Score    | n-size   | Score    | n-size                               | Score | n-size                   | Score | n-size                            | Score | n-size |
| Preslar, Paul                         | 88                        | 25     | 80                     | 25     | 84       | 25   | 96       | 25                                   | 84    | 25                       | 72.7  | 22                                | 20.8  | 24     |
| Wong, Bonnie                          | 100                       |        | 100                    | 7      | 100      | <u> </u>   | 100      |                                      | 71.4  | 7                        |       | <b></b>                           | 57.1  | 7      |
| Hinshaw, Amy                          | 84.6                      | 13     | 75                     | 12     | 92.3     | 13   | 91.7     | 12                                   | 83.3  | 12                       | 62.5  | 8                                 | 25    | 12     |
| Pense, Noel                           | 66.7                      | 3      | 66.7                   | 3      | 66.7     | 3  | 66.7     | 3                                    | 66.7  | 3                        | 66.7  | 3                                 | 33.3  | 3      |
| Adams, Olixn                          | 100                       | 4      | 75                     | 4      | 100      | 4  | 100      | 4                                    | 100   | 4                        | 100   | 1                                 | 25    | 4      |
| Grand Total                           | 88.5                      | 52     | 80.4                   | 51     | 88.5     | 52   | 94.1     | 51                                   | 82.4  | 51                       | 72.5  | 40                                | 28    | 50     |
| December 2023 CAHPS<br>Survey Results | Discus<br>worry<br>stre   | and    | Inform<br>speciali     |        | NPS: Rat |  | Talked a |                                      |       |                          |       |                                   |       |        |
| Provider Name                         | Score                     | n-size | Score                  | n-size | Score    | n-size   | Score    | n-size                               |       |                          |       |                                   |       |        |
|                                       |                           |        |                        |        |          |  |          |                                      |       |                          |       |                                   |       |        |
| Preslar, Paul                         | 50                        | 24     | 64                     | 25     | 88       | 25   | 60       | 25                                   |       |                          |       |                                   |       |        |
| Wong, Bonnie                          | 71.4                      | 7      | 100                    | 7      | 100      | 7  | 85.7     | 7                                    |       |                          |       |                                   |       |        |
| Hinshaw, Amy                          | 41.7                      | 12     | 66.7                   | 12     | 75       | 12   | 33.3     | 12                                   |       |                          |       |                                   |       |        |
| Pense, Noel                           | 66.7                      | 3      | 33.3                   | 3      | 33.3     | 3  | 66.7     | 3                                    |       |                          |       |                                   |       |        |
| Adams, Olixn                          | 50                        | 4      | 50                     | 4      | 100      | 4  | 75       | 4                                    |       |                          |       |                                   |       |        |
| Grand Total                           | 52                        | 50     | 66.7                   | 51     | 84.3     | 51   | 58.8     | 51                                   |       |                          |       |                                   |       |        |

#### Southern Coos Multi-Specialty Clinic eCQM Performance Report for 2023

|         |                |   | •   |   |  |
|---------|----------------|---|---|---|--|
|         |                |   |   | As of   |  |
| Q1 2023 | Q2 2023        | Q3 2023   | Q4 2023   | 12/31/2023  | Goals*   |
| 25.0%   | 25.3%          | 22.4%   | 29.0%   | 29.0%   | 23%  |
| 46.5%   | 47.6%          | 48.6%   | 50.1%   | 50.1%   | 67%  |
| 90.1%   | 88.9%          | 88.6%   | 87.1%   | 87.1%   | 82%  |
|         |                |   |   |   |  |
|         |                |   |   |   |  |
|         |                |   |   |   |  |
|         |                |   |   |   |  |
|         |                |   |   |   |  |
|         | 25.0%<br>46.5% | 25.0%         25.3%           46.5%         47.6% | 25.0%         25.3%         22.4%           46.5%         47.6%         48.6% | 25.0%         25.3%         22.4%         29.0%           46.5%         47.6%         48.6%         50.1% | Q1 2023         Q2 2023         Q3 2023         Q4 2023         12/31/2023           25.0%         25.3%         22.4%         29.0%         29.0%           46.5%         47.6%         48.6%         50.1%         50.1% |

| Por The Budget Year 3024         ACT         BUD         ACT           Provider Productivity Metrics         72         54         53           Clinic Days         72         54         53           Total Visits         475         364         53           Visits/Day         1,00         1,00         405           Total Visits         475         364         53           Visits/Day         1,062,44         815.78         1,1313           RVU/Visit         1,062,44         815.78         2,14           RVU/Clinic Day         1,062,44         815.78         2,153,37           RVU/Clinic Day         1,062,94         815.78         2,153,37           RVU/Clinic Day         1,126,55         1,753         1,158,73           RVU/Clinic Day         1,11,15         157.76         1,294,8           Gross Revenue/RVU         1,11,15         157.73         1,304,8           Revenue/RVU         1,11,15         157.76         1,304,8           Diff         1,2030         (76,97)         (776,07)           Repense/RVU         1,217.33         1,217.33         1,204,8           Diff         Expense/RVU         1,217.33         1,216 <th>ACT BUD<br/>AUG AUG<br/>77 57<br/>530 399<br/>6.9 7.0<br/>1,131.34 916.29<br/>2.13 2.30<br/>14.69 16.05<br/>375.49 412.17<br/>175.91 179.28<br/>76.83 82.14<br/>129.65 138.17<br/>(52.82) (56.04)<br/>1,128.78 1,318.26<br/>1,904.84 2,217.61<br/>1,128.78 1,318.26<br/>1,904.84 2,217.61<br/>1,128.78 1,318.26</th> <th>ACT<br/>SEP<br/>64</th> <th>BUD<br/>SEP</th> <th>ACT</th> <th>BUD</th> <th>ACT</th> <th>BUD</th> <th>ÂCT</th> <th>BUD</th> <th>ACT</th> <th>Current Budget YTD</th> <th>get YTD</th>   | ACT BUD<br>AUG AUG<br>77 57<br>530 399<br>6.9 7.0<br>1,131.34 916.29<br>2.13 2.30<br>14.69 16.05<br>375.49 412.17<br>175.91 179.28<br>76.83 82.14<br>129.65 138.17<br>(52.82) (56.04)<br>1,128.78 1,318.26<br>1,904.84 2,217.61<br>1,128.78 1,318.26<br>1,904.84 2,217.61<br>1,128.78 1,318.26 | ACT<br>SEP<br>64 | BUD<br>SEP     | ACT        | BUD      | ACT      | BUD       | ÂCT        | BUD        | ACT       | Current Budget YTD | get YTD     |
|--|--|------------------|----------------|------------|----------|----------|-----------|------------|------------|-----------|--------------------|-------------|
| ACT BUD JUL  |  | SEF              | 00 83<br>80 80 | ACT        |          | E C R    | BUD       | LC a       | BUD        | ACT       | FV24               |             |
| JUL         JUL         JUL         JUL         JUL           ics         72         54         475         364           475         364         6.6         6.7         54           475         364         6.7         54         54           1062.44         815.78         5.24         2.24         2.24           75.85         14.86         15.07         335.56         176.55           75.86         170.69         176.55         76.37)         1           75.86         170.69         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39         1,217.39           1,127.08         1,217.39         1,217.39         1,217.39  | > 2 2 3 2 3 3 4 5 3 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5  | SEF              | SEP            |            |          | ACI      |           | )<br>C     |            |           | 1 1 6 1            |             |
| ics<br>72 54<br>8.6 6.7<br>1062.44 815.78<br>8.6 6.7<br>1062.44 815.78<br>2.24 2.24<br>14.86 15.07<br>8.17.06<br>176.65<br>176.65<br>176.55<br>176.55<br>165.158 2.377.37<br>1,127.08 1,217.39<br>1,127.08 1,217.39<br>1,127.17<br>1,127.18 1,217.39<br>1,127.17<br>1,127.18 1,217.19   |  |                  |                | OCT        | OCT      | NOV      | VON       | DEC        | UEC<br>DEC | σtγ       | Budget             | Valiality   |
| 72         54           475         364           6.6         6.7           1062.44         815.78           1062.44         815.78           2.24         2.24           1.062.44         815.78           381.78         395.56           170.69         176.55           170.69         176.55           170.69         1,217.39           1,115         157.76           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,134.5         1,414.030           1,1134.5         144,030           1,115.389         7.8,129           80.587         65,901           80.587         65,901           80.587         70,764           3,426         8,703  |  |                  |                |            |          |          |           |            |            |           |                    |             |
| 475 364<br>6.6 6.7<br>1062.44 815.78<br>2.24 2.24<br>14.86 15.07<br>381.78 395.56<br>170.69 176.55<br>75.85 80.78<br>11.15 157.76<br>170.69 1,217.39<br>1,57.76<br>1,153.39] (76.37)<br>1,127.08 1,217.39<br>1,57.76<br>1,153.39] (76.37)<br>1,127.08 1,217.39<br>1,57.76<br>1,153.39] (76.37)<br>1,127.08 1,217.39<br>1,57.76<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,153.39] (76.37)<br>1,155.158 2,377.37<br>1,155.158 2,377.37<br>1,155.158 2,377.37<br>1,155.158 2,377.37<br>1,155.39] (76.37)<br>1,155.39] (77.37)<br>1,155.39] (77.37)<br>1,155.30] (7   |  |                  | 57             | 25         | 76       | 8        | 76        | 55         | 65         | 381       | 386                | (2)         |
| 6.6         6.7         6.7           1,062,44         815.78           2.24         2.24           2.24         2.24           381.78         395.56           170.63         176.55           75.85         80.78           1115         15.77           75.85         80.78           1115         157.76           1115         157.76           1115         157.76           1115         157.76           1115         157.76           1115         157.76           11157.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.38)         (7           1,153.45   |  |                  | 403            | 462        | 526      | 497      | 544       | 438        | 512        | 2794      | 2,753              | 41          |
| 1,062,44         815.78           2.24         2.24           2.24         2.24           14.86         15.07           381.78         395.56           170.69         176.55           170.69         176.55           170.69         176.55           170.69         1,27.39           1,105         1,27.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,127.08         1,217.39           1,159.38)         (1,159.38)           1,113.45         144,030           1,113.45         144,030           1,113.45         144,030           1,113.45         144,030           1,00,753         78,129           80.5687         65,901           80.5687         70,764           3,426         <  |  | 6.1              | 7.1            | 8.1        | 6.9      | 8.9      | 7.2       | 8.0        | 7.9        | 7.3       | 1.7                | 0.2         |
| 2.24     2.24     2.24       14.86     15.07       381.78     395.56       170.63     176.55       75.85     80.78       111.15     15.776       111.15     15.776       111.15     15.776       111.15     15.776       111.15     15.776       111.15     15.776       112.7.08     1.217.33       14.25.58     2.377.37       155.55     2.377.37       1651.55     2.377.37       1651.56     1.217.33       1651.56     1.217.33       1651.56     1.217.33       1651.57     1.153.383       1651.56     1.153.383       171.27.08     1.217.33       181.345     144.030       181.345     144.030       181.345     144.030       191.345     78.129       80.587     65.901       80.587     65.901       8.0.587     70.764       3.426     8.703  |  | 924.00           | 922.21         | 1,035.21   | 1,108.17 | 1,021.16 | 1,138.06  | 844.60     | 1,095.48   | 6,018.75  | 5,995.99           | 22.76       |
| 14.86         15.07           381.78         395.56           170.63         176.55           75.85         80.78           111.15         157.76           111.15         157.76           111.15         157.76           111.15         157.76           111.15         157.76           111.15         157.76           111.27.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,123.15         1,153.38           1,123.145         144,030           1,134.5         144,030           1,134.5         144,030           1,134.5         144,030           1,134.5         144,030           1,134.5         144,030           1,134.5         144,030           1,14,030  |  | 2.36             | 2.29           | 2.24       | 2.10     | 2.05     | 2.09      | 1.93       | 2.12       | 2.15      | 2.18               | (0.02)      |
| 381.78 395.56<br>170.63 176.55<br>75.85 80.78<br>111.15 157.76<br>(35.30) (76.37)<br>1,127.08 1,217.33<br>1,651.58 2,377.37<br>1,127.08 1,217.33<br>1,651.58 2,377.37<br>(1,153.38) (<br>(524.50) (1,153.38) (<br>(524.50) (1,153.38) (<br>(1,153.38) ((1,153.38) ((1,153.38) ((1,153.38) ((1,153.38) ((1,153.38) ((1,153.38) ((1,153.38) ((1,153.38 |  |                  | 16.15          | 18.16      | 14.55    | 18.24    | 14.96     | 15.36      | 16.82      | 15.82     | 15.55              | 0.27        |
| 170.63         176.55         80.78           75.85         80.78         80.78           111.15         157.76         157.76           111.15         157.76         157.76           (35.30)         (76.37)         1.127.08           1,127.08         1.217.33         1.125.33           1,127.08         1.217.33         1.125.338           1,651.58         2.377.37         1.125.388           1,652.450         (1,153.38)         1           181.345         144,030         1           181.345         144,030         1           181.345         144,030         1           80.5587         65.901         8           80.587         65.901         8           61,877         70.764         3,426  |  | ¥                | 413.93         | 389.42     | 364.88   | 348.70   | 360.20    | 454.46     | 418.45     | 401.50    | 392.53             | 8.97        |
| 75.85         80.78           111.15         157.76           111.15         157.76           111.15         157.76           (35.30)         (76.37)           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.08         1,217.33           1,127.01         1           181,345         144,030           181,345         144,030           181,345         144,030           191,345         78,129           100,759         78,129           80,587         65,901           80,587         65,901           80,587         70,764           3,426         8,703   |  |                  | 180.91         | 173.79     | 173.35   | 169.71   | 172.24    | 235.68     | 197.47     | 186.38    |                    | 6.13        |
| III.15         157.76           III.15         157.76           (35.30)         (76.37)           1,127.08         1,217.33           1,127.08         1,217.33           1,651.58         2,377.37           1,651.58         2,377.37           1,551.58         2,377.37           1,651.58         2,377.37           1,153.38)         1           181,345         144,030           181,345         144,030           181,345         144,030           181,345         78,129           80,587         65,901           80,587         65,901           61,877         70,764           61,877         70,764           3,426         8,703   |  |                  | 82.36          | 75,89      | 76.44    | 71.62    | 77.04     | 100.93     | 87.97      | 80.72     |                    | (0.39)      |
| (35.30) (76.37)<br>1(127.08 1,217.33<br>1,651.58 2,377.37<br>(524.50) (1,159.38) (<br>(524.50) (1,159.38) (<br>181,345 144,030 1<br>181,345 144,030 1<br>181,345 78,129 1<br>80,587 65,901 8<br>80,587 65,901 8<br>80,587 65,901 8<br>80,587 65,901 8<br>80,587 65,901 8   |  | ÷                | 134 77         | 14154      | 121.67   | 105.89   | 115.58    | 169.11     | 12146      | 128 6N    | ÷                  | 033         |
| 1,127.08         1,217.39           1,127.08         1,217.33           1,651.58         2,377.33           1,651.58         2,377.33           1,651.58         2,377.33           1,651.58         1,153.383           1,81,345         1,44,030           181,345         1,44,030           181,345         1,44,030           181,345         78,129           8         58,75           80,587         65,901           80,587         65,901           81,345         70,764           61,877         70,764           3,426         8,703  |  |                  | (52.41)        | (BE BE)    | (45.23)  | (34.27)  | (38.53)   | (68.18)    | C33 491    | (47.87)   |                    | 680         |
| (N 100,759 (1,159,38)  |  | Ť                | 1 220 24       | 1 270 22   | 1112 0.7 | 1 206 00 | 1152.20   | 1 EAG OC   | 1400.03    | 10200     | Ĭ                  |             |
| (524.50) (1159.98)<br>(524.50) (1159.98)<br>(14,030<br>(1100.759 78,129<br>(0 100.759 78,129<br>80.587 65.901 8<br>80.587 65.901 8<br>80.587 65.901 8<br>80.587 65.901 8   |  |                  | +0:000'i       | 10.010     | 10.2011  | 00.000,1 | 100.201,1 | 00.040,1   | 20.004,1   | 1/2/0/2/1 |                    |             |
| (N 100,759 (1,159.98)<br>181,345 144,030<br>(N 100,759 78,129<br>80,587 65,901 8<br>80,587 65,901 8<br>80,587 65,901 8<br>3,426 85,301 8   | (839   |                  | 2,1/6,33       | Z/0/0/2    | GU:U7.1  | 1,330,34 | 1,728.64  | 2,036.86   | Z,U43.5Z   | Z,U34.15  |                    | -           |
| 181,345         144,030         15           (N         100,759         78,129         1           80,587         65,901         86         61,877         65,901         86           80,587         65,901         86         3,426         8,703         3,426         8,703         3  |  | (474.00)         | (846.58)       | (1,192.26) | (657.98) | (624.86) | (576.34)  | (1,047.00) | (563.50)   | (757.24)  | (758.75)           | 1.51        |
| 181,345         144,030         15           181,345         144,030         15           (N         100,759         78,129         1           80,587         65,901         86           80,587         65,901         86           81,577         70,764         3           3,426         8,703         3  |  |                  |                |            |          |          |           |            |            |           |                    |             |
| ISI,345 144,030 15<br>ISI,345 144,030 15<br>IN 100,759 78,129 1<br><b>80,587 65,901 86</b><br><b>80,587 65,901 86</b><br>61,877 70,764 3<br>3,426 8,703  |  |                  |                |            |          |          |           |            |            |           |                    |             |
| 181,345         144,030         15           (N         100,759         78,129         1           80,587         65,901         86           80,587         65,901         86           80,587         65,901         86           3426         8,703         3,426   |  |                  |                |            |          |          |           |            |            |           |                    |             |
| (N 100,759 78,129 1<br>80,587 65,901 86<br>80,587 65,901 86<br>80,587 65,901 86<br>61,877 70,764 3   | 199,009 164,273  | 189,164          | 166,839        | 179,914    | 192,097  | 173,303  | 196,016   | 199,052    | 216,322    | 1,121,786 | 1,080,776          | 41,010      |
| (N 100,759 78,129 1<br>80,587 65,901 86<br>80,587 65,901 86<br>61,877 70,764 3<br>3,426 8,703  |  |                  |                |            |          |          |           |            |            |           |                    |             |
| Trevenue (N 100,/03 / 65,901 86<br>ue 80,587 65,901 86<br>wenue 80,587 65,901 86<br>61,877 70,764 1  |  |                  | 100 00         | 404.050    | 100 PO7  | 400 400  | 100 005   | 40.000     | 110 011    | 005 004   | 10.1               | 14 140      |
| ue 80.587 65.901 86<br>wenue 80.587 65.901 86<br>61.877 70.764<br>3.426 8.703  | 193 89,011   | 107/700          | 30,887         | 101,350    | 107,387  | 100,163  | 108,335   | 113,809    | 113,355    | 635,324   | 534,411            | 41,513      |
| venue 80,587 65,901 86<br>venue 80,587 65,901 86<br>61,877 70,764<br>3,426 8,703   | 10 75 202  | 01.414           | 7K QK3         | 70 KC4     | 04 710   | 70 141   | 07 601    | 0E 242     | 90.200     | 405.000   | A0C 20K            | (E0.31      |
| venue 80,587 65,901 86<br>61,877 70,764<br>3,426 8,703   | 07'01  | 11110            | 700'01         | 100'01     | 013,770  | 111'01   | 100'30    | 717'00     | 000'00     | C00'C01   | COC'001            | fenel       |
| 61,877 70,764<br>3,426 8,703   | 16 75.262  | 81.414           | 75.952         | 78,564     | 84.710   | 73,141   | 87.681    | 85.242     | 96.368     | 485,863   | 486.365            | [503]       |
| 61,877 70,764<br>3,426 8,703   |  |                  |                |            |          |          |           |            |            |           |                    | ()          |
| 61,877 70,764 3<br>3,426 8,703   |  |                  |                |            |          |          |           |            |            |           |                    |             |
| 3,426 8,703  | 00 0E1 70 704  | CE 014           | CO DOR         | 00 000     | 71 045   | EE 710   | 70.141    | 00 010     | 71 OAE     | NOC DC N  | 404.4E0            | 14 021      |
| 2,42b 8,7U3  | -  |                  | 00000          |            | 2006     | 001100   |           |            |            | 100,001   | 001,121            | 100'E       |
|  | -  | 6,063            | (,4/8          | 766'71     | 658')    | 10,408   | 786')     | 10,673     | 0,8,3      | 48,405    | 47,412             | <b>₽</b> ₽₽ |
| sa   | 0 567  | 131              | 567            | 22         | 8        | 1,273    | 567       | 570        | 0          | 2,032     | 2,837              | (805)       |
| Other Supplies 746 132   | 36 132   | 579              | 132            | 510        | 132      | 1,969    | 132       | 602        | 132        | 4,548     | 794                | 3,754       |
| 2,500 2,225  | 1,667 2,225  | 1,667            | 2,225          | 2,555      | 2,225    | 2,847    | 2,225     | 4,306      | 2,225      | 15,540    | 13,353             | 2,188       |
| Allocation Expense 49,539 46,373 52  | 52,526 44,940  | 39,750           | 44,787         | 43,546     | 52,155   | 35,835   | 50,888    | 42,750     | 51,021     | 263,946   | 290,163            | (26,218)    |
| Total Operating Expenses 118,088 128,694 146   | 146,673 126,608  | 111,750          | 124,285        | 146,523    | 134,831  | 108,133  | 131,536   | 142,827    | 133,058    | 773,993   | 779,012            | (5,019)     |
|  |  |                  | _              |            |          |          |           |            |            |           |                    |             |
| Excess of Operating Rev Ov (37,501) (62,793) (59,757)  | 57) (51,346)   | (30,336)         | (48.333)       | (62(-359)  | (50,121) | (34,992) | (43,855)  | (27,585)   | (36,691)   | (288,130) | (292,647)          | 4,516       |
| Total Non-Operating Income 0 0   | 0 0  | 0                | 0              | 0          | 0        | 0        | 0         | 0          | 0          | 0         | 0                  | 0           |
|  |  |                  |                |            |          |          |           |            |            |           |                    |             |
| Excess of Revenue Over Exi [37,501] [62,793] [59,757]  | 571 (51,346)   | [30.336]         | [48.333]       | [67.959]   | (50.121) | [34,992] | [43,855]  | [57,585]   | [36,691]   | [288,130] | [292.647]          | 4.516       |

Clinic Provider Income Summary



# **Chief Nursing Officer Report**

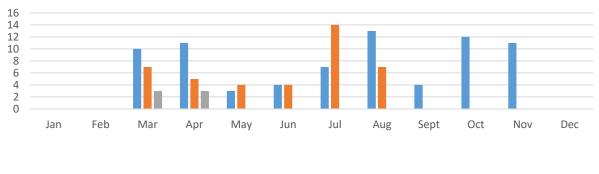
To: Southern Coos Health District Board of Directors and Southern Coos Management From: Cori Valet, RN, BSN, Chief Nursing Officer Re: CNO Report for SCHD Board of Directors Meeting – January 25, 2024

#### Medical Imaging Equipment Down-Time:

- MRI suffered damage requiring repair after power surge. Downtime extended from January 8-17, 2024. Repair costs covered through service contract. Heritage Imaging offering credit for days MRI down.
- DEXA (dual-energy X-ray absorptiometry) scanner requiring repair. Definitive answer unknown at the time of this report as to the reason for malfunction. If is suspected to be related to power fluctuations. Downtime extended from January 15-22, 2024. Repair costs covered through service contract.
- A report will be provided as to how many appointments were rescheduled and how many patients may have gone elsewhere to get their studies done.

#### Surgical Services:

- December 2023 case volumes zero due to scheduled holiday vacations.
- January 2024 shows return to expected pain procedure volumes with the addition of one orthopedic surgical case.
- February 2024 schedule will provide better than anticipated case volumes with the start of our new plastic and reconstructive surgeon Dr. Sharon Monsivais MD.



#### Surgical Services Volumes 2023

■ Pain ■ Scopes ■ Ortho

#### **Pyxis ES – Automated Medication Dispensing System Upgrade:**

• Installation and "Go-live" of the new Pyxis ES (Automated medication dispensing system) occurred over the week of January 15-19, 2024. On-site support and training were provided to ensure the transition occurred smoothly and with minimal interruption of care. Staff familiarity with the previous Pyxis system was a great benefit to success in the transition.



#### **COVID and Flu Vaccine Clinics:**

• Southern Coos Hospital and Health Center has coordinated with the Confederated Tribes of Coos, Lower Umpqua and Siuslaw Indians, three COVID and Flu vaccine clinics over the month of January 2024. This is the first time that SCHHC has been able to assist the confederated tribes in hosting a vaccine event. As the vaccine clinics were unable to be arranged earlier in the flu season, the total quantity of vaccines given was lower than anticipated, however plans are being discussed to provide this service earlier in the next 2024-2025 Flu season to allow for a greater reach.

#### **Clinical Department Staffing- December 2023**

- Medical-Surgical Department -
  - One full-time CNAI positions filled.
  - Four full-time CNA positions vacant.
  - Three full-time nurse positions vacant.
  - Three contract RNs utilized.
- Emergency Department
  - One full-time RN vacancy
  - One full-time RN out on maternity leave
  - One full-time LPN float position vacant (float between MS and ED).
  - Two contract RN utilized.

- Surgical Services
  - Two full-time RN positions vacant.
  - One per diem surgical technician position remains vacant.
  - One contract RN nurse utilized.

#### • Medical Imaging –

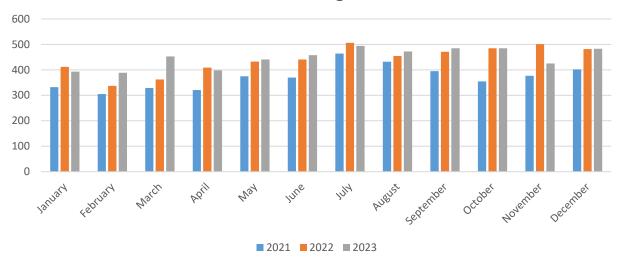
- One part-time general ultra sonographer on-boarded.
- One full-time CT/XR Technologist vacancy.
- One full-time XR/C-arm Technologist vacancy.
- One full-time MRI Technologist position vacant.
- Three contract Radiology Technologists utilized.
- Laboratory
  - One full time and one part-time Medical Lab Technologist/Scientist position vacant.
  - Two contract Medical Lab Technologist utilized.
- Pharmacy
  - Fully staffed.
- Respiratory Therapy
  - Fully staffed after one full-time respiratory therapist returned after brief voluntary separation.
  - One contract Respiratory Therapist utilized.

*Continued next page.* 

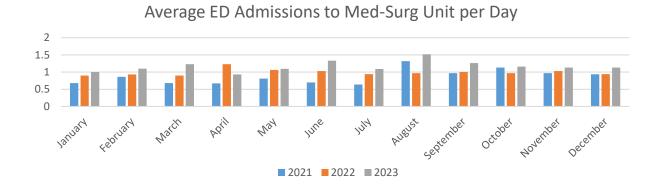
#### **Clinical Department FTE Statistics for December 2023**

|                                |        |        |       | C      | urrent Mon | th    |        |        |       |
|--------------------------------|--------|--------|-------|--------|------------|-------|--------|--------|-------|
|                                |        | FTE    |       |        | Contract   |       |        | Total  |       |
|                                | Actual | Budget | Diff  | Actual | Budget     | Diff  | Actual | Budget | Diff  |
| Med Surg                       | 26.62  | 25.77  | 0.85  | 3.71   | 2.80       | 0.91  | 30.33  | 28.57  | 1.76  |
| Manager                        | 0.90   | 1.01   | -0.11 | -      | -          | 0.00  | 0.90   | 1.01   | -0.1  |
| CNAT                           | 3.38   | 1.72   | 1.66  | -      | -          | 0.00  | 3.38   | 1.72   | 1.66  |
| CNAII                          | 2.59   | 3.77   | -1.18 | -      | -          | 0.00  | 2.59   | 3.77   | -1.18 |
| Patient Activities Coordin     | -      | 1.00   | -1.00 | - 1    | -          | 0.00  | -      | 1.00   | -1.00 |
| Charge Nurse                   | 4.79   | 3.54   | 1.25  | -      | -          | 0.00  | 4.79   | 3.54   | 1.25  |
| BN                             | 10.63  | 10.99  | -0.36 | 3.71   | 2.80       | 0.91  | 14.34  | 13.79  | 0.55  |
| LPN                            | 2.43   | 2.56   | -0.13 | -      | _          | 0.00  | 2.43   | 2.56   | -0.13 |
| Telemetry Tech                 | 1.90   | 1.18   | 0.72  | -      | -          | 0.00  | 1.90   | 1.18   | 0.72  |
| Swing Bed                      | 0.98   | 1.01   | -0.03 | -      | -          | 0.00  | 0.98   | 1.01   | -0.03 |
| Case Manager                   | 0.98   | 1.00   | -0.02 |        |            | 0.00  | 0.98   | 1.00   | -0.02 |
| LPN                            |        | 0.01   | -0.01 |        |            | 0.00  | -      | 0.01   | -0.01 |
| Emergency Room                 | 12.62  | 12.12  | 0.50  | 1.85   | 1.87       | -0.02 | 14.47  | 13.99  | 0.48  |
| Manager                        | 1.00   | 1.00   | 0.00  | 1.05   | 1.01       | 0.02  | 1.00   | 1.00   | 0.00  |
| CNAI                           | 1.33   | 2.49   | -1.16 | _      | -          | 0.00  | 1.33   | 2.49   | -1.16 |
|                                |        |        |       | -      | -          |       |        |        |       |
| LPN                            | 3.55   | 2.39   | 1.16  |        | 107        | 0.00  | 3.55   | 2.39   | 1.16  |
| RN                             | 6.74   | 6.24   | 0.50  | 1.85   | 1.87       | -0.02 | 8.59   | 8.11   | 0.48  |
| Surgical Services              | 3.33   | 5.60   | -2.27 | 0.76   | -          | 0.76  | 4.09   | 5.60   | -1.51 |
| Director                       | -      | 1.00   | -1.00 | -      | -          | 0.00  | -      | 1.00   | -1.00 |
| Manager                        | 1.00   | -      | 1.00  | -      | -          | 0.00  | 1.00   | -      | 1.00  |
| RN                             | -      | -      | 0.00  | -      | -          | 0.00  | -      | -      | 0.00  |
| Surgical Nurse                 | 1.45   | 3.00   | -1.55 | 0.76   | -          | 0.76  | 2.21   | 3.00   | -0.79 |
| Surgical Tech                  | 0.88   | 1.60   | -0.72 | -      | -          | 0.00  | 0.88   | 1.60   | -0.72 |
| Radiology                      | 2.98   | 3.05   | -0.07 | 2.51   | 1.87       | 0.64  | 5.49   | 4.92   | 0.57  |
| Manager                        | 1.00   | 1.00   | 0.00  | -      | -          | 0.00  | 1.00   | 1.00   | 0.00  |
| Coordinator                    | 0.74   | 0.75   | -0.01 | -      | -          | 0.00  | 0.74   | 0.75   | -0.01 |
| Medical Imaging Admin          | 0.94   | 1.00   | -0.06 | -      | -          | 0.00  | 0.94   | 1.00   | -0.06 |
| Rad Tech IV                    | 0.30   | 0.30   | 0.00  | 2.51   | 1.87       | 0.64  | 2.81   | 2.17   | 0.64  |
| Ultrasound                     | 1.40   | 1.94   | -0.54 | -      | -          | 0.00  | 1.40   | 1.94   | -0.54 |
| Ultrasound Tech II             | 1.09   | 1.64   | -0.55 | -      | -          | 0.00  | 1.09   | 1.64   | -0.55 |
| Ultrasound Tech IV             | 0.30   | 0.30   | 0.00  | _      | _          | 0.00  | 0.30   | 0.30   | 0.00  |
|                                | 0.30   | 1.63   | -1.31 | -      | -          | 0.00  | 0.30   | 1.63   | -1.31 |
| Mammography<br>Mamma Task      | 0.32   | 1.63   | -1.31 |        |            | 0.00  | 0.32   | 1.63   | -1.31 |
| Mammo Tech<br>Cat Scan         | 2.93   |        | 2.87  | -      | -          |       | 2.93   |        | 2.87  |
|                                |        | 0.06   |       |        |            | 0.00  |        | 0.06   |       |
| Rad Tech II                    | 1.98   |        | 1.98  | -      | -          | 0.00  | 1.98   |        | 1.98  |
| Ct/Rad Tech Reg                | 0.96   | 0.06   | 0.90  | -      | -          | 0.00  | 0.96   | 0.06   | 0.90  |
| MRI                            | 0.97   | 0.99   | -0.02 | -      | -          | 0.00  | 0.97   | 0.99   | -0.02 |
| Rad Tech IV                    | 0.97   | 0.99   | -0.02 | -      | -          | 0.00  | 0.97   | 0.99   | -0.02 |
| Lab                            | 8.78   | 9.53   | -0.75 | 1.99   | 1.87       | 0.12  | 10.77  | 11.40  | -0.63 |
| Manager                        | 1.00   | 1.00   | 0.00  | -      | -          | 0.00  | 1.00   | 1.00   | 0.00  |
| Assistant I                    | -      | 0.99   | -0.99 | -      | -          | 0.00  | -      | 0.99   | -0.99 |
| Assistant II                   | 2.44   | 3.01   | -0.57 | -      | -          | 0.00  | 2.44   | 3.01   | -0.57 |
| Assistant III                  | 0.98   | 0.99   | -0.01 | -      | -          | 0.00  | 0.98   | 0.99   | -0.01 |
| CNAII                          | 0.63   | -      | 0.63  | -      | -          | 0.00  | 0.63   | -      | 0.63  |
| Medical Lab Tech Lead          | -      | 1.00   | -1.00 | -      | -          | 0.00  | -      | 1.00   | -1.00 |
| Medical Lab Scientist          | 1.39   | 0.55   | 0.84  |        | -          | 0.00  | 1.39   | 0.55   | 0.84  |
| Medical Lab Tech               | 2.33   | 1.99   | 0.34  |        | 1.87       | 0.12  | 4.32   | 3.86   |       |
| Pharmacy                       | 1.96   | 1.90   | 0.06  | -      | -          | 0.00  | 1.96   | 1.90   | 0.06  |
| Pharmacist                     | 0.69   | 0.60   | 0.09  |        | -          | 0.00  |        | 0.60   |       |
| RN                             | 1.27   | 1.30   | -0.03 |        | -          | 0.00  | 1.27   | 1.30   |       |
| Respiratory                    | 5.20   | 6.00   | -0.80 | 1.04   | 0.93       | 0.00  | 6.24   | 6.93   | -0.70 |
|                                | 1.00   | 1.00   | 0.00  |        | 0.33       | 0.00  | 1.00   | 1.00   |       |
| Manager<br>Daosiatow Theosaist |        |        |       |        |            |       |        |        |       |
| Respiratory Therapist          | 4.20   | 5.00   | -0.80 | 1.04   | 0.93       | 0.10  | 5.24   | 5.93   | -0.70 |
| Total Difference               | 68.10  | 69.60  | -1.50 | 11.85  | 9.33       | 2.52  | 79.95  | 78.93  | 1.02  |
| rotal Difference               | 00.10  | 03.00  | -1.50 | 11.00  | 3.33       | 2.92  | 13.33  | 10.33  | 1.02  |

#### **Emergency Department Statistics**



ED Census Tracking 2021-2023





# **Chief Financial Officer Report**

# To: Board of Directors and Southern Coos Management From: Jeremiah Dodrill, CFO Re: CFO Report for Board of Directors Meeting – January 25, 2023

#### Medicaid Cost Report Filing - FYE 06/30/2022

The Finance team and CLA have worked closely to prepare and file the Hospital's FY 2022 Medicaid cost report filing to OHA. The Medicaid cost report utilizes data, particularly Ratio of Costs to Charges (RCC), from the hospital's Medicare cost report and thus is prepared in arrears from the Medicare cost reports. The cost report settlement only pertains to open card Medicaid eligible members and does not directly impact healthcare services provided to CCO (Coordinated Care Organization) members such as Advanced Health. The cost report settlement for the FY 2022 OHA cost report is a payable of (\$89,000).

#### Corebridge Retirement Plan

As previously reported, Finance, HR and IT are working closely with Corebridge to update and modernize our defined contribution retirement plans for our employees. The original project implementation date was planned to convert the accounts on January 26<sup>th</sup>. This implementation timeline is delayed due to challenges encountered on the ADP side of the data feed file setup and testing. We anticipate approximately a month delay in the implementation process. This does not affect employee and employer contributions to their retirement accounts. All contributions will continue to be made to employee existing accounts. We required 2 successful test file transmissions before we make commence the transition.

#### Year End Tax Reporting

The Finance team has completed its reporting for employee W-2's. The Finance team is finalizing the data files and submissions for vendor 1099's, which will be finalized and sent out the week of January 22.

#### Foundation 990 Tax Reporting

The Finance team and Marketing worked closely with Sean Suppes, CPA and Foundation Board Member to complete the FY 2024 Southern Coos Hospital Foundation IRS Form 990. This filing is required for all 501(c)3 tax-exempt charities. The Southern Coos Hospital Foundation Board reviewed and approved the draft 990 with a few edits in its January 18 Board meeting.



# **Chief Information Officer Report**

To: Southern Coos Health District Board of Directors and Southern Coos ManagementFrom: Scott McEachern, Chief Information OfficerRe: CIO Report for SCHD Board of Directors, January 25, 2024

| <b>Cybersecurity</b>                              |           |                |                   |                 |                  |                  |
|---|-----------|----------------|-------------------|-----------------|------------------|------------------|
| Email Protection Provided<br>by Mimecast          | July 2023 | August<br>2023 | September<br>2023 | October<br>2023 | November<br>2023 | December<br>2023 |
| Spam Blocked/Number of<br>Emails                  | 747/44139 | 646/92876      | 429/167479        | 542/59995       | 618/46198        | 624              |
| Impersonation Attacks                             | 732       | 867            | 916               | 842             | 1030             | 1048             |
| Malware Detected and<br>Quarantined               | 4         | 8              | 4                 | 40*             | 12               | 7                |
| Links Clicked/Number Unsafe                       | 387/0     | 431/0          | 352/0             | 288/0           | 292/1            | 1                |
| Malicious Attachments                             | 0         | 0              | 0                 | 0               | 0                | 0                |
| Internet Traffic Monitored<br>by Critical Insight | July 2023 | August<br>2023 | September<br>2023 | October<br>2023 | November<br>2023 | December<br>2023 |
| Number of Records Ingested<br>(in millions)       | 514.2     | 540.5          | 571.3             | 597.9M          | 591.9            | 599.8            |
| Investigations                                    | 3         | 4              | 3                 | 1               | 3                | 2                |
| Reported Investigations                           | 2         | 0              | 0                 | 0               | 1**              | 0                |
| High Priority Investigations                      | 0         | 0              | 0                 | 0               | 0                | 0                |
| Patch Management -<br>Vulnerability Scans         | July 2023 | August<br>2023 | September<br>2023 | October<br>2023 | November<br>2023 | December<br>2023 |
| Critical  | 9         | 7              | 5                 | 8*              | 7                | 7                |
| High  | 22        | 18             | 18                | 20*             | 17               | 19               |
| Medium  | 1629      | 1545           | 1588              | 1707            | 1676             | 1736             |
| Low   | 149       | 145            | 146               | 148             | 135              | 148              |

#### December's Cybersecurity Climate

Looking back over the healthcare cybersecurity environment in 2023, we are seeing a rapid increase in the number and severity of data breaches. According to the Department of Health & Human Services Office of Civil Rights (OCR), December 2023 saw the second-highest number of data breaches of 500 or more records with 74 reportable events. OCR reports that in 2023, there were 725 healthcare data breaches, more than twice the number of data breaches reported in 2017.

The severity of the breaches is increasing as well. We are seeing a massive increase in number of breached records. The year 2021 saw a record number of breached records at 45.9 million; 2022 increased to 51.9 million. Nothing prepared us for the 2023 number: 133 million records were exposed or stolen.

In December, the two largest healthcare breaches were reported at a New Jersey-based analytics software vendor HealthEC and ESO Solutions, based in Texas. HealthEC's platform was hacked and compromised the health information of 4.5 million individuals. ESO Solutions suffered a 2.7 million-record data breach through a ransomware attack. Southern Coos Hospital & Health Center does not use either business associate.

#### EHR/ERP Vendor Selection Report

Over the past four months, SCHHC management presented its case supporting the conversion of our current electronic health record, Evident Thrive, to Providence/Community Technologies Epic instance at special meetings on September 16, November 1, and at the regular SCHD Board meeting on November 30.

At the writing of this report (Friday, 1/19/24), we have not heard from Advanced Health regarding the possibility of a grant in support of our EHR/ERP conversion but hope to have information from Advanced Health by the district board meeting.

Management asks that the board consider convening a special meeting of the SCHD board the week of January 29, 2024, for a final presentation of the long-range financial plan supporting the adoption of our recommended EHR/ERP systems.

#### SCHHC Rebrand

We have received a letter from the board chair at Coast Community Health Center (CCHC), attached here, in support of the SCHHC rebrand. You will see from the letter that CCHC supports the rebrand and does not consider the name change to Bandon Health as a conflict of interest.

Additionally, in response to input from board members at the December board meeting, we will hold an online focus group mediated by NRC Health. This will give us baseline survey information regarding a potential name change and change in brand identity. We should have survey results to share with you by the March 2024 regular district board meeting.



1010 First Street SE, Suite 110, Bandon, Oregon 97411 Phone 541-347-2529 Fax 541-347-9196

January 2, 2024

Ray Hino CEO Southern Coos Hospital & Health Center Bandon, OR

Dear Ray,

On behalf of Coast Community Health Center and its Board of Directors, I am writing to extend our heartfelt support for the rebranding of Southern Coos Hospital & Health Center to Bandon Health.

As a fellow community partner, we understand the importance of evolving and adapting to better serve our communities. Your decision to rebrand symbolizes not only a change in name but also a renewed commitment to the health and well-being of the residents in our shared communities.

We recognize the challenges and opportunities that come with such a significant change. Rebranding offers a chance to revitalize your organization's image, to better reflect the quality, care, and services you provide. It's an opportunity to strengthen your presence in the community, to engage with patients in new and meaningful ways, and to reinforce your role as a cornerstone of healthcare in our region.

The board and I are confident that this rebranding will usher in a new era for your organization. With your continued dedication to excellence in healthcare and your deep understanding of the community's needs, Bandon Health is poised to enhance its impact significantly.

We look forward to witnessing the growth and development that this rebranding will undoubtedly bring. Coast Community Health Center is eager to continue our collaboration with Bandon Health, working together to improve the health outcomes of our community members.

Sincerely,

Unanimous of BOARD

[Your Signature] Bryan Thompson, Board Chairman Coast Community Health Center



### Southern Coos Health Foundation Report

To: Southern Coos Health District Board of Directors and Southern Coos ManagementFrom: Scott McEachern, Executive Director, SCHFRe: SCH Foundation Report for SCHD Board of Directors, January 25, 2024

#### Fundraising Update

**End-of-Year Fundraising** has been very successful this year! Total to date (Jan. 15, 2024) raised is \$70,875. This includes:

- o \$25,000 from Paul Mounts (for Surgical Services);
- o \$25,000 from Bandon Dunes (unrestricted);
- \$10,000 from the Sprague Foundation (unrestricted);
- o \$5,000 from Jane Ratzlaff from Roseburg (unrestricted);
- \$1,500 from Joseph Bain (unrestricted);
- o \$1,500 from Susan and Bob Coraor (for School Nurse Prog.);
- o \$1,000 from Ray and Gayle Hino (unrestricted); and
- o \$1,000 from Jim Montablano (for Mary Richards Scholarship).

In addition to the above, we also received several \$100, \$50 and \$25 donations. In our fundraising letter, which went out in December, we listed four programs we were fundraising for, but donors are not required to select a fund. Some did, others didn't. Broken down:

- a) Surgical Services: \$25,000
- b) School Nurse Program: \$1,800
- c) Mary Richards Scholarship: \$1,000
- d) Early Cancer Detection: \$200
- e) Unrestricted/Unspecified: <u>\$40,875</u> **TOTAL: \$70,875**

Following the 20% Holiday Give match Nov 15-Dec 2 on the **BottleDrop** Give program, that fund is up to \$942.82. Thanks to Brenda Sund for her efforts. Take a blue plastic bag with the QR code that credits the Foundation, fill it and bring it back or drop it off at the Bottle Drop in Coos Bay. Brenda has extra bags or ask Amy Moss Strong.

#### Women's Health Day

The title of this year's event is "Women's Whole Health: Prevention, Care & Well-Being." The core group has been meeting to discuss details. The event will be held on Feb. 24, 2024, at the Bandon Community Center. An Eventbrite reservation system has been set up and details and a link to the Eventbrite are on our website under the Foundation tab. We are advertising via social media and other avenues. There are already 37 reservations. The event will be limited to 120 and as it gets closer, more people will register. As usual, it will be an all-day event with speakers on women's issues. Our keynote speaker is Gillian Ehrlich from Seattle, who spoke remotely last year due to inclement weather that

prevented travel. This year she will be here in person. The rest of the program has not yet been finalized, but we will tease the Living and Aging Well event. We will not be using the theater as we did last year, just the Community Center. SCHHC Dietary Manager Rita Hamilton and staff will provide breakfast and lunch.

Sponsorships for **Women's Health Day**, set for Feb. 24, 2024, have been coming along. So far, Joseph Bain donated \$500; Roger Straus (in memory of Anita Straus), donated \$250.; and Anne McCaleb donated \$500; with another sponsorship promised from Gina Morelli at Beach Loop Realty. Alix and Amy are actively seeking additional sponsorships.

#### Living and Aging Well in Bandon

Living and Aging Well in Bandon will be held on May 4, 2024, at the Bandon Community Center. The core group will meet soon to discuss details. The format will be like Women's Health Day and will run from 9 a.m. to 3 p.m. at the Bandon Community Center, with coffee and a continental breakfast in the morning and lunch provided. The SCHHC Dietary Staff will provide the food service. It will be a free event for the community featuring keynote speaker Morningstar Holmes, who will lead a day-long workshop that includes breaks and group activities.

#### SCHF Quarterly Art Show

The Quarterly Art Show opening reception was held on Jan. 14. The reception was well attended, with a short talk by featured artist Tom Hutton, live music by Jonathan Foster and refreshments provided by the SCHHC Dietary Staff. The Gift Shop was open, thanks to Karen and Steve Reber. The show's theme is "Stormy Weather" and runs January through March 2024. There were 135 pieces submitted and several have already sold, with most of the artists donating a percentage to the Foundation. The next show's theme is "Garden Party" and will run April-June. The theme following is "Best Friends" and will run July-September. The final theme for 2024 is "Sunshine and Shadows" which runs from October-December 2024. Many thanks to Susan Lehman and Ava Richey for their help curating the shows.

#### **Golf for Health Classic**

Planning meetings will commence for the 17<sup>th</sup> annual Golf for Health Classic in the spring, to be held Sept. 20 and 21, 2024 at Bandon Crossings, with the Friday night reception again at Bandon Dunes.



#### To: Board of Directors and Southern Coos Management From: Jeremiah Dodrill, CFO Re: December 2023 Month End Financial Results - January 25, 2024

**Gross Revenue and Volumes** – Gross revenues for October of \$4,084,000 were lower than budgeted expectations of \$4,669,000. OP gross revenues of \$3,060,000 were lower than a budget of \$3,320,000. Surgical, Respiratory Therapy, Clinic, Lab, Imaging, and ER volumes all fell below budgeted expectations. IP and Swing Bed volumes and revenues of \$1,024,000 were also lower than a budget of \$1,349,000 for the month with an Average Daily Census (ADC) of 7.7 below budgeted expectations of 9.9.

**Deductions from Revenue** – Revenue deductions at \$1,444,000 or 35.4% of gross revenue were favorably lower than the budget of 38.1% due primarily to patient account transactions which can be volatile month over month. Additionally, the updated cost report settlement estimation tool reflected an increase in the expected receivable of  $\sim$  \$75k for the month of December. The Medicare cost report settlement estimate YTD through December is a receivable of \$270k. The year-to-date revenue deductions are 35.6% compared to budget of 38.1%.

Total Operating Revenues of \$2,645,000 were lower than the budget of \$2,888,000 in December.

**Labor Expenses** were \$1,813,000 in December compared to a budget of \$1,818,000. Contract staffing for radiology, surgery, lab, and the clinic remain in use; however, budget assumptions anticipated the continued use of contract staffing in FY24.

**Professional Fees and Purchased Services** combined were \$506,000 which was marginally lower than the budget of \$514,000, however the continued utilization of directly contracted providers in the ED cost the hospital \$44,000 more than was budgeted in December and \$261,000 more year-to-date.

**Medical Supplies, Drugs and Other Supplies** combined at \$182,000 were marginally lower compared to budgeted expectations of \$185,000.

**Operating Expenses** – Total operating expenses of \$2,714,000 for the month were lower compared to a budget of \$2,774,000 driven largely by lower-than-expected volumes in all departments.

**Operating Income / Loss** – Operating loss for December was \$68,000 compared to a budgeted income of \$125,000 due primarily to lower than forecast revenue, particularly in Surgery.

Increase in Net Position was \$84,000 compared to a budgeted increase in the amount of \$223,000.

**Days Cash on Hand** for December was 123.3 days, up from November at 123.1. A/R days outstanding increased to 54.7 in December up from 54.0 in November.

Volume and Key Performance Ratios For The Period Ending December 2023

|               |            | Actual | Budget | Month<br>Prior Year | Variance to<br>Bud | Variance to<br>Prior Year |
|---------------|------------|--------|--------|---------------------|--------------------|---------------------------|
| 5             | Medicare   | 58.9%  | 68.2%  | 68.2%               | -13.7%             | -13.7%                    |
| Gross Charges | Medicaid   | 18.7%  | 16.5%  | 16.5%               | 13.3%              | 13.3%                     |
|               | Commercial | 15.3%  | 9.1%   | 9.1%                | 68.3%              | 68.3%                     |
| Payor Mix -   | Government | 6.0%   | 4.4%   | 4.4%                | 38.6%              | 38.6%                     |
| Payot         | Other      | 0.2%   | 0.9%   | 0.9%                | -77.1%             | -77.1%                    |
|               | Self Pay   | 0.9%   | 0.9%   | 0.9%                | -8.6%              | -8.6%                     |

|        |        | Year to Date | Variance to | Variance to |
|--------|--------|--------------|-------------|-------------|
| Actual | Budget | Prior Year   | Bud         | Prior Year  |
| 62.4%  | 63.3%  | 63.3%        | -1.4%       | -1.4%       |
| 17.6%  | 18.1%  | 18.1%        | -2.8%       | -2.8%       |
| 12.6%  | 11.2%  | 11.2%        | 12.3%       | 12.3%       |
| 5.7%   | 5.7%   | 5.7%         | 0.2%        | 0.2%        |
| 0.4%   | 0.9%   | 0.9%         | -52.9%      | -52.9%      |
| 1.3%   | 0.8%   | 0.8%         | 56.2%       | 56.2%       |

Total

100.0% 100.0% 100.0%

100.0% 100.0%

|                 |                           |        |        | Month      |           |          |
|-----------------|---------------------------|--------|--------|------------|-----------|----------|
|                 |                           |        |        |            | Varia     | nce %    |
|                 |                           | FY24   | FY24   | FY23       |           | To Prior |
|                 |                           | Actual | Budget | Prior Year | To Budget | Year     |
|                 | In Patient Days           | 97     | 138    | 139        | -29.9%    | -30.2%   |
|                 | Swing Bed Days            | 141    | 170    | 130        | -17.0%    | 8.5%     |
|                 | Total Patient Days        | 238    | 308    | 269        | -22.8%    | -11.5%   |
| Patient Volumes | Emergency Visits          | 460    | 480    | 463        | -4.3%     | -0.6%    |
| r V             | Radiology Procedures      | 805    | 883    | 795        | -8.9%     | 1.3%     |
| tien            | Laboratory Tests          | 3,850  | 4,104  | 3,629      | -6.2%     | 6.1%     |
| Pa              | Respiratory Visits        | 612    | 687    | 787        | -10.9%    | -22.3%   |
|                 | Surgeries and Endoscopies | -      | 29     | -          | -100.0%   | 0.0%     |
|                 | Specialty Clinic Visits   | 215    | 220    | 219        | -2.2%     | -1.8%    |
|                 | Primary Care Clinic       | 438    | 517    | 320        | -15.3%    | 36.9%    |

|        |        | Year To Date |           |          |
|--------|--------|--------------|-----------|----------|
|        |        |              | Variar    | 1ce %    |
| FY24   | FY24   | FY23         |           | To Prior |
| Actual | Budget | Prior Year   | To Budget | Year     |
|        |        |              |           |          |
| 712    | 808    | 811          | -11.9%    | -12.2%   |
| 658    | 1,009  | 675          | -34.8%    | -2.5%    |
| 1,370  | 1,817  | 1,486        | -24.6%    | -7.8%    |
|        |        |              |           |          |
| 2,735  | 2,924  | 2,818        | -6.5%     | -2.9%    |
| 5,138  | 5,508  | 4,955        | -6.7%     | 3.7%     |
| 24,224 | 24,033 | 21,252       | 0.8%      | 14.0%    |
| 3,586  | 3,168  | 3,630        | 13.2%     | -1.2%    |
| 71     | 174    | 70           | -59.2%    | 1.4%     |
| 1,290  | 1,098  | 1,094        | 17.4%     | 17.9%    |
| 2,794  | 2,753  | 2,693        | 1.5%      | 3.8%     |

100.0%



Data Dictionary

|         | IP Days                  | Total Inpatient Days Per Midnight Census         |
|---------|--------------------------|--|
|         | Swing Bed Days           | Total Swing Bed Days per Midnight Census         |
|         | Total Bed Days           | Total Days per Midnight Census                   |
| Δrei    | Avg Daily Census         | Total Bed Days / # of Days in period (Mo or YTD) |
| Summary | Avg Length of Stay - IP  | Total Inpatient Days / # of IP Discharges        |
| me Su   | Avg Length of Stay - SWB | Total Swing Bed Days / # of SWB Discharges       |
| Volume  | ED Registrations         | Number of ED patient visits                      |
|         | Clinic Registrations     | Number of Clinic patient visits                  |
|         | Ancillary Registrations  | Total number of all other OP patient visits      |
|         | Total OP Registrations   | Total number of OP patient visits                |

|           |      | Gross IP Rev/IP Day                 | Avg. gross patient charges per IP patient day   |
|-----------|------|-------------------------------------|---|
| nen       |      | Gross SWB Rev/SWB Day               | Avg. gross patient charges per SWB patient day  |
| Statement |      | Gross OP Rev/Total OP Registrations | Avg. gross patient charges per OP visit         |
|           | tios | Collection Rate                     | Net patient revenue / total patient charges     |
| - Mo      | Rati | Compensation Ratio                  | Total Labor Expenses / Total Operating Revenues |
| Income    |      | OP EBIDA Margin \$                  | Operating Margin + Depreciation + Amortization  |
| Key       |      | OP EBIDA Margin %                   | Operating EBIDA / Total Operating Revenues      |
| 14        |      | Total Margin (%)                    | Total Margin / Total Operating Revenues         |

| Key<br>atio         | Total unrestricted cash / Daily OP Cash requirements |
|---------------------|--|
| AR Days Outstanding | Gross AR / Avg. Daily Revenues                       |



### Summary Statements of Revenues, Expenses, and Changes in Net Position

For The Period Ending December 31, 2023

| _                              |           | Curre     | nt Month - Dec-2 | 023      |           |            | Year       | r To Date - Dec-20 | 23       |            |
|--------------------------------|-----------|-----------|------------------|----------|-----------|------------|------------|--------------------|----------|------------|
|                                | Dec-2023  | Dec-2023  |                  |          | Dec-2022  | Dec-2023   | Dec-2023   |                    |          | Dec-2022   |
|                                | Actual    | Budget    | Variance         | Var %    | Actual    | Actual     | Budget     | Variance           | Var %    | Actual     |
| Patient Revenue                |           |           |                  |          |           |            |            |                    |          |            |
| Inpatient                      | 1,024,177 | 1,349,161 | (324,984)        | (24.1%)  | 1,199,820 | 6,218,433  | 7,701,508  | (1,483,075)        | (19.3%)  | 6,847,017  |
| Outpatient                     | 3,059,987 | 3,319,901 | (259,914)        | (7.8%)   | 2,671,277 | 17,552,497 | 19,023,224 | (1,470,727)        | (7.7%)   | 15,490,661 |
| Total Patient Revenue          | 4,084,164 | 4,669,062 | (584,898)        | (12.5%)  | 3,871,096 | 23,770,930 | 26,724,733 | (2,953,803)        | (11.1%)  | 22,337,677 |
| Deductions From Revenue        |           |           |                  |          |           |            |            |                    |          |            |
| Total Deductions               | 1,444,475 | 1,781,135 | 336,660          | 18.9%    | 1,717,299 | 8,457,145  | 10,192,385 | 1,735,240          | 17.0%    | 8,302,529  |
| Revenue Deductions %           | 35.4%     | 38.1%     |                  |          | 44.4%     | 35.6%      | 38.1%      |                    |          | 37.2%      |
| Net Patient Revenue            | 2,639,689 | 2,887,927 | (248,238)        | (8.6%)   | 2,153,798 | 15,313,785 | 16,532,348 | (1,218,563)        | (7.4%)   | 14,035,148 |
| Other Operating Revenue        | 5,794     | 10,449    | (4,655)          | (44.6%)  | 5         | 8,019      | 62,693     | (54,674)           | (87.2%)  | 105        |
| Total Operating Revenue        | 2,645,483 | 2,898,376 | (252,893)        | (8.7%)   | 2,153,803 | 15,321,805 | 16,595,041 | (1,273,236)        | (7.7%)   | 14,035,253 |
| Operating Expenses             |           |           |                  |          |           |            |            |                    |          |            |
| Total Labor Expenses           | 1,812,975 | 1,818,000 | 5,025            | 0.3%     | 1,658,040 | 10,182,755 | 10,595,592 | 412,837            | 3.9%     | 9,129,092  |
| Total Other Operating Expenses | 900,876   | 955,736   | 54,860           | 5.7%     | 861,490   | 5,653,339  | 5,704,982  | 51,643             | 0.9%     | 5,136,653  |
| Total Operating Expenses       | 2,713,851 | 2,773,736 | 59,885           | 2.2%     | 2,519,530 | 15,836,094 | 16,300,574 | 464,480            | 2.8%     | 14,265,745 |
| Operating Income / (Loss)      | (68,368)  | 124,640   | (193,008)        | (154.9%) | (365,727) | (514,289)  | 294,467    | (808,756)          | (274.7%) | (230,492)  |
| Net Non-Operating Revenues     | 152,088   | 98,838    | 53,249           | 53.9%    | 98,829    | 786,250    | 593,030    | 193,220            | 32.6%    | 553,901    |
| Change in Net Position         | 83,720    | 223,478   | (139,758)        | (62.5%)  | (266,898) | 271,961    | 887,497    | (615,536)          | (69.4%)  | 323,409    |
| Collection Rate %              | 64.6%     | 61.9%     | 4.5%             | 4.5%     | 55.6%     | 64.4%      | 61.9%      | 4.1%               | 4.1%     | 62.8%      |
| Compensation Ratio %           | 68.5%     | 62.7%     | 9.3%             | 9.3%     | 77.0%     | 66.5%      | 63.8%      | 4.1%               | 4.1%     | 65.0%      |
| Operating Margin               | (2.6%)    | 4.3%      | (160.1%)         | (160.1%) | (17.0%)   | (3.4%)     | 1.8%       | (289.2%)           | (289.2%) | (1.6%)     |
| OP EBIDA Margin \$             | 32,369    | 222,762   | (190,392)        | (85.5%)  | (290,562) | 93,811     | 870,444    | (776,633)          | (89.2%)  | 230,463    |
| OP EBIDA Margin %              | 1.2%      | 7.7%      | (6.5%)           | (84.1%)  | (13.5%)   | 0.6%       | 5.2%       | (4.6%)             | (88.3%)  | 1.6%       |
| Total Margin (%)               | 3.2%      | 7.7%      | (4.5%)           | (59.0%)  | (12.4%)   | 1.8%       | 5.3%       | (3.6%)             | (66.8%)  | 2.3%       |



#### Balance Sheet

For The Period Ending December 2023

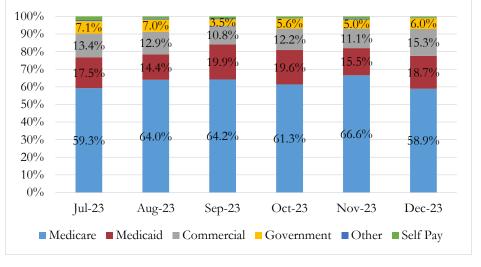
|                                 | Balance as of<br>December 2023 | Balance as of<br>June 2023 | Change    | Balance as of<br>June 2022 |
|---------------------------------|--------------------------------|----------------------------|-----------|----------------------------|
|                                 |                                |                            |           |                            |
| Assets                          |                                |                            |           |                            |
| Current Assets                  |                                |                            |           |                            |
| Cash - Operating                | 8,250,955                      | 8,783,262                  | (532,307) | 6,600,542                  |
| Cash Equivalents                | 3,243,343                      | 3,988,481                  | (745,138) | 7,911,429                  |
| Net Patient Accounts Receivable | 3,908,139                      | 2,813,679                  | 1,094,460 | 3,197,844                  |
| Other Current Assets            | 491,077                        | 678,641                    | (187,564) | 1,134,760                  |
| Total Current Assets            | 15,893,514                     | 16,264,064                 | (370,550) | 18,844,575                 |
| Net PP&E                        | 6,246,330                      | 6,677,893                  | (431,563) | 4,847,259                  |
| Total Assets                    | 22,139,844                     | 22,941,957                 | (802,113) | 23,691,835                 |
| Liabilities and Net Assets      |                                |                            |           |                            |
| Current Liabilities             | 3,681,419                      | 4,308,166                  | (626,747) | 7,170,179                  |
| Total Long-Term Debt, net       | 4,519,325                      | 4,966,652                  | (447,327) | 3,990,653                  |
| Fund Balance                    | 13,667,140                     | 12,531,014                 | 1,136,125 | 12,706,270                 |
| Change in Net Position          | 271,961                        | 1,136,125                  | (864,164) | (175,268)                  |
| Total Net Assets                | 13,939,101                     | 13,667,140                 | 271,961   | 12,531,002                 |
| Total Liabilities & Net Assets  | 22,139,844                     | 22,941,957                 | (802,113) | 23,691,835                 |
| Ratios                          |                                |                            |           |                            |
| Cash to Debt Ratio              | 1.83                           | 1.77                       | 0.06      | 1.65                       |
| Current Ratio                   | 4.32                           | 3.78                       | 0.54      | 2.63                       |
| Average Age of Plant            | 9.94                           | 13.67                      | (3.72)    | 19.36                      |
|                                 |                                |                            |           |                            |



Volume and Key Performance Ratios For The Period Ending December 2023

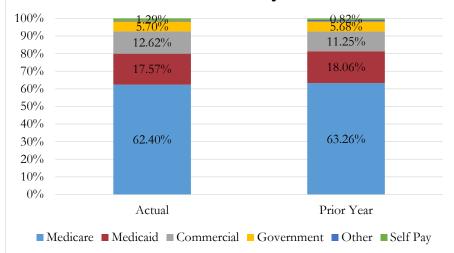
|                                |                                     | Month  |         |            | Year to Date |          |        |         |            |          |          |
|--------------------------------|-------------------------------------|--------|---------|------------|--------------|----------|--------|---------|------------|----------|----------|
|                                |                                     |        |         |            | Variance     | Variance |        |         |            | Variance | Variance |
|                                |                                     | Actual | Budget  | Prior Year | to Bud       | to Prior | Actual | Budget  | Prior Year | to Bud   | to Prior |
| Volume Summary                 | IP Days                             | 97     | 138     | 139        | -29.9%       | -30.2%   | 712    | 808     | 811        | -11.9%   | -12.2%   |
|                                | Swing Bed Days                      | 141    | 170     | 130        | -17.0%       | 8.5%     | 658    | 1,009   | 675        | -34.8%   | -2.5%    |
|                                | Total Inpatient Days                | 238    | 308     | 269        | -22.8%       | -11.5%   | 1,370  | 1,817   | 1,486      | -24.6%   | -7.8%    |
|                                | Avg Daily Census                    | 7.7    | 9.9     | 8.7        | -22.8%       | -11.5%   | 7.4    | 9.9     | 8.1        | -24.6%   | -7.8%    |
|                                | Avg Length of Stay - IP             | 3.6    | 4.5     | 4.5        | -19.6%       | -19.9%   | 4.0    | 4.6     | 4.6        | -13.8%   | -14.2%   |
|                                | Avg Length of Stay - SWB            | 17.6   | 17.0    | 13.0       | 3.7%         | 35.6%    | 11.0   | 18.0    | 12.1       | -39.1%   | -9.0%    |
| dun d                          |                                     |        |         |            |              |          |        |         |            |          |          |
| Vol                            | ED Registrations                    | 460    | 480     | 463        | -4.3%        | -0.6%    | 2,735  | 2,924   | 2,818      | -6.5%    | -2.9%    |
|                                | Clinic Registrations                | 449    | 454     | 309        | -1.1%        | 45.3%    | 2,583  | 2,694   | 2,579      | -4.1%    | 0.2%     |
|                                | Ancillary Registrations             | 992    | 893     | 893        | 11.1%        | 11.1%    | 6,200  | 5,626   | 5,626      | 10.2%    | 10.2%    |
|                                | Total OP Registrations              | 1,901  | 1,827   | 1,665      | 4.0%         | 14.2%    | 11,518 | 11,244  | 11,023     | 2.4%     | 4.5%     |
|                                |                                     |        |         |            |              |          | <br>   |         |            |          |          |
| t                              | Gross IP Rev/IP Day                 | 9,345  | 8,764   | 7,717      | 6.6%         | 21.1%    | 7,831  | 8,686   | 7,676      | -9.8%    | 2.0%     |
| ne                             | Gross SWB Rev/SWB Day               | 835    | 798     | 978        | 4.5%         | -14.7%   | 976    | 679     | 922        | 43.9%    | 5.9%     |
| tate                           | Gross OP Rev/Total OP Registrations | 1,610  | 1,817   | 1,604      | -11.4%       | 0.3%     | 1,524  | 1,692   | 1,405      | -9.9%    | 8.4%     |
| ome St<br>Ratios               | Collection Rate                     | 64.6%  | 61.9%   | 55.6%      | 4.5%         | 16.2%    | 64.4%  | 61.9%   | 62.8%      | 4.1%     | 2.5%     |
| Key Income Statement<br>Ratios | Compensation Ratio                  | 68.5%  | 62.7%   | 77.0%      | 9.3%         | -11.0%   | 66.5%  | 63.8%   | 65.0%      | 4.1%     | 2.2%     |
| Pc                             | OP EBIDA Margin \$                  | 32,369 | 222,762 | (290,562)  | -85.5%       | -111.1%  | 93,811 | 870,444 | 230,463    | -89.2%   | -59.3%   |
| (ev                            | OP EBIDA Margin %                   | 1.2%   | 7.7%    | -13.5%     | -84.1%       | -109.1%  | 0.6%   | 5.2%    | 1.6%       | -88.3%   | -62.7%   |
| L.                             | Total Margin                        | 3.2%   | 7.7%    | -12.4%     | -59.0%       | -125.5%  | 1.8%   | 5.3%    | 2.3%       | -66.8%   | -23.0%   |
|                                |                                     |        |         |            |              |          |        |         |            |          |          |
| ×.                             | Days Cash on Hand                   | 123.3  | 80.0    | 140.7      | 54.1%        | -12.4%   |        |         |            |          |          |
| Key<br>aquidity<br>Ratios      |                                     |        |         |            |              |          |        |         |            |          |          |
| Key<br>Liquidity<br>Ratios     |                                     |        |         |            |              |          |        |         |            |          |          |
|                                | AR Days Outstanding                 | 54.7   | 50      | 52.6       | 9.4%         | 4.0%     |        |         |            |          |          |

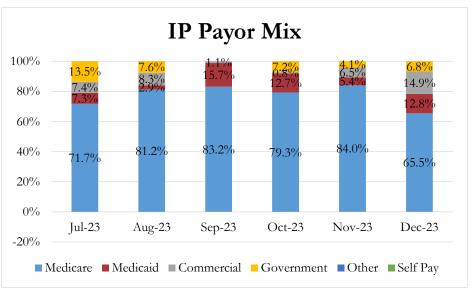


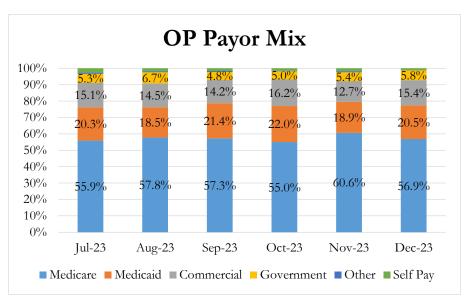


### All Patients Payor Mix

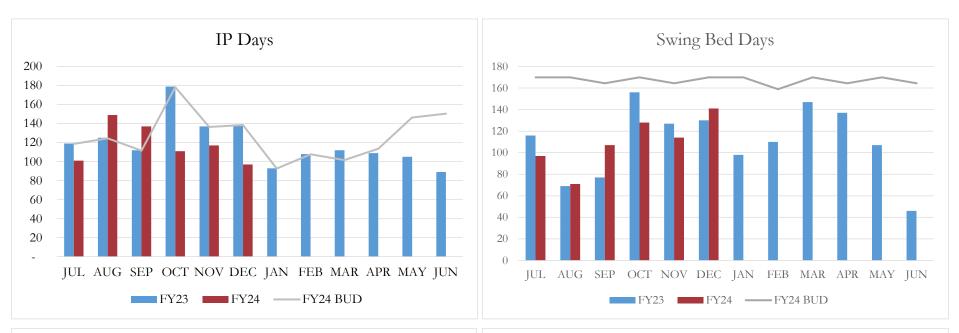
Year to Date Payor Mix

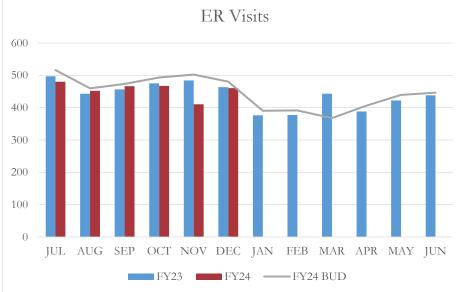


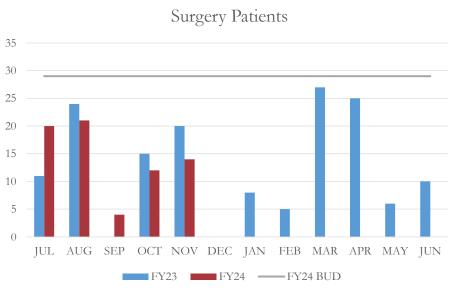




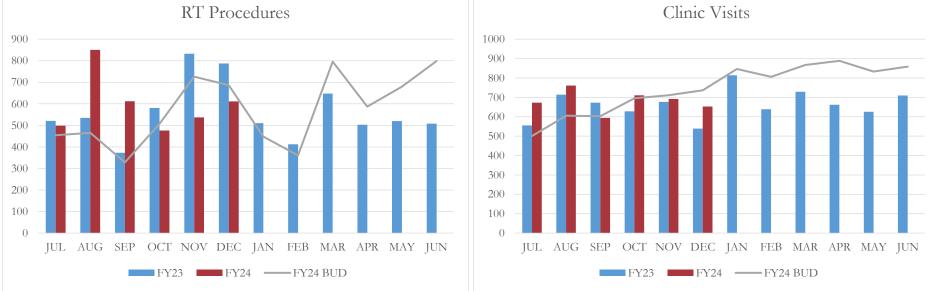














SCHD Regular Board Meeting - January 25, 2024 - Page 33

#### Balance Sheet

For The Period Ending December 2023

|                                 | Balance as of | Balance as of |             | Balance as of |
|---------------------------------|---------------|---------------|-------------|---------------|
|                                 | December 2023 | June 2023     | Change      | June 2022     |
|                                 |               | J             |             | 5             |
| Assets                          |               |               |             |               |
| Current Assets                  |               |               |             |               |
| Cash - Operating                | 8,250,955     | 8,783,262     | (532,307)   | 6,600,542     |
| Covid-19 Relief Funds           | -             | -             | -           | 1,201,335     |
| Medicare Accelerated Payments   | -             | -             | -           | 3,041,479     |
| Investments - Unrestricted      | 1,027,367     | 1,772,505     | (745,138)   | 1,452,639     |
| Investments - Restricted        | 9,488         | 9,488         | -           | 9,488         |
| Investment - USDA Restricted    | 233,705       | 233,705       | -           | 233,705       |
| Investment - Board Designated   | 1,972,783     | 1,972,783     | -           | 1,972,783     |
| Cash and Cash Equivalents       | 11,494,298    | 12,771,743    | (1,277,445) | 14,511,971    |
|                                 |               |               |             |               |
| Patient Accounts Receivable     | 7,355,080     | 5,628,112     | 1,726,969   | 5,990,969     |
| Allowance for Uncollectibles    | (3,446,942)   | (2,814,433)   | (632,509)   | (2,793,125)   |
| Net Patient Accounts Receivable | 3,908,139     | 2,813,679     | 1,094,460   | 3,197,844     |
|                                 |               |               |             |               |
| Other Receivables               | 1,152         | 20,892        | (19,740)    | 7,034         |
| Inventory                       | 408,161       | 262,233       | 145,928     | 163,375       |
| Prepaid Expense                 | 319,073       | 367,358       | (48,286)    | 479,232       |
| Property Tax Receivable         | (434,201)     | 28,158        | (462,359)   | 43,119        |
| Medicare Receivable             | 196,893       | -             | 196,893     | 442,000       |
| Total Current Assets            | 15,893,514    | 16,264,064    | (370,550)   | 18,844,575    |
| Property, Plant and Equipment   |               |               |             |               |
| Land                            | 461,527       | 461,527       | -           | 461,527       |
| Property and Equipment:         | 20,244,469    | 20,092,234    | 152,235     | 17,205,488    |
| Less: Accumulated Depreciation  | (14,512,345)  | (13,904,245)  | (608,100)   | (12,886,837)  |
| Construction In Progress        | 52,678        | 28,376        | 24,301      | 67,081        |
| Net PP&E                        | 6,246,330     | 6,677,893     | (431,563)   | 4,847,259     |
| Total Assets                    | 22,139,844    | 22,941,957    | (802,113)   | 23,691,835    |
|                                 |               |               |             |               |



#### Balance Sheet

For The Period Ending December 2023

|  | Balance as of<br>December 2023 | Balance as of<br>June 2023 | Change      | Balance as of<br>June 2022 |
|--|--------------------------------|----------------------------|-------------|----------------------------|
| Liabilities and Net Assets             |                                |                            |             |                            |
| Current Liabilities                    |                                |                            |             |                            |
| Accounts Payable                       | 891,434                        | 842,313                    | 49,120      | 757,537                    |
| Accrued Payroll and Benefits           | 1,372,102                      | 1,145,490                  | 226,611     | 1,195,908                  |
| Interest and Other Payable             | 36,947                         | 100,328                    | (63,382)    | 103,720                    |
| Medicare Reserve Payable               | 629,648                        | 1,441,004                  | (811,357)   | 623,871                    |
| Current Portion of Long Term Debt      | 751,289                        | 779,030                    | (27,740)    | 246,328                    |
| Medicare Accelerated Fund              | -                              | -                          | -           | 3,041,479                  |
| Provider Relief Funds                  | -                              | -                          | -           | 1,201,335                  |
| Current Liabilities                    | 3,681,419                      | 4,308,166                  | (626,747)   | 7,170,179                  |
| Long-Term Debt                         | 5,270,614                      | 5,745,681                  | (475,068)   | 4,236,981                  |
| Less Current Portion of Long-Term Debt | (751,289)                      | (779,030)                  | 27,740      | (246,328)                  |
| Total Long-Term Debt, net              | 4,519,325                      | 4,966,652                  | (447,327)   | 3,990,653                  |
| Total Liabilities                      | 8,200,744                      | 9,274,817                  | (1,074,074) | 11,160,832                 |
| Net Assets:                            |                                |                            |             |                            |
| Fund Balance                           | 13,667,140                     | 12,531,014                 | 1,136,125   | 12,706,270                 |
| Change in Net Position                 | 271,961                        | 1,136,125                  | (864,164)   | (175,268)                  |
| Total Net Assets                       | 13,939,101                     | 13,667,140                 | 271,961     | 12,531,002                 |
| Total Liabilities & Net Assets         | 22,139,844                     | 22,941,957                 | (802,113)   | 23,691,835                 |



## Southern Coos Hospital & Health Center

Summary Statements of Revenues, Expenses, and Changes in Net Position

For The Period Ending December 31, 2023

| rr The Period Ending Decemb <del>er 31, 2023</del> |           |           |                   |          |           |            | D 2022     |                    |          |            |  |  |
|--|-----------|-----------|-------------------|----------|-----------|------------|------------|--------------------|----------|------------|--|--|
|  | L         |           | ent Month - Dec-2 | 023      |           | I L        |            | r To Date - Dec-20 | 23       |            |  |  |
|  | Dec-2023  | Dec-2023  |                   |          | Dec-2022  | Dec-2023   | Dec-2023   |                    |          | Dec-2022   |  |  |
|  | Actual    | Budget    | Variance          | Var %    | Actual    | Actual     | Budget     | Variance           | Var %    | Actual     |  |  |
| Patient Revenue                                    |           |           |                   |          |           |            |            |                    |          |            |  |  |
| Inpatient  | 1,024,177 | 1,349,161 | (324,984)         | (24.1%)  | 1,199,820 | 6,218,433  | 7,701,508  | (1,483,075)        | (19.3%)  | 6,847,017  |  |  |
| Outpatient   | 3,059,987 | 3,319,901 | (259,914)         | (7.8%)   | 2,671,277 | 17,552,497 | 19,023,224 | (1,470,727)        | (7.7%)   | 15,490,66  |  |  |
| Total Patient Revenue                              | 4,084,164 | 4,669,062 | (584,898)         | (12.5%)  | 3,871,096 | 23,770,930 | 26,724,733 | (2,953,803)        | (11.1%)  | 22,337,677 |  |  |
| Deductions From Revenue                            |           |           |                   |          |           |            |            |                    |          |            |  |  |
| Total Deductions                                   | 1,444,475 | 1,781,135 | 336,660           | 18.9%    | 1,717,299 | 8,457,145  | 10,192,385 | 1,735,240          | 17.0%    | 8,302,529  |  |  |
| Revenue Deductions %                               | 35.4%     | 38.1%     |                   |          | 44.4%     | 35.6%      | 38.1%      |                    |          | 37.29      |  |  |
| Net Patient Revenue                                | 2,639,689 | 2,887,927 | (248,238)         | (8.6%)   | 2,153,798 | 15,313,785 | 16,532,348 | (1,218,563)        | (7.4%)   | 14,035,148 |  |  |
| Other Operating Revenue                            | 5,794     | 10,449    | (4,655)           | (44.6%)  | 5         | 8,019      | 62,693     | (54,674)           | (87.2%)  | 105        |  |  |
| Total Operating Revenue                            | 2,645,483 | 2,898,376 | (252,893)         | (8.7%)   | 2,153,803 | 15,321,805 | 16,595,041 | (1,273,236)        | (7.7%)   | 14,035,253 |  |  |
| Operating Expenses                                 |           |           | ,                 | . ,      |           |            |            |                    |          |            |  |  |
| Salaries & Wages                                   | 1,266,425 | 1,288,817 | 22,392            | 1.7%     | 1,150,435 | 7,050,248  | 7,513,833  | 463,584            | 6.2%     | 6,549,300  |  |  |
| Contract Labor                                     | 232,947   | 217,043   | (15,904)          | (7.3%)   | 225,526   | 1,385,582  | 1,216,656  | (168,926)          | (13.9%)  | 1,006,095  |  |  |
| Benefits   | 313,603   | 312,140   | (1,463)           | (0.5%)   | 282,079   | 1,746,924  | 1,865,103  | 118,179            | 6.3%     | 1,573,696  |  |  |
| Total Labor Expenses                               | 1,812,975 | 1,818,000 | 5,025             | 0.3%     | 1,658,040 | 10,182,755 | 10,595,592 | 412,837            | 3.9%     | 9,129,092  |  |  |
| Professional Fees                                  | 259,275   | 227,544   | (31,731)          | (13.9%)  | 262,739   | 1,656,420  | 1,365,265  | (291,155)          | (21.3%)  | 1,473,621  |  |  |
| Purchased Services                                 | 240,614   | 286,301   | 45,687            | 16.0%    | 229,539   | 1,510,687  | 1,717,806  | 207,120            | 12.1%    | 1,355,416  |  |  |
| Drugs & Pharmaceuticals                            | 78,739    | 51,697    | (27,043)          | (52.3%)  | 47,567    | 430,607    | 306,834    | (123,773)          | (40.3%)  | 282,548    |  |  |
| Medical Supplies                                   | 13,884    | 31,985    | 18,101            | 56.6%    | 17,812    | 103,122    | 187,470    | 84,348             | 45.0%    | 140,024    |  |  |
| Other Supplies                                     | 89,214    | 101,085   | 11,871            | 11.7%    | 115,470   | 531,726    | 606,510    | 74,784             | 12.3%    | 580,545    |  |  |
| Lease and Rental                                   | (1,100)   | -         | 1,100             | 0.0%     | -         | 3,300      | -          | (3,300)            | 0.0%     | -          |  |  |
| Maintenance & Repairs                              | 9,597     | 22,954    | 13,358            | 58.2%    | 4,660     | 116,192    | 137,727    | 21,535             | 15.6%    | 98,499     |  |  |
| Other Expenses                                     | 59,813    | 87,993    | 28,180            | 32.0%    | 61,670    | 415,713    | 519,063    | 103,350            | 19.9%    | 463,907    |  |  |
| Utilities  | 30,243    | 26,508    | (3,735)           | (14.1%)  | 25,683    | 157,989    | 159,046    | 1,056              | 0.7%     | 153,539    |  |  |
| Insurance  | 19,860    | 21,547    | 1,687             | 7.8%     | 21,184    | 119,484    | 129,284    | 9,800              | 7.6%     | 127,600    |  |  |
| Depreciation & Amortization                        | 100,737   | 98,122    | (2,615)           | (2.7%)   | 75,165    | 608,100    | 575,977    | (32,123)           | (5.6%)   | 460,956    |  |  |
| Total Operating Expenses                           | 2,713,851 | 2,773,736 | 59,885            | 2.2%     | 2,519,530 | 15,836,094 | 16,300,574 | 464,480            | 2.8%     | 14,265,745 |  |  |
| Operating Income / (Loss)                          | (68,368)  | 124,640   | (193,008)         | (154.9%) | (365,727) | (514,289)  | 294,467    | (808,756)          | (274.7%) | (230,492   |  |  |
|  |           |           |                   |          |           |            |            |                    |          |            |  |  |
| Non-Operating                                      | 02.240    | 01 430    | 1.000             | 2.0%     | 00.427    | F72 220    | F 40 (22)  | 22.004             | 4.3%     | F26 F66    |  |  |
| Property Taxes                                     | 93,248    | 91,439    | 1,809             | 2.0%     | 89,427    | 572,328    | 548,633    | 23,694             | 4.5%     | 536,560    |  |  |
| Non-Operating Revenue                              | 32,727    | 9,361     | 23,366            |          | 1,178     | 119,933    | 56,169     | 63,765             |          | 30,763     |  |  |
| Interest Expense                                   | (26,521)  | (27,066)  | 546               | (2.0%)   | (20,614)  | (150,736)  | (162,398)  | 11,663             | (7.2%)   | (128,866   |  |  |
| Investment Income                                  | 50,746    | 25,104    | 25,642            | 102.1%   | 28,838    | 257,761    | 150,627    | 107,134            | 71.1%    | 115,443    |  |  |
| Gain(Loss) on Sale of Assets                       | 1,888     | -         | 1,888             | 0.0%     | -         | (13,036)   | -          | (13,036)           | 0.0%     | -          |  |  |
| Total Non-Operating                                | 152,088   | 98,838    | 53,249            | 53.9%    | 98,829    | 786,250    | 593,030    | 193,220            | 32.6%    | 553,901    |  |  |
| Change in Net Position                             | 83,720    | 223,478   | (139,758)         | (62.5%)  | (266,898) | 271,961    | 887,497    | (615,536)          | (69.4%)  | 323,409    |  |  |
|  |           |           |                   |          |           |            |            |                    |          |            |  |  |

# Southern Coos Hospital & Health Center

Income Statement

For The Period Ending December 2023

Comparison to Prior Months

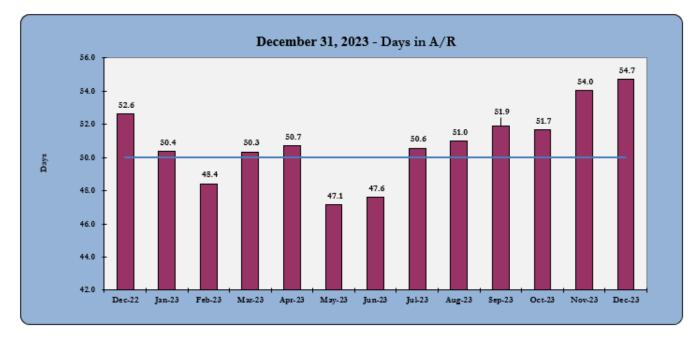
|                                     | Current FY 2024            |                        |           |           |           |           |
|-------------------------------------|----------------------------|------------------------|-----------|-----------|-----------|-----------|
|                                     | Jul-2023                   | Aug-2023               | Sep-2023  | Oct-2023  | Nov-2023  | Dec-2023  |
| Patient Revenue                     |                            |                        |           |           |           |           |
| Inpatient                           | 884,189                    | 1,128,762<br>4,095,150 | 1,101,722 | 1,018,842 | 1,060,741 | 1,024,177 |
| Outpatient<br>Fotal Patient Revenue | 3,1939,069                 | 2,966,388              | 2,859,737 | 2,826,783 | 2,964,738 | 3,059,987 |
| Iotal Patient Revenue               |                            |                        | 3,961,459 | 3,845,624 | 4,025,479 | 4,084,164 |
| Deductions From Revenue             |                            |                        |           |           |           |           |
| Charity Services                    | 19,129                     | 18,966                 | 26,747    | 8,753     | 18,218    | 26,530    |
| Contractual Allowances              | 1,385,666                  | 1,612,254              | 964,160   | 1,119,403 | 1,154,956 | 1,255,821 |
| Other Discounts                     | 73,845                     | 219,681                | 240,320   | 88,409    | 96,974    | 174,936   |
| Bad Debt                            | (12,609)                   | (9,061)                | 168       | (4,327)   | (8,982)   | (12,813   |
| Total Deductions                    | 1,466,030                  | 1,841,841              | 1,231,396 | 1,212,238 | 1,261,165 | 1,444,475 |
| Net Patient Revenue                 | 2,293,023                  | 2,253,309              | 2,730,063 | 2,633,387 | 2,764,314 | 2,639,689 |
|                                     |                            |                        |           |           |           |           |
| Other Operating Revenue             | 45                         | 20                     | 55        | 880       | 1,226     | 5,794     |
| Total Operating Revenue             | 2,293,068                  | 2,253,329              | 2,730,118 | 2,634,267 | 2,765,540 | 2,645,483 |
| Operating Expenses                  |                            |                        |           |           |           |           |
| Salaries & Wages                    | 1,085,914                  | 1,105,312              | 1,126,071 | 1,296,214 | 1,170,312 | 1,266,425 |
| Benefits                            | 359,248                    | 228,508                | 172,069   | 366,228   | 307,268   | 313,60    |
| Contract Labor                      | 232,337                    | 283,570                | 229,496   | 202,973   | 204,260   | 232,94    |
| Professional Fees                   | 274,043                    | 271,895                | 274,475   | 295,359   | 281,372   | 259,27    |
| Purchased Services                  | 270,261                    | 259,262                | 254,426   | 234,027   | 252,096   | 240,61    |
| Medical Supplies                    | 15,493                     | 18,874                 | 20,516    | 16,269    | 18,085    | 13,884    |
| Drugs & Pharmaceuticals             | 91,428                     | 57,011                 | 79,431    | 64,809    | 59,188    | 78,739    |
| Other Supplies                      | 85,676                     | 125,366                | 59,375    | 76,376    | 95,720    | 89,214    |
| Depreciation & Amortization         | 96,912                     | 97,554                 | 97,335    | 114,846   | 100,717   | 100,73    |
| Lease and Rental                    | -                          | 1,100                  | 1,100     | 1,100     | 1,100     | (1,100    |
| Maintenance & Repairs               | 28,446                     | 21,338                 | 10,792    | 18,279    | 27,739    | 9,59      |
| Utilities                           | 24,281                     | 25,030                 | 28,084    | 19,831    | 30,521    | 30,243    |
| Insurance                           | 19,860                     | 19,860                 | 19,860    | 19,860    | 20,185    | 19,860    |
| Other Expenses                      | 536                        | 92,112                 | 100,380   | 70,668    | 92,204    | 59,813    |
| Total Operating Expenses            | 2,584,438                  | 2,606,791              | 2,473,409 | 2,796,838 | 2,660,767 | 2,713,851 |
| Furners of Devenue Over Furners     | s (291,370)                | (353,462)              | 256,709   | (162,571) | 104.773   | (68,368   |
| Excess of Revenue Over Expense      | (291,370)                  | (353,402)              | 250,709   | (102,571) | 104,775   | (00,500   |
| Non-Operating                       | 100.055                    | aa 1a-                 | aa 45-    | 10171     |           |           |
| Unrestricted Contributions          | 102,269<br>from Operations | 89,427                 | 89,427    | 104,710   | 93,248    | 93,248    |
| Other NonOperating Revenue\Exp      |                            | 46,708                 | 11,292    | 5,554     | 20,705    | 32,727    |
| Investment Income                   | 39,558                     | 40,833                 | 40,730    | 44,134    | 41,760    | 50,746    |
| Gain(Loss) on Sale of Assets        | -                          | -                      | -         | (14,924)  | -         | 1,888     |
| Total Non-Operating                 | 144,774<br>ense            | 176,967                | 141,449   | 139,474   | 155,713   | 178,608   |
| Interest Expense                    | (26,198)                   | (25,964)               | (25,758)  | (17,245)  | (29,051)  | (26,521   |
| Excess of Revenue Over Expense      | es (172,794)               | (202,459)              | 372,401   | (40,342)  | 231,435   | 83,720    |
|                                     | /                          |                        |           | /         |           |           |





| Calculation           | u       |       | Total Unre |             |             | d            |           |           |       |         |       |       |
|-----------------------|---------|-------|------------|-------------|-------------|--------------|-----------|-----------|-------|---------|-------|-------|
| <b>D</b> <i>a i i</i> |         |       |            | perating Ca |             |              |           |           |       |         |       |       |
| Definition:           |         |       |            | quantifies  |             |              |           |           |       |         |       |       |
|                       |         |       | of how n   | 1any "days' | " an organi | ization can  | survive w | vith      | Year  | Average |       |       |
|                       |         |       | existing o | ash reserve | s.          |              |           |           | 2024  | 116.4   |       |       |
| Desired Po            | sition: |       | Upward t   | rend, abov  | e the med   | ian          |           |           | 2023  | 137.8   |       |       |
|                       |         |       |            |             |             |              |           |           | 2022  | 113.0   |       |       |
|                       |         |       |            |             |             |              |           |           | 2021  | 41.2    |       |       |
|                       |         |       |            |             |             |              |           |           | 2020  | 54.0    |       |       |
| Benchmark             | r       |       | 80 Days    |             |             |              |           |           |       |         | I     |       |
| How ratio i           | s used: |       | This ratio | is frequen  | tly used by | y bankers,   | bondhold  | lers and  |       |         |       |       |
|                       |         |       | analysts t | o gauge an  | organizat   | ion's liquid | lityand a | bility to |       |         |       |       |
|                       |         |       | meet sho   | rt term ob  | ligations a | s they mat   | ure.      |           |       |         |       |       |
| Fiscal                | Jul     | Aug   | Sep        | Oct         | Nov         | Dec          | Jan       | Feb       | Mar   | Apr     | May   | Jun   |
| 2024                  | 117.7   | 114.5 | 106.8      | 113.1       | 123.1       | 123.3        |           |           |       |         |       |       |
| 2023                  | 135.9   | 140.8 | 135.2      | 130.5       | 139.4       | 140.7        | 147.8     | 149.7     | 138.9 | 127.8   | 134.2 | 133.3 |
| 2022                  | 67.2    | 66.2  | 56.6       | 128.6       | 136.1       | 127.4        | 132.1     | 125.1     | 124.6 | 131.5   | 132.8 | 127.5 |
| 2021                  | 38.7    | 54.6  | 39.1       | 48.2        | 61.6        | 34.4         | 34.6      | 33.0      | 37.2  | 19.9    | 21.9  | 70.8  |
| 2020                  | 54.3    | 53.4  | 54.2       | 53.3        | 50.3        | 58.3         | 62.6      | 64.9      | 63.8  | 56.4    | 44.0  | 32.0  |





| Calculation: | Gross Accounts Receivable |
|--------------|---------------------------|
|              |                           |

Average Daily Revenue

Definition: Considered a key "liquidity ratio" that calculates how quickly

accounts are being paid.

Desired Position: Downward trend below the median, and below average.

Benchmark 50

How ratio is used: Used to determine timing required to collect accounts. Usually,

organizations below the average Days in AR are likely to have

|                        | higher levels o | f Days Cash or | 1 Hand.   |           |           |           |           |           |           |           |           |           |           |
|------------------------|-----------------|----------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
|                        | Dec-22          | Jan-23         | Feb-23    | Mar-23    | Apr-23    | May-23    | Jun-23    | Jul-23    | Aug-23    | Sep-23    | Oct-23    | Nov-23    | Dec-23    |
| A/R (Gross)            | 6,684,720       | 6,158,963      | 5,756,386 | 6,096,420 | 6,038,783 | 5,617,678 | 5,350,234 | 5,896,120 | 6,202,815 | 6,668,233 | 6,683,559 | 7,026,722 | 7,073,822 |
| Days in AR             | 52.6            | 50.4           | 48.4      | 50.3      | 50.7      | 47.1      | 47.6      | 50.6      | 51.0      | 51.9      | 51.7      | 54.0      | 54.7      |
| ***                    | Dec-22          | Jan-23         | Feb-23    | Mar-23    | Apr-23    | May-23    | Jun-23    | Jul-23    | Aug-23    | Sep-23    | Oct-23    | Nov-23    | Dec-23    |
| A/R (Gross)            | 6,684,720       | 6,158,963      | 5,756,386 | 6,096,420 | 6,038,783 | 5,617,678 | 5,350,234 | 5,896,120 | 6,202,815 | 6,668,233 | 6,683,559 | 7,026,722 | 7,073,822 |
| Days in Month          | 31              | 31             | 28        | 31        | 30        | 31        | 30        | 31        | 31        | 30        | 31        | 30        | 31        |
| Monthly Revenue        | 3,871,096       | 3,560,966      | 3,266,860 | 4,071,756 | 3,262,905 | 3,627,380 | 3,339,613 | 3,759,053 | 4,095,150 | 3,961,459 | 3,845,624 | 4,025,479 | 4,025,479 |
| 3 Mo Avg Daily Revenue | 127,053         | 122,287        | 118,877   | 121,106   | 119,118   | 119,153   | 112,416   | 116,587   | 121,672   | 128,431   | 129,372   | 130,028   | 129,311   |
| Days in AR             | 52.6            | 50.4           | 48.4      | 50.3      | 50.7      | 47.1      | 47.6      | 50.6      | 51.0      | 51.9      | 51.7      | 54.0      | 54.7      |



#### SOUTHERN COOS HOSPITAL & HEALTH CENTER CAPITAL PURCHASES SUMMARY

#### FY2024

| Department<br>al Purchases (<\$15,000)<br>ER | -   | eted Amount  | Total   | l Spending   | Amou   | nt Remaining  | Date Completed  |
|--|---|--|---|--|--|---|---|
|  |   |  |   |  |  |   |   |
| ER   |   |  |   |  |  |   |   |
|  | \$  | 14,500.00  |   |  | \$   | 14,500.00   |   |
| Information Systems                          | \$  | 10,000.00  |   |  | \$   | 10,000.00   |   |
| Lab  | \$  | 10,000.00  |   |  | \$   | 10,000.00   |   |
| Lab  | \$  | 10,000.00  |   |  | \$   | 10,000.00   |   |
| Lab  | \$  | 5,000.00   |   |  | \$   | 5,000.00  |   |
| MedSurg                                      | \$  | 10,500.00  |   |  | \$   | 10,500.00   |   |
| MedSurg                                      | \$  | 10,000.00  |   |  | \$   | 10,000.00   |   |
| MedSurg                                      | \$  | 9,595.00   |   |  | \$   | 9,595.00  |   |
| MedSurg                                      | \$  | 7,500.00   |   |  | \$   | 7,500.00  |   |
| Radiology                                    | \$  | 10,000.00  |   |  | \$   | 10,000.00   |   |
| Radiology                                    | \$  | 7,335.00   | \$  | 5,631.00   | \$   | 1,704.00  | 9.30.23   |
| Radiology                                    | \$  | 7,000.00   |   |  | \$   | 7,000.00  |   |
| Radiology                                    | \$  | 12,000.00  |   |  | \$   | 12,000.00   |   |
| Radiology                                    | \$  | 4,000.00   |   |  | \$   | 4,000.00  |   |
| get (<\$15,000)                              |   |  |   |  |  |   |   |
| Clinic                                       | \$  | -  | \$  | 6 525  | \$   | (6 525 00)  | 11.30.23  |
| Information Systems                          | \$  | -  | \$  | 13,812   | \$   | (13,812.10)   |   |
|  | <u>+</u>  | 127 430  | <u>t</u>  | 25 968   | <u>+</u>   | 101 462   |   |
| i  | Lab<br>MedSurg<br>MedSurg<br>MedSurg<br>Radiology<br>Radiology<br>Radiology<br>Radiology<br>Radiology<br>Radiology<br>Badiology<br>Clinic | Lab \$ MedSurg \$ MedSurg \$ MedSurg \$ MedSurg \$ MedSurg \$ MedSurg \$ Radiology \$ Clinic \$ Information Systems \$ | Lab \$ 5,000.00<br>MedSurg \$ 10,500.00<br>MedSurg \$ 10,000.00<br>MedSurg \$ 9,595.00<br>MedSurg \$ 7,500.00<br>Radiology \$ 10,000.00<br>Radiology \$ 7,335.00<br>Radiology \$ 7,335.00<br>Radiology \$ 7,000.00<br>Radiology \$ 12,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ -<br>Information Systems \$ - | Lab \$ 5,000.00<br>MedSurg \$ 10,500.00<br>MedSurg \$ 10,000.00<br>MedSurg \$ 9,595.00<br>MedSurg \$ 7,500.00<br>Radiology \$ 10,000.00<br>Radiology \$ 7,335.00 \$<br>Radiology \$ 12,000.00<br>Radiology \$ 12,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ 4,000.00<br>Clinic \$ - \$<br>Information Systems \$ - \$ | Lab \$ 5,000.00<br>MedSurg \$ 10,500.00<br>MedSurg \$ 10,000.00<br>MedSurg \$ 9,595.00<br>MedSurg \$ 7,500.00<br>Radiology \$ 10,000.00<br>Radiology \$ 7,335.00 \$ 5,631.00<br>Radiology \$ 7,000.00<br>Radiology \$ 12,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ 4,000.00<br>Radiology \$ 12,000.00<br>Radiology | Lab \$ 5,000.00 \$<br>MedSurg \$ 10,500.00 \$<br>MedSurg \$ 10,000.00 \$<br>MedSurg \$ 3,535.00 \$<br>MedSurg \$ 7,500.00 \$<br>Radiology \$ 10,000.00 \$<br>Radiology \$ 7,335.00 \$ 5,631.00 \$<br>Radiology \$ 7,000.00 \$<br>Radiology \$ 12,000.00 \$<br>Radiology \$ 4,000.00 \$<br>Radiology \$ 4,000.00 \$<br>Radiology \$ 12,000.00 \$<br>Radiol | Lab \$ 5,000.00 \$ 10,500.00<br>MedSurg \$ 10,500.00 \$ 10,500.00<br>MedSurg \$ 3,595.00 \$ 3,595.00<br>MedSurg \$ 7,500.00 \$ 7,500.00<br>Radiology \$ 10,000.00 \$ 10,000.00<br>Radiology \$ 7,335.00 \$ 5,631.00 \$ 1,704.00<br>Radiology \$ 7,000.00 \$ 7,000.00<br>Radiology \$ 12,000.00 \$ 12,000.00<br>Radiology \$ 4,000.00 \$ 12,000.00<br>Radiology \$ 4,000.00 \$ 12,000.00<br>Radiology \$ 12,000.00 \$ 12,0 |



#### FY2024

| FYZUZ4 |                                       |                     |          |             |                |                  |                     |
|--------|---------------------------------------|---------------------|----------|-------------|----------------|------------------|---------------------|
|        | Approved Projects:                    |                     |          |             | T . 10 h       |                  | <b>D</b> . <b>D</b> |
|        | Project Name                          | Department          | Budge    | eted Amount | Total Spending | Amount Remaining | Date Completed      |
|        | Threshold Projec                      | ts (>\$15,000)      |          |             |                |                  |                     |
|        | Air Handler Fin replacement           | Engineering         | \$       | 70,000.00   |                | \$ 70,000.00     |                     |
|        | Outside Sign Upgrades                 | Engineering         | \$       | 24,500.00   |                | \$ 24,500.00     |                     |
|        | Gurney (3)                            | ER                  | \$       | 43,700.00   |                | \$ 43,700.00     |                     |
|        | EKG Machine                           | ER                  | \$       | 15,000.00   | \$ 19,967.79   | \$ (4,967.79)    |                     |
|        | Wi-Fi System Upgrade                  | Information Systems | \$       | 22,000.00   |                | \$ 22,000.00     |                     |
|        | Security Camera System Expansion      | Information Systems | \$       | 21,000.00   |                | \$ 21,000.00     |                     |
|        | DataCenter Battery Backup Replacement | Information Systems | \$       | 20,000.00   |                | \$ 20,000.00     |                     |
|        | Storage Server Replacement            | Information Systems | \$       | 15,000.00   |                | \$ 15,000.00     |                     |
|        | BACT Alert 360 D Replacement          | Lab                 | \$       | 20,000.00   |                | \$ 20,000.00     |                     |
|        | Bariatric Bed                         | MedSurg             | \$       | 35,000.00   |                | \$ 35,000.00     |                     |
|        | Cardiac Monitors (8)                  | MedSurg             | \$       | 25,000.00   |                | \$ 25,000.00     |                     |
|        | Drug Dispensing System                | Pharmacy            | \$       | 170,000.00  |                | \$ 170,000.00    |                     |
|        | Ultrasound Probe Cardiac 3D X5-1      | Radiology           | \$       | 23,000.00   |                | \$ 23,000.00     |                     |
|        | Ultrasound Echo Bed                   | Radiology           | \$       | 19,203.00   |                | \$ 19,203.00     |                     |
|        | AMSCO Washer                          | Surgery             | \$       | 62,000.00   |                | \$ 62,000.00     |                     |
|        | Construction for Washer               | Surgery             | \$       | 44,500.00   |                | \$ 44,500.00     |                     |
|        |                                       |                     |          |             |                |                  |                     |
|        | Not in Budget                         | (>\$15,000)         |          |             |                |                  |                     |
|        |                                       |                     | \$       | -           |                | \$ -             |                     |
|        |                                       |                     | \$       | 629,903     | \$ 19,968      | \$ 609,935       |                     |
|        |                                       |                     |          |             |                |                  |                     |
|        | Grand Total                           |                     | *        | 757,333     | \$ 45,936      | \$ 711,397       |                     |
|        |                                       |                     | <u> </u> | 101,000     | • +3,330       | • 11,551         |                     |
|        |                                       |                     |          |             |                |                  |                     |
| FY2024 |                                       |                     |          |             |                |                  |                     |
|        | Grant Funded Projects:                |                     |          |             |                |                  |                     |
|        | Project Name                          | Department          | -        | ted Amount  | Total Spending | Amount Remaining | Date Completed      |
|        | 2019 Ford F-350                       | Hospital            | \$       | 54,290.50   | \$ 54,291      | \$-              | 10.31.23            |
|        | Emergency Response Trailer            | Hospital            |          | 63,171      | 63,171         | \$ -             | 10.31.23            |
|        |                                       |                     | \$       | 117,462     | \$ 117,462     | <b>\$</b> -      |                     |
|        |                                       |                     | -        | 111,402     | ✓ 111,40Z      | • -              |                     |



### Clinic Provider Income Summary

### All Providers

For The Budget Year 2024

Current Budget YTD ACT BUD ACT BUD ACT BUD ACT BUD ACT BUD ACT BUD ACT FY24 JUL JUL AUG AUG SEP SEP OCT OCT NOV NOV DEC DEC YTD Budget Variance Provider Productivity Metrics Clinic Days 72 54 77 57 57 57 76 56 76 55 381 386 64 65 (5 475 462 497 Total Visits 364 530 399 392 403 526 544 438 517 2794 2,753 41 7.2 Visits/Day 6.6 6.7 6.9 7.0 6.1 7.18.1 6.9 8.9 8.0 7.9 7.3 7.10.2 1,138.06 Total RVU 1,062.44 815.78 1,131.34 916.29 924.00 922.21 1,035.21 1,108.17 1,021.16 844.60 1,095.48 6,018.75 5,995.99 22.76 RVU/Visit 2.242.24 2.13 2.30 2.36 2.29 2.24 2.10 2.05 2.09 1.93 2.12 2.15 2.18 (0.02)15.07 16.82 15.55 0.27 RVU/Clinic Day 14.86 14.69 16.05 14.44 16.15 18.16 14.55 18.24 14.96 15.36 15.82 348.70 360.20 392.53 8.97 Gross Revenue/Visit 381.78 395.56 375.49 412.17 482.56 413.93 389.42 364.88 454.46 418.45 401.50 Gross Revenue/RVU 176.55 170.69 175.91 179.28 204.72 180.91 173.79 173.35 169.71 172.24 235.68 197.47 186.38 180.25 6.13 Net Rev/RVU 75.85 80.78 76.83 82.14 88.11 82.36 75.89 76.44 71.62 77.04 100.93 87.97 80.72 81.12 (0.39 Expense/RVU 111.15 157.76 129.65 138.17 120.94 134.77 141.54 121.67 105.89 115.58 169.11 121.46 128.60 129.92 (1.33)Diff (33.49 (35.30)(76.97 (52.82)(56.04) (32.83)(52.41)(65.65) (45.23)(34.27)(38.53)(68.18) (47.87)(48.81)0.93 1,330.34 1,378.32 1,112.07 1,152.30 1,549.86 1,480.02 Net Rev/Day 1,127.08 1,217.39 1,128.78 1,318.26 1,272.09 1,306.08 1,276.91 1,261.01 15.90 2,570.57 2,019.76 Expense/Day 1,651.58 2,377.37 1,904.84 2,217.61 1,746.09 2,176.93 1,770.05 1,930.94 1,728.64 2,596.86 2,043.52 2,034.15 14.39 (899.35 Diff (524.50)(1,159.98) (776.07) (474.00)(846.58 (1,192.26) (657.98) (624.86) (576.34) (1,047.00)(563.50 (757.24) (758.75) 1.51 Patient Revenue Outpatient 164,273 Total Patient Revenue 181,345 144,030 199,009 189,164 166,839 179,914 192,097 173,303 196,016 199,052 216,322 1,121,786 1,080,776 41,010 Deductions From Revenue Total Deductions From Revenue (Note 100,759 78,129 112,093 89,011 107,750 90,88 101.350 107,387 100,163 108,335 113,809 119,955 635,924 594,411 41,513 Net Patient Revenue 80,587 65,901 86,916 75,262 81,414 75,952 78,564 84,710 73,141 87,681 85,242 96,368 485,863 486,365 (503)Total Operating Revenue 80,587 65,901 86,916 75,262 81,414 75,952 78,564 84,710 73,141 87,681 85,242 96,368 485,863 486,365 (503)Operating Expenses Salaries & Wages 61,877 70,764 70,764 69.095 71,845 55.719 70,141 83,819 71,845 439,384 424,453 14,931 86,051 65.014 86,903 Benefits 3,426 8,703 6,338 7,979 4,569 7,478 12,992 7,835 10,408 7,582 10,673 7,835 48,406 47,412 994 Medical Supplies 0 496 0 567 131 567 57 638 1.273 567 570 0 2,032 2,837 (805) Other Supplies 746 132 36 132 579 132 132 1,969 132 709 132 4,548 794 3,754 510 2,500 2,225 1,667 2,225 1,667 2,225 2.555 2,225 2.847 2.225 4,306 2,225 15,540 13,353 2,188 Other Expenses 46,373 52.526 44,940 39,750 44,787 52,155 35.835 42,750 51,021 290,163 Allocation Expense 49,539 43,546 50,888 263,946 (26, 218)Total Operating Expenses 118,088 128,694 146,673 126,608 111,750 124,285 146,523 134,831 108,133 131,536 142,827 133,058 773,993 779,012 (5,019 (67,959) (34,992) (43,855) (57, 585)(292,647) 4,516 Excess of Operating Rev Over Exp (37, 501)(62, 793)(59,757)(51,346 (30, 336)(48,333) (50, 121)(36,691) (288, 130)Total Non-Operating Income 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 Excess of Revenue Over Expenses (37, 501)(62,793)(59,757)(51,346) (30,336) (48, 333)(67,959) (50, 121)(34,992) (43, 855)(57, 585)(36, 691)(288, 130)(292, 647)4,516

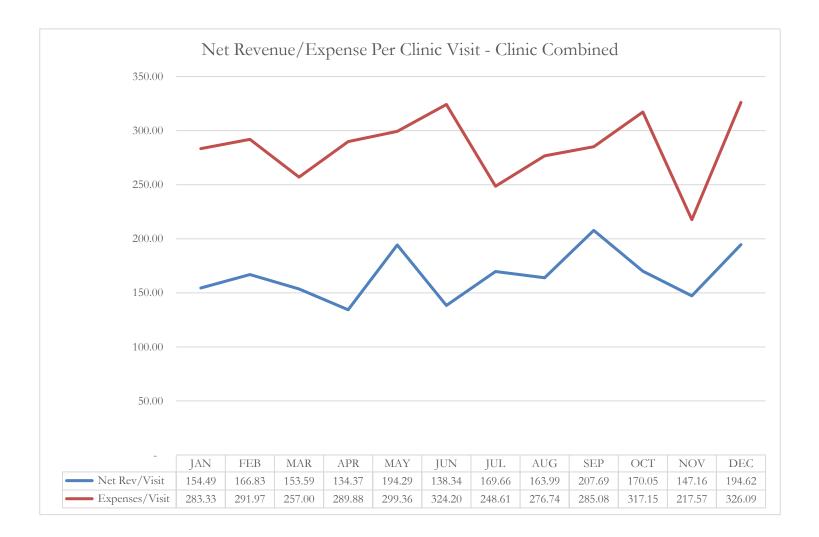


Note A - Average Collection Rate =41% of Gross Charges, therefore the Deduction Rate is 59% of Gross Charges

# Southern Coos Hospital & Health Center

Summary Statements of Revenues, Expenses, and Changes in Net Position For The Period Ending December 31, 2023

| _                              | Cu        | Irrent Month - Dec-2023 |               | Y          | /ear To Date - Dec-2023 |            |
|--------------------------------|-----------|-------------------------|---------------|------------|-------------------------|------------|
|                                | Hospital  | Clinic Providers        | Dec-2023      | Hospital   | Clinic Providers        | Dec-2023   |
|                                | Actual    | Actual                  | Actual        | Actual     | Actual                  | Actual     |
| Patient Revenue                |           |                         |               |            |                         |            |
| Inpatient                      | 1,024,177 | -                       | 1,024,177     | 6,218,433  | -                       | 6,218,433  |
| Outpatient                     | 2,860,936 | 199,052                 | 3,059,987     | 16,430,711 | 1,121,786               | 17,552,497 |
| Total Patient Revenue          | 3,885,113 | 199,052                 | 4,084,164     | 22,649,143 | 1,121,786               | 23,770,930 |
| Deductions From Revenue        |           |                         |               |            |                         |            |
| Total Deductions               | 1,330,666 | 113,809                 | 1,444,475     | 7,821,221  | 635,924                 | 8,457,145  |
| Revenue Deductions %           | 34.3%     | 57.2%                   | 35.4%         | 34.5%      | 56.7%                   | 35.6%      |
| Net Patient Revenue            | 2,554,447 | 85,242                  | 2,639,689     | 14,827,923 | 485,863                 | 15,313,785 |
| Other Operating Revenue        | 5,794     | -                       | 5,794         | 8,019      | -                       | 8,019      |
| Total Operating Revenue        | 2,560,241 | 85,242                  | 2,645,483     | 14,835,942 | 485,863                 | 15,321,805 |
| Operating Expenses             |           |                         |               |            |                         |            |
| Total Labor Expenses           | 1,718,483 | 94,493                  | 1,812,975     | 9,694,965  | 487,790                 | 10,182,755 |
| Total Other Operating Expenses | 852,541   | 48,335                  | 900,876       | 5,367,136  | 286,203                 | 5,653,339  |
| Total Operating Expenses       | 2,571,024 | 142,827                 | 2,713,851     | 15,062,101 | 773,993                 | 15,836,094 |
| Operating Income / (Loss)      | (10,783)  | (57,585)                | (68,368)      | (226,159)  | (288,130)               | (514,289   |
| Net Non-Operating Revenues     | 152,088   | 0                       | 152,088       | 786,250    | 0                       | 786,250    |
| Change in Net Position         | 141,305   | (57,585)                | 83,720        | 560,091    | (288,130)               | 271,961    |
| Collection Rate %              | 65.7%     | 42.8%                   | <b>64.6</b> % | 65.5%      | 43.3%                   | 64.4%      |
| Compensation Ratio %           | 67.1%     | <b>110.9</b> %          | 68.5%         | 65.3%      | 100.4%                  | 66.5%      |
| OP EBIDA Margin \$             | 89,954    | (57,585)                | 32,369        | 381,941    | (288,130)               | 93,811     |
| OP EBIDA Margin %              | 3.5%      | (67.6%)                 | 1.2%          | 2.6%       | (59.3%)                 | 0.6%       |
| Total Margin (%)               | 5.5%      | (67.6%)                 | 3.2%          | 3.8%       | (59.3%)                 |            |





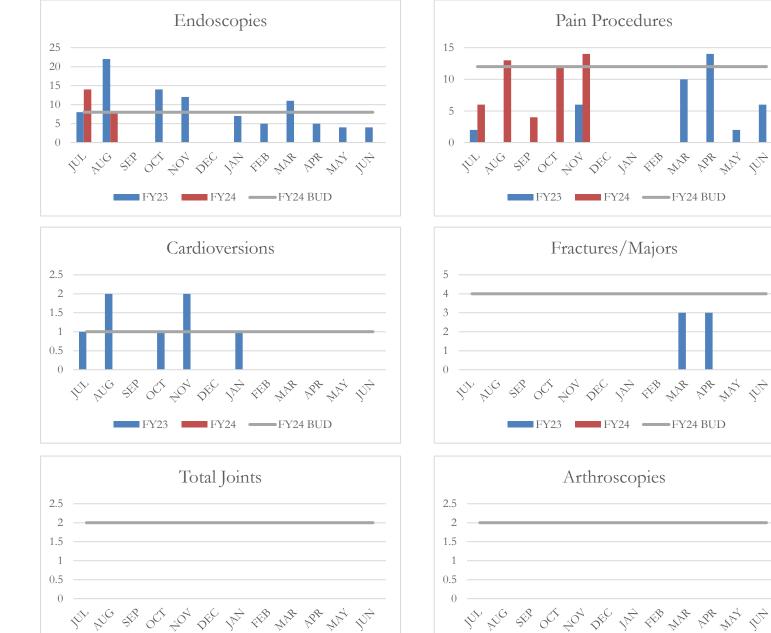
## Surgical Services Income Summary

## All Providers

Ear The Budget Veer 2024

| For The Budget Year 2024               |            |           |            |           |            |           |            |           |            |           |            |           |            | Current Bu | dget YTD    |
|--|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|------------|-------------|
|  | ACT        | BUD       | ACT        | FY24       |             |
|  | JUL        | JUL       | AUG        | AUG       | SEP        | SEP       | OCT        | OCT       | NOV        | NOV       | DEC        | DEC       | FY 24 YTD  | Budget     | Variance    |
| Provider Productivity Metrics          |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Productive Days                        | 21         | 21        | 23         | 23        | 21         | 21        | 22         | 22        | 22         | 22        | 21         | 21        | 109        | 109        | (           |
| Total Visits                           | 20         | 29        | 21         | 29        | 4          | 29        | 12         | 29        | 14         | 29        | 0          | 29        | 71         | 174        | (103)       |
| Visits/Day                             | 1.0        | 1.4       | 0.9        | 1.3       | 0.2        | 1.4       | 0.5        | 1.3       | 0.6        | 1.3       | 0.0        | 1.4       | 0.7        | 1.6        | (0.9)       |
| Gross Revenue/Visit                    | 1,791.35   | 10,041.13 | 2,255.18   | 10,041.13 | 260.11     | 10,041.13 | 380.42     | 10,041.13 | 510.60     | 10,126.04 | -          | 10,041.13 | 1,351.26   | 10,055.28  | (8,704.01)  |
| Net Rev/Day                            | 1,006.57   | 8,181.13  | 1,214.86   | 7,469.72  | 29.23      | 8,181.13  | 122.43     | 7,809.26  | 191.71     | 7,875.30  | -          | 8,181.13  | 519.31     | 9,470.41   | (8,951.10)  |
| Expense/Day                            | 5,091.41   | 5,707.17  | 3,994.01   | 5,190.86  | 5,508.10   | 5,496.10  | 4,966.83   | 5,497.99  | 6,098.48   | 5,351.71  | 6,363.83   | 5,944.04  | 6,552.84   | 6,692.87   | (140.03)    |
| Diff                                   | (4,084.84) | 2,473.96  | (2,779.15) | 2,278.86  | (5,478.87) | 2,685.02  | (4,844.41) | 2,311.27  | (5,906.78) | 2,523.58  | (6,363.83) | 2,237.08  | (6,033.53) | 2,777.54   | (8,811.08)  |
| Patient Revenue                        |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Outpatient                             |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Total Patient Revenue                  | 35,827     | 291,193   | 47,359     | 291,193   | 1,040      | 291,193   | 4,565      | 291,193   | 7,148      | 293,655   | 0          | 291,193   | 95,940     | 1,749,618  | (1,653,679) |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Deductions From Revenue                |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Total Deductions From Revenue (Note A) | 14,689     | 119,389   | 19,417     | 119,389   | 427        | 119,389   | 1,872      | 119,389   | 2,931      | 120,399   | 0          | 119,389   | 39,335     | 717,344    | (678,008)   |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Net Patient Revenue                    | 21,138     | 171,804   | 27,942     | 171,804   | 614        | 171,804   | 2,693      | 171,804   | 4,218      | 173,257   | 0          | 171,804   | 56,604     | 1,032,275  | (975,670)   |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Total Operating Revenue                | 21,138     | 171,804   | 27,942     | 171,804   | 614        | 171,804   | 2,693      | 171,804   | 4,218      | 173,257   | 0          | 171,804   | 56,604     | 1,032,275  | (975,670)   |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Operating Expenses                     |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Salaries & Wages                       | 47,576     | 78,269    | 47,521     | 78,269    | 66,219     | 75,837    | 64,725     | 80,531    | 76,281     | 78,026    | 90,236     | 82,131    | 383,703    | 473,065    | (89,362)    |
| Benefits                               | 14,787     | 23,202    | 9,004      | 22,742    | 9,890      | 21,204    | 14,242     | 22,046    | 13,592     | 21,335    | 14,281     | 22,046    | 75,796     | 132,575    | (56,779)    |
| Purchased Services                     | 36,435     | 291       | 27,445     | 291       | 28,005     | 291       | 22,780     | 291       | 19,135     | 291       | 15,400     | 291       | 149,200    | 1,747      | 147,453     |
| Medical Supplies                       | 2,130      | 12,946    | 1,948      | 12,946    | 1,389      | 12,944    | 3,038      | 12,946    | 1,708      | 12,944    | 2,566      | 12,946    | 12,778     | 77,673     | (64,895)    |
| Other Supplies                         | 280        | 2,289     | 78         | 2,289     | 155        | 2,289     | (842)      | 2,289     | 10,049     | 2,289     | 7,395      | 4,558     | 48,703     | 27,351     | 21,353      |
| Maintenance and Repairs                | 5,573      | 2,269     | 5,728      | 2,269     | 1,835      | 2,269     | 5,188      | 2,269     | 13,262     | 2,269     | 3,624      | 2,269     | 35,211     | 13,615     | 21,596      |
| Other Expenses                         | 139        | 583       | 139        | 583       | 8,177      | 583       | 139        | 583       | 139        | 583       | 139        | 583       | 8,869      | 3,497      | 5,372       |
| Total Operating Expenses               | 106,920    | 119,850   | 91,862     | 119,390   | 115,670    | 115,418   | 109,270    | 120,956   | 134,167    | 117,738   | 133,640    | 124,825   | 714,260    | 729,523    | (15,263)    |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Excess of Operating Rev Over Exp       | (85,782)   | 51,953    | (63,921)   | 52,414    | (115,056)  | 56,385    | (106,577)  | 50,848    | (129,949)  | 55,519    | (133,640)  | 46,979    | (657,655)  | 302,752    | (960,407)   |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Total Non-Operating Income             | 0          | 0         | 0          | 0         | 0          | 0         | 0          | 0         | 0          | 0         | 0          | 0         | 0          | 0          | 0           |
|  |            |           |            |           |            |           |            |           |            |           |            |           |            |            |             |
| Excess of Revenue Over Expenses        | (85,782)   | 51,953    | (63,921)   | 52,414    | (115,056)  | 56,385    | (106,577)  | 50,848    | (129,949)  | 55,519    | (133,640)  | 46,979    | (657,655)  | 302,752    | (960,407    |

Note A - Average Collection Rate =59% of Gross Charges, therefore the Deduction Rate is 41% of Gross Charges





SCHD Regular Board Meeting - January 25, 2024 - Page 46

FY23 FY24 FY24 BUD

# ER Provider Income Summary

# All Providers

| For The Budget Year 2024      |         |         |         |         |         |         |         |         |         |         |         |         | C         | urrent Bu | udget YT] |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----------|-----------|-----------|
|                               | ACT     | BUD     | ACT       | FY24      |           |
|                               | JUL     | JUL     | AUG     | AUG     | SEP     | SEP     | OCT     | OCT     | NOV     | NOV     | DEC     | DEC     | YTD       | Budget    | Variance  |
| Provider Productivity Metrics |         |         |         |         |         | _       |         |         |         |         |         |         |           |           |           |
| Productive Days               | 31      | 31      | 31      | 31      | 30      | 30      | 31      | 31      | 30      | 30      | 31      | 31      | 184       | 184       | 0         |
| Total Visits                  | 480     | 516     | 452     | 460     | 466     | 473     | 467     | 493     | 410     | 502     | 460     | 480     | 2735      | 2,924     | (189)     |
| Visits/Day                    | 15.5    | 16.6    | 14.6    | 14.8    | 15.5    | 15.8    | 15.1    | 15.9    | 13.7    | 16.7    | 14.8    | 15.5    | 14.9      | 15.9      | (1.0)     |
|                               |         |         |         |         |         |         |         |         |         |         |         |         |           |           |           |
| Operating Expenses            |         |         |         |         |         |         |         |         |         |         |         |         |           |           |           |
| Purchased Services            | 182,497 | 150,000 | 183,005 | 150,000 | 197,977 | 150,000 | 195,899 | 150,000 | 188,065 | 150,000 | 193,876 | 150,000 | 1,141,319 | 900,000   | 241,319   |
| Other Expenses                | 0       | 0       | 4,427   | 0       | 4,836   | 0       | 6,145   | 0       | 4,363   | 0       | 180     | 0       | 19,951    | 0         | 19,951    |
| Total Operating Expenses      | 182,497 | 150,000 | 187,432 | 150,000 | 202,814 | 150,000 | 202,044 | 150,000 | 192,428 | 150,000 | 194,056 | 150,000 | 1,161,271 | 900,000   | 261,271   |

